



**COUNTY OF HENRICO
DEPARTMENT OF FINANCE
PURCHASING DIVISION
CONTRACT EXTRACT
NOTICE OF RENEWAL**

DATE:	July 1, 2025
CONTRACT COMMODITY/SERVICE: <i>(include contracting entity if cooperative)</i>	Library Materials and Services for Henrico Public Schools
CONTRACT NUMBER:	2500A
COMMODITY CODE:	715.10
CONTRACT PERIOD:	July 1, 2025 through June 30, 2026
RENEWAL OPTIONS:	Two (2) one-year renewals through 2028
USER DEPARTMENT:	Schools
Contact Name:	Kennedy Venaglia
Phone Number:	804-652-3650
Email Address:	kwvenaglia@henrico.k12.va.us
HENRICO COOPERATIVE TERMS INCLUDED:	Yes
SUPPLIER:	Name: Follett Content Solutions, Inc.
	Address: 1340 Ridgeview Drive
	City, State: McHenry, IL 60050
	Contact Name: Claire Bremner
	Phone Number: 708-884-6032 Robert Krieger
	Email address: cbremner@follettcontent.com
ORACLE SUPPLIER NUMBER:	466010
BUSINESS CATEGORY:	Non-Swam
PAYMENT TERMS:	Net 30
DELIVERY:	As needed and requested
FOB:	Destination
BUYER:	Name: Eileen M. Falcone, CPPB
	Title: Purchasing Manager
	Phone: 804-501-5637
	Email: Fal51@henrico.gov

This contract is the result of a competitive solicitation issued by the Department of Finance, Purchasing Division. A requisition must be generated for all purchases made against this contract and the requisition must reference the contract number.

PRICE SCHEDULE – CONTRACT NO. 2500A
Refer to Exhibit D of the Contract



COMMONWEALTH OF VIRGINIA
County of Henrico

Non-Professional Services Contract
Contract No. 2500A

This Non-Professional Services Contract (this "Contract") entered into this 12 day of July 2023, by Follett Content Solutions, LLC (the "Contractor") and the County School Board of Henrico County, Virginia ("HCPS").

WHEREAS HCPS has awarded the Contractor this Contract pursuant to Request for Proposals No. 23-2500-2EMF, dated March 15, 2023 modified by Addendum 1 dated March 30, 2023 and Addendum 2 dated April 5, 2023 (the "Request for Proposals"), for Library Materials and Services for Henrico Public Schools.

WITNESSETH that the Contractor and HCPS, in consideration of the mutual covenants, promises and agreements herein contained, agree as follows:

SCOPE OF CONTRACT: The Contractor shall provide the services to the HCPS as set forth in the Contract Documents.

COMPENSATION: The compensation HCPS will pay to the Contractor under this Contract shall be in accordance with Exhibit D.

CONTRACT TERM: The Contract term shall be upon execution of this contract through June 30, 2024. HCPS may renew the Contract for up to four (4) one-year terms by giving 30 days' written notice before the end of the term unless Contractor has given HCPS written notice that it does not wish to renew at least 90 days before the end of the term.

CONTRACT DOCUMENTS: This Contract hereby incorporates by reference the documents listed below (the "Contract Documents") which shall control in the following descending order:

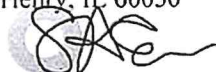
1. This Non-Professional Services Contract between HCPS and Contractor;
2. License Agreement Addendum (Exhibit A);
3. Follett's Terms of Use last updated August 29, 2022 (Exhibit B);
4. The Negotiated Modifications (Exhibit C);
5. The General Contract Terms and Conditions included in the Request for Proposals
6. Contractor's "Questions for Clarification" and Best and Final Offer (Exhibit D);
7. Contractor's Original Proposal dated April 13, 2023 (Exhibit E); and
8. The Scope of Services included in the Request for Proposals.

QUOTES: Any quotes issued by Contractor pursuant to this Contract shall incorporate the Contract Documents. If there is any conflict between a quote and the Contract Documents, the Contract Documents shall prevail and supersede any inconsistent terms.

IN WITNESS WHEREOF, the parties have caused this Contract to be duly executed intending to be bound hereby.

Follett Content Solutions, LLC

1340 Ridgeview Drive
McHenry, IL 60050



Signature

Sarah Eisenhauer, Director of Bids, Proposals
and Pricing

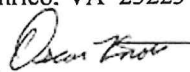
Printed Name and Title

7/12/23

Date

County School Board of Henrico County,
Virginia

406 Dabbs House Road
Henrico, VA 23223



Signature


Digitally signed by: Oscar Knott
DN: CN = Oscar Knott email = kno008@henrico.us C =
US O = County of Henrico, Virginia OU = Department of
Finance - Purchasing Division
Date: 2023.07.13 15:54:51 -04'00'

Oscar Knott, CPP, CPPO, VCO
Purchasing Director

July 13, 2023

Date

APPROVED AS TO FORM



ASSISTANT COUNTY ATTORNEY

EXHIBIT A

LICENSE AGREEMENT ADDENDUM

The County School Board of Henrico County, Virginia] (“**County**”) and Follett Content Solutions, LLC, a Delaware limited liability company, (“**Licensor**”), are entering into a Non-Professional Services Contract 2500A (“**Agreement**”). Licensor has requested that its "Terms of Use - Follett School Solutions" dated August 29, 2022 (“**Contract**”) be incorporated by reference into the Agreement. This License Agreement Addendum (“**LAA**”) (i) is attached to the Agreement and incorporated therein by reference, governing the use of all software licensed by the County thereunder (“**Software**”), and (ii) modifies and supersedes the Contract to the extent the Contract and the LAA are in conflict.

For good and valuable consideration, the parties agree as follows:

1. Certain provisions may appear in or be incorporated by reference into the Contract that the County does not accept. If any of the following provisions appear in the Contract, or if any provisions in the Contract have the effect of any of the following, such provisions are void, will not have any effect, and will not be enforceable against the County:
 - A. Requiring the application of the law of any place other than the Commonwealth of Virginia, United States of America in interpreting or enforcing the Contract;
 - B. Requiring or permitting that any dispute under the Contract be resolved in any court other than a state court of competent jurisdiction in Henrico County, Virginia;
 - C. Requiring any total or partial compensation or payment for lost profits or liquidated damages by the County if the Contract is terminated early;
 - D. Imposing any interest rate in excess of one percent per month or the default interest rate under Title 2, Chapter 43, Article 4 of the Code of Virginia, whichever is lower;
 - E. Requiring the County to maintain insurance for Licensor’s benefit;
 - F. Granting Licensor a security interest in any property of the County;
 - G. Requiring the County to indemnify, defend, or hold harmless Licensor or any entity or person for any act or omission of the County, including the County’s officers, agents, and employees;
 - H. Limiting or adding to the time period within which claims can be made or actions can be brought pursuant to Title 8.01, Chapter 3 of the Code of Virginia;
 - I. Restricting or prohibiting the County’s selection and approval of counsel or approval of any settlement;
 - J. Binding the County to any arbitration or otherwise committing the County to participate in any binding form of alternative dispute resolution;
 - K. Obligating the County to pay costs of collection or attorney’s fees;
 - L. Requiring any dispute resolution procedure(s) other than the default available under the Virginia Public Procurement Act;
 - M. Requiring the County to limit its rights or waive its remedies at law or in equity;

- N. Establishing a presumption of severe or irreparable harm to Licensor by the actions or inactions of the County;
 - O. Limiting the liability of Licensor for property damage, death, or personal injury;
 - P. Capping the County's damages or excluding types of damages available to the County;
 - Q. Applying UCITA except as may be required by Section 59.1-501.15 of the Code of Virginia;
 - R. Not complying with all applicable federal, state, and local laws, regulations, and ordinances;
 - S. Requiring that the County waive any immunity to which it is lawfully entitled;
 - T. Requiring that the County, which is tax exempt, be responsible for payment of any taxes, duties, or penalties;
 - U. Obligating the County beyond approved and appropriated funding;
 - V. Permitting Licensor to unilaterally modify the Contract;
 - W. Having the Contract supersede agreements negotiated by the parties;
 - X. Renewing or extending the Contract beyond the term set forth in the Agreement or automatically renewing the Contract;
 - Y. Requiring the purchase of a new release, update, or upgrade of Software, or subsequent renewal or maintenance, in order for the County to receive or maintain the benefits of Licensor's indemnification of the County against any claims of infringement on any third-party intellectual property rights;
 - Z. Prohibiting the County from transferring or assigning to any entity the Contract or any license to Software granted pursuant to the Contract; or
 - AA. Making the County liable to pay Licensor's travel expenses, including transportation, meals, lodging, and incidental expenses, other than those explicitly approved by the County in advance.
 - BB. Imposing confidentiality restrictions upon the County in violation of the Virginia Freedom of Information Act.
2. Licensor represents and warrants that it is the owner of the Software or otherwise has the right to grant to the County the license to use the Software without violating or infringing any law, rule, regulation, copyright, patent, trade secret, or other proprietary right of any third party.
 3. Licensor agrees to indemnify, defend and hold harmless the County and the County's officers, agents, and employees, from any claims, damages, suits, actions, liabilities and costs of any kind or nature, including attorneys' fees, that arise out of or result from: (i) any negligent act, negligent omission, or intentional or willful conduct of any employee, contractor, or agent of Licensor; (ii) any material breach of any representation, warranty, or covenant of Licensor; (iii) any defect in the Software; or (iv) any actual or alleged infringement or misappropriation of any third party's intellectual property rights by any of the Software.
 4. All payment obligations from the County under the Contract are subject to receipt of necessary appropriations from the Henrico County, Virginia Board of Supervisors. In the event of non-appropriation of funds for the items under the Contract, the County may terminate, in whole

or in part, the Contract or any order for those goods or services for which funds have not been appropriated. This may extend to the renewal of maintenance services for only some of the licenses granted by Licensor. There will be no time limit for termination due to termination for lack of appropriations.

5. If Licensor provides any update or upgrade subject to additional payment or subject to the acceptance of additional terms and conditions, the County will have the right to reject such update or upgrade.
6. The person signing below for Licensor represents and warrants that he or she is duly authorized to execute and deliver this LAA on Licensor's behalf.
7. This LAA and the Agreement shall take effect simultaneously.
8. This LAA may be modified by the parties' mutual agreement. Any modifications shall be reflected in a separate document.

Follett Content Solutions, LLC



Signature

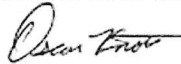
Sarah Eisenhauer, Director of Bids, Proposals
and Pricing

Printed Name and Title

7/12/23

Date

School Board of Henrico County, Virginia



Digitally signed by: Oscar Knott
DN: CN = Oscar Knott email = kno008@henrico.us C = US O =
County of Henrico, Virginia OU = Department of Finance -
Purchasing Division
Date: 2023.07.13 15:55:45 -04'00'

Signature

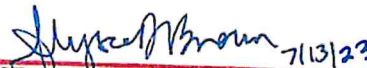
Oscar Knott, CPP, CPPO, VCO

Purchasing Director

July 13, 2023

Date

APPROVED AS TO FORM



ASSISTANT COUNTY ATTORNEY

Terms of Use - Follett School Solutions

Effective August 29, 2022

Last Updated August 29, 2022

Welcome to the U.S. websites, features, applications, store kiosks, widgets or online services that are owned or controlled by Follett School Solutions, LLC, or any affiliate or subsidiary companies ("Follett School Solutions," "we," or "us"), including, but not limited to, folletlearning.com, follettclassroom.com, follettcommunity.com, fes.follett.com, gofollett.com, titlewave.com, DestinyExpress.com, and all other online services or offerings (collectively, "Services") that post a link to these Terms of Use ("Terms"). The Services include online resources, Services, community forums, and contests or sweepstakes offered or operated by Follett School Solutions.

1. Terms of Use:

These Terms apply to all users of the Services, but depending on the Services used by you, not all Terms may be applicable. As a user of the Services ("you" or "your"), agree that these Terms are a binding contract that applies to all of your use of the Services and the products you purchase through the Services. You agree that you will comply with these Terms. If you do not agree with these Terms, you should not use our Services. Consent to receive text messages is not a condition of purchase.

These Terms are effective as of the effective date identified above. These Terms are subject to change, without notice, so we encourage you to periodically review the Terms posted on the Services. Any changes will be posted on this site, become effective immediately and will govern the use of the Services, and purchases made through the Services.

Additional or different terms may apply to some offerings on our Services, such as return policies for certain products or Services, contests, or sweepstakes. Those terms will be posted on the Services in connection with the relevant offering. If the other terms are inconsistent with these Terms, the other terms will govern for the relevant offering.

The Services may contain links to goods, services or content, including third-party stores where products may be available for purchase that are not under Follett School Solutions' control. The information presented is made available solely for general informational purposes only. Follett School Solutions is not responsible for the content of those offerings and will not be liable for any damages or loss caused by your use of or reliance on such goods and services or content. You should be aware that different terms may apply to your use of those offerings and we are not responsible for purchases you make, and additional or different purchase terms may apply.

2. Restrictions on Use of Services:

By using the Services, you represent to us that you are (1) at least 18 years of age or are using the Services under the supervision of your parent or guardian, (2) able to enter into a binding contract, and (3) using the Services only as they are intended. All other use of the Services is prohibited.

3. Standards of Conduct:

To maintain the integrity of our Services and the user experience of all users of the Services, you agree not to misuse our Services or their content. For example, you must not do (or try to do) any of the following, or encourage or assist others to do any of the following:

- Disrupt, interfere or attempt to disrupt or interfere with the normal operation and navigation of the Services or the availability of the Services to other users.
- Circumvent any measures we use to limit access to the Services or particular content available on the Services.
- Access the Services using any unauthorized “robot,” “spider,” “scraper” or other automated means.
- Use a false name or contact information, impermissibly impersonate any person or entity, or otherwise misrepresent your identity, affiliation or the origin of materials you transmit.
- Display the Services, or any of their content, in a “frame,” in connection with any other content or trademark, or in any other way that could potentially deprive us of revenue or falsely suggest a relationship between us and any third party.
- Make any commercial use of the Services or their content, including collection or use of information concerning our product offerings, descriptions, images, prices and sales volumes.
- Maintain any link to the Services from any commercial website, or maintain any other link that we ask you to remove.
- Transmit to or through the Services any viruses, spyware, adware or other harmful code.
- Disassemble, decompile or otherwise reverse engineer any software or other technology used in or available through the Services.
- Use the Services to advertise or promote any goods or services other than ours.
- Use the Services to transmit or collect personal information about, or act illegally or maliciously towards, other users.
- Use the Services, or any content from the Services, to advertise or solicit for any other person, entity or cause, or otherwise to compete with us or act illegally or maliciously against our business interests or reputation.
- Use the Services in a manner not in accordance with all state and local legislation and applicable district rules, policies and mandates.

If you violate this Section, we may terminate your access to the Services, take other remedial actions, and seek any remedies permitted by law.

Confidentiality. You may, depending on your relationship with us, your use of the Services, or the types of transactions you engaged in with us,, come into contact with confidential information of Follett School Solutions, including, but not limited to, trade secrets, methods, details about the Services or products offered, and business or marketing plans (“Confidential Information”). The Confidential Information is owned solely by Follett School Solutions and is considered to be proprietary and confidential. You agree

to hold the Confidential Information in strict confidence and take reasonable measures to keep it secure. Your agreements contained in this paragraph shall survive the termination your account, your use of the Services, and/or the expiration of these Terms.

4. Accounts:

Some of our Services offer you the opportunity to create a user account to access additional functionality such as making online purchases, or may require you to establish a user account to utilize a Service. This Section, "Accounts," establishes additional terms that apply to such accounts.

You may only create and hold one account for each of the Services, and, unless you are granted administrative rights on behalf of a school or school district, you may not use anyone else's account. When we request information from you to set up an account, you must provide us with accurate and complete information. You also must update your account when information you have provided to us changes. To update your account information, click on the "Account" link or other applicable account settings on the relevant Services.

You are responsible for maintaining the confidentiality of your user account login names and passwords, and you must not permit use of your account by anyone else. You acknowledge that properly authorized administrative personnel within your school or school district may access your account for supervisory purposes. Except for cases where such authorized personnel have accessed your account or others have impermissibly accessed your account, you accept responsibility for all activities that occur under your account, including without limitation product purchases made using your account. If you have reason to believe that someone is using your account without your permission, you should contact us immediately. We are not responsible for any loss or damage resulting from unauthorized use of your account.

You authorize us to use the contact information you provide us to communicate with you about your orders and our Services and products. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically, through posting or email, satisfy any legal requirement that such communications be in writing. You may opt out of receiving marketing e-mails from us by following the opt-out instructions provided to you in those e-mails.

We provide most of our products and services (e.g., Destiny, Aspen, IB Store, Axis 360) to end-users of an organization as a 'data processor' on behalf of our clients (i.e., school districts, schools, libraries, and businesses). A data controller is a person, company, or other body that determines the purpose and means of personal data processing (this can be determined alone, or jointly with another person/company/body). It also means that your organization's privacy statement governs the use of your personal information (instead of ours). Please read your organization's privacy statement. Your organization determines what information we collect through our products, services and how it is used. We process your information according to your organization's instructions and the terms of our contracts with your organization. By using the Website, you consent to all actions taken by us with respect to your information in compliance with the [Privacy Policy](#).

We reserve the right to terminate your access to your account at any time, without notice, in our sole discretion for any or no reason, including but not limited to inactivity or misuse. If access to your account is terminated, you may lose access to any information stored in connection with your account, and any promotional account credits and any other forms of value that may be associated with your account. Upon termination, these Terms shall continue to apply to any other use of the Services that you are permitted to make.

You may disable your account at any time by contacting a customer service representative of the applicable Service. Your account will only be disabled after you have returned all books that have been rented to you (if any) and all transactions have been processed including payment of assessed penalties or the cashing of any refund check.

5. Mobile Services:

Some of the Services may have features of the Services targeted to users of wireless devices ("Mobile Features"), including an SMS and/or MMS messaging program ("Messaging Program"). Your wireless provider may charge for use of Mobile Features, including fees for receipt of text messages or data transmission. In order to receive Mobile Features, your wireless provider may require you to subscribe to additional services, which may require additional fees. These fees are not charged by us, and you should contact your wireless provider before you sign up for Mobile Features to determine what fees, if any, will be charged.

By signing up for a Messaging Program, you agree to receive up to five (5) SMS and/or MMS messages per week. We may use autodialer or non-autodialer technology to send the text messages described above to the mobile phone number you use to opt in. Consenting to receive SMS and/or MMS messages is not a condition of purchase. Message and data rates may apply. Depending on your text plan you may be charged by your carrier. The service is a recurring message program.

To stop receiving messages, reply **STOP** to any message received. Once your telephone number is removed from our system, you will receive a final confirmation message and no further messages will be sent to your cell phone or mobile device.

By signing up for a Mobile Service, you agree that we may communicate with you (including, without limitation, by way of third-party messaging services) via SMS and/or MMS messaging to your mobile phone or device, and that certain information about your usage of the Mobile Service may be communicated to us. In the event you change or deactivate your mobile phone number, you agree to promptly update your account information to ensure that our messages intended for you are not sent to the person who acquires your old number. By signing up for a Mobile Service, including any Messaging Program, you agree to all of the other Terms laid out herein, including, but not limited to, Section 13 (Arbitration/Choice of Law) and Section 14 (Disclaimer/Limitation of Liability). You also agree to be bound by our [Privacy Policy](#).

Carriers are not liable for delayed or undelivered messages.

6. Purchases:

Some of our Services offer you the opportunity to order products. This Section, "Purchases," states additional terms that apply to such orders.

Product Availability. Not all products are available in all styles, sizes, and colors.

Pricing and Availability. When you order a product, the price will be made clear during the order process. All prices are in U.S. Dollars, except where otherwise noted. You agree to pay the price that is stated in your order, as well as any applicable taxes and shipping expenses, where applicable. While we try to provide accurate pricing information on our Services, a price stated on a Service occasionally may be in error. If in processing your order we determine that the correct price is less than the stated price, we will charge you the lower price. If we determine that the correct price is higher than the stated price, we are not obligated to fulfill your order at the stated price. We will attempt to notify you using the contact information provided in connection with your order, and we will give you the choice to cancel your order or pay the correct price.

We cannot guarantee that all items displayed will be in stock at the time of your order. With respect to items rented through our website, we cannot confirm the price of an item until you place an order.

Product Descriptions. We try to be accurate when we describe and depict products on our Services. However, with regard to clothing, certain measures and other descriptions are only approximate. We also cannot guarantee that images we provide will be displayed properly on your device, or that our product descriptions and images, including depictions of color, texture and proportions, will always be complete, reliable, current and error-free. If you purchase a product from one of our Services that you believe is not as described or depicted, you may return it to the extent provided in the applicable return policy described below.

Taxes. Rentals and purchases through the Services may be subject to taxes in certain states. Depending on your state and the nature of the product or service you receive from us, you may incur rental tax, sales tax and/or use tax. Tax rates are different from state to state. You are responsible for paying all such taxes.

Discounts and Promotions. The specific terms of any discounts or other promotions are stated at the time they are offered. Promotions cannot be combined unless we specifically state otherwise. Eligibility for any promotions is determined at the time of your order.

Clearance Items. Products designated as "clearance" items will not return to higher, prior selling prices, but the same items may have been offered previously at or below the current price. Clearance items may (1) be available in limited quantities and sizes, (2) remain on the Services for only short times, and (3) be unavailable in stores. Clearance items are not returnable or refundable.

Ordering. When you click the "Place Order" button on a Service, you make an offer to buy the relevant products. While we may confirm receipt and processing of orders by email, such confirmation does not constitute our acceptance of your order. We cannot guarantee that all items displayed on your order confirmation will be in stock at the time your order is shipped. We reserve the right to reject or cancel any order, in whole or in part, at any time prior to shipping. If we do, we will attempt to notify you using the contact information provided in connection with your order. You agree not to try to exceed stated

quantity limits (except where specifically noted), violate the terms of any specific offer or promotion, or place orders through the Services if we have notified you that you are prohibited from placing orders through the Services.

Payment. We accept only the payment methods indicated on the Services. When you provide payment information, you represent that the information is accurate and that you are authorized to use the payment method provided. If your payment method has expired or is otherwise invalid when processed, you remain responsible for payment, and for all costs we incur in collecting any unpaid amounts, including, but not limited to, attorney and collections fees.

Shipping to our Retail Customers. Shipping options and applicable charges for our retail customers will be stated during the order process. The U.S. Postal Service delivers to P.O. boxes, but this method may delay your order. Please note that Next Business Day and 2nd Business Day shipping options are not available for delivery to P.O. boxes. We will send you emails with updates on your order's status as they become available. Additional charges may apply for shipments to Alaska and Hawaii.

Stated shipping times and delivery estimates are only estimates and are not binding. If a product becomes unavailable between ordering and processing, we will cancel your order and attempt to notify you using the contact information provided in connection with your order. Legal title to products, and the risk of loss or damage to the products is transferred to you when products are provided to the carrier. We are not responsible for any delivery delays. You will be responsible for filing any claims with the carrier for damaged and/or lost shipments.

Shipping to our Wholesale Customers. Shipping to our institutional wholesale customers shall be subject to the terms disclosed to you at the time of purchase or by the terms mutually agreed upon in writing by you and Follett School Solutions.

International Shipping. Shipping to addresses outside the U.S. is available on a limited basis and may be subject to additional terms, fees, and restrictions. Such information will be provided during the checkout process. If you have any questions or require additional information about shipping to addresses outside the U.S. please contact us using the information in Section 17 below.

Returns. We hope you are happy with the products you purchase. However, most items we sell may be returned to us under certain circumstances, as explained in the return policy posted on the relevant Services. We reserve the right to refuse to issue a refund or credit, and the right to recover the cost of return delivery from you, if any product you return (1) is not eligible for return, in accordance with the relevant return policy or the terms of any specific offer or promotion, or (2) is found to have suffered damage after delivery to you, including as a result of having been misused by you. We take legal title to returned products only after they arrive and are processed at our designated returns location.

Return terms and policies may vary by Service. Please check the return policy of the Service for details where you are making the purchase. Where the Return terms and policies are different from what is stated above in these Terms, the specific Return terms and policies govern the return.

Follett School Solutions (K12) Customer Support: 1-888-511-5114

Gift Certificates. Gift certificates purchased through the Services will be considered to have been purchased in and issued from the State of Illinois. Title and the risk of loss to such gift certificates pass to the purchaser upon our electronic transmission to the recipient.

7. Follett School Solutions Brand-Specific Terms

Follett School Solutions. Notwithstanding anything to the contrary set forth herein, the following shall apply to any orders submitted through a Follett School Solutions website. Upon shipment of your ordered items or completion of ordered services, Follett School Solutions will issue you an invoice that will be payable net thirty days. Unless otherwise indicated, all prices are in U.S. dollars. Software products are sold subject to their applicable Software License Agreement. Hardware, scanners, scanning supplies and related products are sold subject to the manufacturer's warranty (if any) enclosed in manufacturer's packaging, unless an extended maintenance agreement has been purchased above and beyond the manufacturer's warranty. Follett School Solutions reserves a purchase money security interest in any goods ordered on our site until such goods are paid for in full. All delivery is FOB your location. Prices are Follett School Solutions' net prices to schools and libraries and are subject to change. Applicable sales tax will be added to your invoice unless you submit evidence of tax exemption. Stated shipping times and delivery estimates are only estimates and are not binding. If a product becomes unavailable between ordering and processing, we may substitute with a comparable product and process the remainder of your order.

8. Community Forums and User Content:

Some of our Services offer you the opportunity to provide comments or otherwise transmit material through our Services (collectively, "Community Forums") including, but not limited to, follettcommunity.com, follettchallenge.com, and Follett School Solutions official social media accounts on Facebook and Twitter. Information that you provide to us, other than product orders and personal information, is referred to in these Terms as "User Content." Profile information provided with registration for the Community Forums (e.g. name) may be displayed with the content. This Section 8, "Community Forums and User Content," states additional terms that apply to User Content.

When you provide User Content, you grant us a nonexclusive, worldwide, royalty-free, perpetual, irrevocable, fully sub-licensable license to use, reproduce, create derivative works of, distribute, perform, display and in any other way exploit the User Content by any means now known or developed in the future, and for any purpose, including for developing, manufacturing, and marketing products and in advertising. You agree that (1) User Content is not being provided to us in confidence; (2) there is no confidential or fiduciary relationship between you and us; and (3) you have no expectation that we will review, acknowledge or compensate you for your User Content.

To avoid the possibility of misunderstandings, our policy is not to accept creative ideas, product designs, proposals, business plans or similar materials provided as User Content. Please do not provide us with such materials. If you nonetheless do so, the immediately preceding paragraph will apply.

You bear all responsibility for your User Content. You agree not to provide User Content that (1) violates applicable law; (2) is harmful, abusive, offensive, false, threatening, disparaging, defamatory or racist; (3)

promotes violence or unlawful activity; (4) violates any person's or entity's legal rights (including intellectual property, privacy and publicity rights); or (5) purports to speak on behalf of us. When you provide User Content, you represent that you have the right to provide it to us and that it is not inaccurate, false or misleading.

We may refuse or remove User Content without notice to you. We may monitor User Content but are not required to do so. You agree that we will not be liable for any loss or damage resulting from your User Content or similar submissions made by other users.

9. Contests and Sweepstakes:

We may offer sweepstakes or contests, which may be hosted by or offered in conjunction with third parties. Additional or different terms may apply to such contests or sweepstakes. The relevant terms will be posted where information is collected to enter into the contest or sweepstakes. If the other terms are inconsistent with these Terms, the other terms will govern for that contest or sweepstakes.

10. Changes to Services:

We reserve the right to take any of the following actions in our discretion at any time, and without giving you prior notice:

- Change or discontinue the Services, and the products and promotions offered on the Services.
- Limit the availability of products.
- Change the prices of products.
- Impose conditions on product sales and promotions.
- Restrict or terminate your access to the Services.

We will not be liable to you or any third party for taking any of these actions.

11. Copyright, Trademarks, and other Intellectual Property:

We grant you a limited non-exclusive, non-transferrable license to access and use our Services for your personal, non-commercial use only in accordance with these Terms. Any commercial use; any unauthorized use of a "robot," "spider," "scraper" or other automated means; use in violation of the policy of any school represented on the Services; or use for data collection and/or profit is not allowed.

This license authorizes you to view, download, print, and access video, audio, graphics, photos, text, special features, and/or messages (collectively "Content") via the Services in accordance with the terms of this Agreement during the timeframe in which your account is active and for the duration of the access window for each individual Content item. Unless you are otherwise authorized by Follett School Solutions to do so, you agree not to (1) archive, store in a database or otherwise copy any part of the Services or their content; (2) modify or otherwise create derivative works of the Services or their content; (3) distribute or otherwise disseminate any part of the Services or their content; and (4) in any way exploit any part of the Services or their content.

All Content on the Services, including text, site design, graphics, images, data compilations, lists, bibliographic information, book covers and software, is the property of Follett School Solutions or its licensors and is protected by U.S. and international copyright law. You must comply with all such laws. Downloading, printing, copying, distributing or using the contents of any pages in the Services in any manner inconsistent with the license granted above and without prior written consent from Follett School Solutions is prohibited. All rights not expressly granted herein are reserved.

Follett®, Aspen®, Titlewave®, Destiny® and the other trademarks used on the Services are the property of Follett School Solutions or a third party who may or may not be affiliated with or sponsored by Follett School Solutions. You agree not to use the trademarks in any manner that infringes upon the ownership rights of Follett School Solutions or such third party.

As between you and us, we retain all right, title and interest in and to our Services, products, content and technology. You agree not to remove, obscure or alter any trademark, copyright or other legal notices on the Services. You also agree not to use our trademarks in meta tags, search terms (paid or unpaid) or in any way that is likely to cause confusion or that disparages or discredits us.

12. Notice of Copyright Infringement:

We respect the intellectual property rights of others. If you believe that content on the Services infringes your copyright, you may send a notification pursuant to Section 512 of the Copyright Act (17 U.S.C. § 512) to our designated agent as follows:

Follett School Solutions, LLC
1340 Ridgeview Dr.
McHenry, IL 60050
Attn: General Counsel
info@follettlearning.com
Fax: 630-850-1864

13. Arbitration/Choice of Law:

If you have any dispute with or claim against us (a "Claim") arising out of or relating to the Services or these Terms, including any Claim relating to your purchase of products through the Services, any communications between you and us, and the claim is not resolved by calling our customer service department at the telephone number provided on the "return policy" or "contact us" page of the Services, you and we each agree to resolve such disputes through an individual binding arbitration or an individual action in small claims court. Class arbitrations and class actions are not permitted, and your Claim may not be consolidated with any other person's claim. You and we agree that the U.S. Federal Arbitration Act governs the interpretation and enforcement of this provision and that you and we are each waiving the right to a trial by jury or to participate in a class action. This Section 13 shall survive termination of your use of the Services or any user account that you may have.

Before you commence an arbitration or file a small claims court action with respect to your Claim, you must first send to us a written notice of your claim ("Notice"). The Notice must (1) be sent by certified mail; (2) be addressed to Follett School Solutions, LLC, 1340 Ridgeview Dr., McHenry, IL 60050, Attn: General Counsel; (3) describe the nature of your Claim; and (4) specify the damages or other relief you seek. You must provide such a notice within one year after your Claim accrued. Otherwise, you waive the Claim. If we and you do not then resolve the Claim within 30 days after our receipt of your Notice is received, either you or we may commence arbitration or file a small claims court action to resolve the Claim.

Any such arbitration shall be administered by the American Arbitration Association and be conducted in accordance with its Consumer Arbitration Rules (the "Rules"). Contact information for the American Arbitration Association, as well as copies of the Rules and applicable forms, are available at www.adr.org or by calling the American Arbitration Association at (800)778-7879. In circumstances in which the Rules provide for an in-person hearing, such hearing will, at your request, take place in the U.S. county (or parish) of your residence, or otherwise in Chicago, IL. For any Claim that does not exceed \$50,000, we will pay all filing and arbitrator's fees, unless the arbitrator finds the arbitration was frivolous or brought for an improper purpose. If the arbitrator awards you damages that are greater than our last written settlement offer communicated before commencement of the arbitration, we will pay you the greater of \$1,000 or the amount of the award.

14. Disclaimer and Limitation of Liability:

WE DO NOT WARRANT: (1) THAT THE SERVICES OR THEIR OPERATION OR CONTENT WILL BE UNINTERRUPTED OR FREE OF ERRORS OR OMISSIONS; (2) THAT DEFECTS WILL BE CORRECTED; (3) THAT THE SERVICES OR THE SERVERS HOSTING THEM ARE FREE OF VIRUSES OR OTHER HARMFUL CODE; OR (4) THAT THE SERVICES OR THEIR CONTENT WILL CONTINUE TO BE AVAILABLE. WE SHALL HAVE NO LIABILITY FOR ANY SUCH ISSUES. WE DISCLAIM ANY EXPRESS OR IMPLIED WARRANTIES AS TO THE SITES, INCLUDING, WITHOUT LIMITATION, NONINFRINGEMENT, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND AS TO QUALITY, AVAILABILITY AND SUBJECT MATTER OF CONTENT. THE SITES AND THEIR CONTENT ARE PROVIDED "AS IS," "AS AVAILABLE," AND "WITH ALL FAULTS."

WE DISCLAIM ANY LIABILITY WHATSOEVER FROM ANY USAGE OF MOBILE DATA, INCLUDING ANY DAMAGES RESULTING FROM LOSS OF USE OR LOSS OF DATA, WHETHER OR NOT WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

YOUR ACCESS TO AND USE OF THE SERVICES IS AT YOUR RISK. IF YOU ARE DISSATISFIED WITH THE SERVICES, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE ACCESSING AND USING THE SERVICES. SOME CONTENT ON THE SERVICES MAY HAVE BEEN POSTED BY THIRD PARTY USERS OF THE SERVICES. WE DO NOT ENDORSE AND ARE NOT RESPONSIBLE FOR ANY SUCH CONTENT. WE SHALL HAVE NO LIABILITY FOR ANY SUCH CONTENT.

WE WILL NOT BE LIABLE FOR ANY FAILURE OR DELAY IN OUR PERFORMANCE DUE TO ANY CAUSE BEYOND OUR REASONABLE CONTROL, INCLUDING ACTS OF WAR, ACTS OF GOD, ACTS OF SHIPPERS OR OTHER THIRD PARTY SERVICE PROVIDERS, EARTHQUAKE, FLOOD, EMBARGO, RIOT, SABOTAGE, LABOR

SHORTAGE OR DISPUTE, GOVERNMENTAL ACT, POWER FAILURE OR FAILURE OF THE INTERNET OR COMPUTER EQUIPMENT.

WE WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE SERVICES, YOUR USE OR INABILITY TO USE THE SERVICES OR ANY PRODUCTS PURCHASED THROUGH THE SERVICES, EVEN IF FORESEEABLE OR EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL OUR LIABILITY FOR OTHER DAMAGES EXCEED THE AMOUNT PAID BY YOU TO US IN CONNECTION WITH YOUR USE OF THE SERVICES (INCLUDING FOR ANY PRODUCTS PURCHASED THROUGH THE SERVICES) IN THE TWELVE MONTHS PRECEDING THE CLAIM.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

15. Indemnification

You agree to defend, indemnify and hold us harmless against any and all third party claims, damages, costs and expenses, including attorneys' fees, arising from or related to your use or misuse of the Services and/or your breach of these terms. We reserve the right to assume the exclusive defense and control of any claim subject to indemnification, and in such cases, you agree to cooperate with us to defend such claim. You may not settle any claim covered by this Section 15 without our prior written approval.

16. Miscellaneous Provisions:

You authorize us to provide information concerning you and your activities to comply with applicable laws or respond to court orders, subpoenas, or other lawful requests, or if we believe doing so would protect your safety or that of another person or protect the security of the Services, or as otherwise described in the Privacy Policy.

You agree that we may provide you notice by attempting to contact you using the contact information you have provided to us or by posting notice on the relevant Services. If you do not provide us with accurate contact information, we will not be responsible for failure to notify you.

These Terms, including any additional terms or policies posted on the Services, constitute the entire agreement between you and us, and supersede all prior agreements, with respect to the subject matter hereof. Our failure to exercise or enforce any right or provision in these Terms will not constitute a waiver of such right or provision. Nothing in these Terms affects any non-waivable statutory rights that apply to you. If any part of these Terms is determined to be invalid or unenforceable under applicable law, that provision will be removed, and the remainder of the Terms will continue to be valid and enforceable.

17. Contact Information:

If you have any questions or comments about these Terms of Use or our Services, please contact us by email at privacy@follettlearning.com or telephone at 800-350-6418. You also may write to us at Follett School Solutions, LLC, Attn: Privacy, 1340 Ridgeview Dr., McHenry, IL 60050. For California residents

to exercise your consumer rights by clicking [here](#). For EU citizens to exercise your data subject rights by clicking [here](#). Questions or comments submitted through other means, such as Wall posts, may not be received or addressed.

California residents may reach the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by telephone at (916) 445-1254 or (800) 952-5210, or by mail at 1625 North Market Blvd., Suite N 112, Sacramento, CA 95834.

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EXHIBIT C
NEGOTIATED MODIFICATIONS TO AGREEMENT DOCUMENTS FOR
CONTRACT NO. 2500A

These Negotiated Modifications are hereby incorporated into Contract No. 2500A (the “Contract”) for Library Materials and Services for Henrico County Public Schools as of the effective date of the Contract.

WHEREAS, the County and Contractor desire to agree in writing to modify the final terms and conditions of the Contract.

THEREFORE, in consideration of the Recital set forth above and good and valuable consideration as set forth in the Contract, the parties agree that the Request for Proposal No. 23-2500-2EMF is modified as follows as of the date of the Contract:

1. The following replaces Sec.II.A.1.a.iii – General Requirements – Item Categories- Hardback books (page 3):
 - iii. These titles shall be available from a web-based catalog with assurance of 90% or better fulfillment and delivery of available, in-stock titles within 35 business days of receipt of order and all other titles delivered as soon as reasonably practicable thereafter.
2. The following replaces Sec. II.A.1.b.ii – General Requirements – Item Categories- Pre-bound books (page 3):

The titles shall be available from a print or web-based catalog with assurance of 90% or better fulfillment and delivery of available, in-stock titles within 35 business days of receipt of order and all other titles delivered as soon as reasonably practicable thereafter.
3. The following replaces Sec.II.B.10.b.iii – Specific Requirements – Conditions of Order Rejection (Page 8):

Unauthorized shipments for orders which were not confirmed or were received after the fulfillment window agreed to by the parties had expired or a second shipment on an order (where backorders are allowed).
4. The following is added at the end of Sec. II.C. – Opening Day Collections – Requirements for New Schools (Page 9):

“For New Schools, Renovations, Rebuilds, and Replacement libraries Follett is making the following adjustments to the minimum spend requirement:

Orders under \$75,000, upon request, your dedicated Follett representative, will assist in shelving orders, however clean up and removal of debris will not be provided.

Orders over \$75,000 the district will receive Follett's White Glove Delivery service to include: free unpacking, shelving, and clean up & debris removal from the Follett White Glove Team and your dedicated representative."

5. The following replaces Sec. V.B.3 – General Contract Terms and Conditions – Award of Contract (Page 11):

The Contract resulting from this RFP is not assignable without the consent of the County, not to be unreasonably withheld, except that the Successful Offeror may assign the Contract, without such consent, to (i) an affiliate or (ii) an acquirer of all or substantially all of the Successful Offeror's assets or business to which the Contract pertains, whether by merger, reorganization or otherwise.

6. The following replaces Sec. V.F.2.d. – General Contract Terms and Conditions – Termination by County (Page 12):

An equitable adjustment in the Contract price shall be made for unpaid services satisfactorily rendered and goods satisfactorily delivered before the date the Successful Offeror receives the notice of termination minus the County's cost to complete the Successful Offeror's work. The Successful Offeror shall not be entitled to payment for services rendered or goods delivered after the date the Successful Offeror receives the notice of termination or for reimbursement of any cost the Successful Offeror incurs after the date the Successful Offeror receives the notice of termination. If the County's cost to complete the Successful Offeror's work exceeds the unpaid balance due to the Successful Offeror, the County will not owe the Successful Offeror any money.

7. The following replaces Sec.V.M – General Contract Terms and Conditions – Assignment of Contract (Page 15):

A contract shall not be assignable by the Successful Offeror in whole or in part without the written consent of the County, not be unreasonably withheld, except that the Successful Offeror may assign the Contract, without such consent to (i) an affiliate or (ii) an acquirer of all or substantially all of the Successful Offeror's assets or business to which the Contract pertains, whether by merger, reorganization or otherwise.

8. The following replaces Sec.V.N. General Contract Terms and Conditions - Indemnification (Page 15):

The Successful Offeror agrees to indemnify, defend, and hold harmless the County (including Henrico County Public Schools), and the County's officers, agents, and employees ("Indemnified Parties") from any damages, liabilities, and costs, including attorneys' fees, arising from any third-party claims, demands, actions, or proceedings made or brought against one or more of the Indemnified Parties by any person, including any employee of the Successful Offeror, related to the provision of any

services, the failure to provide any services, or the use of any services or materials furnished (or made available) by the Successful Offeror, provided that such liability is not attributable to the willful misconduct or sole negligence of the County or any of the Indemnified Parties.

9. The following replaces Sec.V.O. General Contract Terms and Conditions -Insurance (Page 16):

See comments on Attachment E The Successful Bidder/Offeror shall carry Public Liability Insurance in the amount specified below, including contractual liability assumed by the Successful Bidder/Offeror, and shall deliver a Certificate of Insurance from carriers licensed to do business in the Commonwealth of Virginia and that is representative of the insurance policies. The Certificate shall show that the policy has been endorsed to add the County of Henrico and Henrico County Public Schools named as an additional insured for the Commercial General Liability coverage. The coverage shall be provided by a carrier(s) rated not less than "A-" with a financial rating of at least VII by A.M. Best or a rating acceptable to the County. In addition, the Successful Bidder/Offeror shall agree to give the County a minimum of 30 days prior notice of any cancellation in coverage.

10. The following replaces Sec.V.R.1 - General Contract Terms and Conditions – Ownership of Deliverables and Related Products (Page 16)

The County shall have all rights, title, and interest in or to all specified or unspecified interim and final products, work plans, project reports and/or presentations, data, documentation, computer programs and/or applications, and documentation developed or generated exclusively for the County by the Successful Offeror during the completion of this project, including, without limitation, unlimited rights to use, duplicate, modify, or disclose any part thereof, in any manner and for any purpose, and the right to permit or prohibit any other person, including the Successful Offeror, from doing so. To the extent that the Successful Offeror may be deemed at any time to have any of the foregoing rights, the Successful Offeror agrees to irrevocably assign and does hereby irrevocably assign such rights to the County.

11. The following replaces Sec.V.DD.2 – General Contract Terms and Conditions – Contract Period (page 20):

The contract may be renewed for four (4) additional one-year periods upon the sole discretion of the County at a price not to exceed 3% above the previous year's prices unless written approval is given by the Purchasing Director. For avoidance of doubt, the pricing and discount options selected by the County at the commencement of the contract shall remain in place for the duration of the contract, which duration shall include four (4) one-year renewal periods listed herein.

12. The following replaces Sec.V.KK – General Contract Terms and Conditions – Cooperative Procurement (Page 20):

This procurement is being conducted by the County in accordance with the provisions of Section 2.2-4304 of the Code of Virginia. Except for contracts for architectural and engineering services, if agreed to by the contractor, other public bodies of similar size and scope may utilize this Contract. The Contractor shall deal directly with any public body it authorizes to use the Contract. The County, its officials, and its employees are not responsible for placement of orders, invoicing, payments, contractual disputes, or any other transactions between the Contractor and any other public body, and in no event shall the County, its officials, or its employees be responsible for any costs, damages or injury resulting to any party from another public body's cooperative use of a County contract. The County assumes no responsibility for any notification of the availability of the Contract for use by other public bodies, but the Contractor may conduct such notification.

13. The following section is added as Sec.V.LL – General Contract Terms and Conditions – Limitation of Liability:

To the extent permitted by law, in no event shall either party's or its affiliates' liability exceed the fees paid by the County to the Successful Offeror during the twelve months preceding notice of the applicable claim. Neither party nor its affiliates shall be liable to the other for any incidental, consequential, indirect, reliance special, or punitive damages arising out of the provision of goods and services under this Agreement, regardless of whether such liability is based on breach of contract, tort (including negligence), strict liability, or otherwise, and even if the party had been advised of the possibility of such damages.

14. The following section is added as Sec. V.MM – General Contract Terms and Conditions – Modification of Contract

The contract may only be modified by a written amendment signed by both parties. Any contract assignment must be documented by written amendment signed by both parties.

By signing the Contract, the parties thereto have approved these Negotiated Modifications.

QUESTIONS FOR CLARIFICATION

1. Will Follett still honor the lifetime guarantee for FollettBound books if Follett is not the vendor of choice?

Yes, the FollettBound guarantee will still be honored.

Every FollettBound binding is also accompanied by a lifetime guarantee! FollettBound books will be replaced due to any binding failures and defects (normal wear and tear excluded). Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

2. Will Follett only replace a book as long as it is in print, or will Follett issue a credit to replace that item if the book is out of print?

Follett offers guarantees on our FollettBound book binding and publisher hardcover book bindings, but does not offer a guarantee on paperback book bindings. Once a title is out of print a credit will not be issued.

Publisher hardcover books will be replaced due to any binding failures and defects (excluding normal wear and tear) for one year. Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

FollettBound books will be replaced due to any binding failures and defects (normal wear and tear excluded). Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

3. Is there a way to run TitleWise analyses without having to extract records for each individual school? Can this be scheduled to run automatically?

Yes, HCPS will extract the district MARC record holdings from SIRSI. The file would be transferred to Follett via our ftp server. Then we would process them into individual school files and complete their analysis for them. A Collection Analysis Specialist will be assigned to assist with this process. A schedule can be set established to update the analysis as needed (usually quarterly, bi-annually, or annually.)

4. Will Follett offer HCPS a 10% discount on books, and a 5% Gift Certificate on total orders as opposed to the other two options being offered?

Follett Content Solutions, LLC would like to extend the Best and Final offer and incentives to Henrico County Public Schools (HCPS). Upon award of this RFP, HCPS will receive:

- **10% additional discount** on Print and Audio-Visual Materials
- **5% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually, excluding classroom orders)
- **Free** Automated Cataloging and Processing for all Print orders:
 - ✓ Enhanced MARC records for every title including the 526 reading program tag

- ✓ Application of Barcode with protective label (standard placement)*
- ✓ Protective Mylar on books with dust jackets
- ✓ Spine Label with protective label
- ✓ Second barcode label
- ✓ School Property label

***Please note:** Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- **Free** Automated Cataloging and Processing for all A/V orders (Unattached):
 - ✓ Electronic MARC
 - ✓ Spine and cover labels
 - ✓ Barcode label and protector

This offer is valid through 6/30/2028.

5. The RFP states that there may be two new schools within the next five (5) years. In your proposal you have an expiration date listed for the special offer for any new schools. Will Follett consider removing this expiration date and make the offer available to any new schools opened during the term of the contract?

Please see the above Best and Final Offer. The Expiration date has been updated to 6/30/28.

6. The RFP states that there could be multiple awards. Would there be a charge for any services that are currently included in your proposal if Follett were not the primary vendor? (i.e. training etc.)

No, there would be no charge for any of the services listed in the proposal if Follett were not the primary vendor.

Christopher Hutto, will be available to assist, at no charge, with online training and will assist in any projects that may include collection development and acquisitions.

7. Can searches in Titlewave be done by specific review journals?

Yes, Titlewave offers the ability to search by a specific review journal. The following are the searchable journals:

- Booklist
- Bulletin of the Center for Children's Books
- Horn Book Magazine
- Kirkus Reviews
- Library Journal
- New York Times
- Publisher Weekly
- School Library Connection
- School Library Journal

8. How does Follett correct cataloging when the ISBN is the same for different years?

If the publisher reused an ISBN for a different copy right year, edition, or for any other reason, we created a new marc record for the piece in hand and include the ISBN in the subfield z of the 020 field. This will be for new records moving forward; existing records already in use by customers will not be updated.

9. When logging into Follett's platform to place orders, are there terms and conditions the end user needs to accept? If so, provide a copy of them.

Yes, there are Terms of Use when using Titlewave. These can be found at the following pages as well as a link on the bottom of every page on the site.

Terms of Use - Follett School Solutions

Effective August 29, 2022

Last Updated August 29, 2022

Welcome to the U.S. websites, features, applications, store kiosks, widgets or online services that are owned or controlled by Follett School Solutions, LLC, or any affiliate or subsidiary companies ("Follett School Solutions," "we," or "us"), including, but not limited to, follettlearning.com, follettclassroom.com, follettcommunity.com, fes.follett.com, gofollett.com, titlewave.com, DestinyExpress.com, and all other online services or offerings (collectively, "Services") that post a link to these Terms of Use ("Terms"). The Services include online resources, Services, community forums, and contests or sweepstakes offered or operated by Follett School Solutions.

1. Terms of Use:

These Terms apply to all users of the Services, but depending on the Services used by you, not all Terms may be applicable. As a user of the Services ("you" or "your"), you agree that these Terms are a binding contract that applies to all of your use of the Services and the products you purchase through the Services. You agree that you will comply with these Terms. If you do not agree with these Terms, you should not use our Services. Consent to receive text messages is not a condition of purchase.

These Terms are effective as of the effective date identified above. These Terms are subject to change, without notice, so we encourage you to periodically review the Terms posted on the Services. Any changes will be posted on this site, become effective immediately and will govern the use of the Services, and purchases made through the Services.

Additional or different terms may apply to some offerings on our Services, such as return policies for certain products or Services, contests, or sweepstakes. Those terms will be posted on the Services in connection with the relevant offering. If the other terms are inconsistent with these Terms, the other terms will govern for the relevant offering.

The Services may contain links to goods, services or content, including third-party stores where products may be available for purchase that are not under Follett School Solutions' control. The information presented is made available solely for general informational purposes only. Follett School Solutions is not responsible for the content of those offerings and will not be liable for any damages or loss caused by your use of or reliance on such goods and services or content. You should be aware that different terms may apply to your use of those offerings and we are not responsible for purchases you make, and additional or different purchase terms may apply.

2. Restrictions on Use of Services:

By using the Services, you represent to us that you are (1) at least 18 years of age or are using the Services under the supervision of your parent or guardian, (2) able to enter into a binding contract, and (3) using the Services only as they are intended. All other use of the Services is prohibited.

3. Standards of Conduct:

To maintain the integrity of our Services and the user experience of all users of the Services, you agree not to misuse our Services or their content. For example, you must not do (or try to do) any of the following, or encourage or assist others to do any of the following:

- Disrupt, interfere or attempt to disrupt or interfere with the normal operation and navigation of the Services or the availability of the Services to other users.
- Circumvent any measures we use to limit access to the Services or particular content available on the Services.
- Access the Services using any unauthorized "robot," "spider," "scraper" or other automated means.
- Use a false name or contact information, impermissibly impersonate any person or entity, or otherwise misrepresent your identity, affiliation or the origin of materials you transmit.
- Display the Services, or any of their content, in a "frame," in connection with any other content or trademark, or in any other way that could potentially deprive us of revenue or falsely suggest a relationship between us and any third party.
- Make any commercial use of the Services or their content, including collection or use of information concerning our product offerings, descriptions, images, prices and sales volumes.
- Maintain any link to the Services from any commercial website, or maintain any other link that we ask you to remove.
- Transmit to or through the Services any viruses, spyware, adware or other harmful code.
- Disassemble, decompile or otherwise reverse engineer any software or other technology used in or available through the Services.
- Use the Services to advertise or promote any goods or services other than ours.
- Use the Services to transmit or collect personal information about, or act illegally or maliciously towards, other users.
- Use the Services, or any content from the Services, to advertise or solicit for any other person, entity or cause, or otherwise to compete with us or act illegally or maliciously against our business interests or reputation.
- Use the Services in a manner not in accordance with all state and local legislation and applicable district rules, policies and mandates.

If you violate this Section, we may terminate your access to the Services, take other remedial actions, and seek any remedies permitted by law.

Confidentiality. You may, depending on your relationship with us, your use of the Services, or the types of transactions you engaged in with us,, come into contact with confidential information of Follett School Solutions, including, but not limited to, trade secrets, methods, details about the Services or products offered, and business or marketing plans ("Confidential Information"). The Confidential Information is owned solely by Follett School Solutions and is considered to be proprietary and confidential. You agree to hold the Confidential Information in strict confidence and take reasonable measures to keep it secure. Your agreements contained in this paragraph shall survive the termination your account, your use of the Services, and/or the expiration of these Terms.

4. Accounts:

Some of our Services offer you the opportunity to create a user account to access additional functionality such as making online purchases, or may require you to establish a user account to utilize a Service. This Section, "Accounts," establishes additional terms that apply to such accounts.

You may only create and hold one account for each of the Services, and, unless you are granted administrative rights on behalf of a school or school district, you may not use anyone else's account. When we request information from you to set up an account, you must provide us with accurate and complete information. You also must update your account when information you have provided to us changes. To update your account information, click on the "Account" link or other applicable account settings on the relevant Services.

You are responsible for maintaining the confidentiality of your user account login names and passwords, and you must not permit use of your account by anyone else. You acknowledge that properly authorized administrative personnel within your school or school district may access your account for supervisory purposes. Except for cases where such authorized personnel have accessed your account or others have impermissibly accessed your account, you accept responsibility for all activities that occur under your account, including without limitation product purchases made using your account. If you have reason to believe that someone is using your account without your permission, you should contact us immediately. We are not responsible for any loss or damage resulting from unauthorized use of your account.

You authorize us to use the contact information you provide us to communicate with you about your orders and our Services and products. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically, through posting or email, satisfy any legal requirement that such communications be in writing. You may opt out of receiving marketing e-mails from us by following the opt-out instructions provided to you in those e-mails.

We provide most of our products and services (e.g., Destiny, Aspen, IB Store, Axis 360) to end-users of an organization as a 'data processor' on behalf of our clients (i.e., school districts, schools, libraries, and businesses). A data controller is a person, company, or other body that determines the purpose and means of personal data processing (this can be determined alone, or jointly with another person/company/body). It also means that your organization's privacy statement governs the use of your personal information (instead of ours). Please read your organization's privacy statement. Your organization determines what information we collect through our products, services and how it is used. We process your information according to your organization's instructions and the terms of our contracts with your organization. By using the Website, you consent to all actions taken by us with respect to your information in compliance with the [Privacy Policy](#).

We reserve the right to terminate your access to your account at any time, without notice, in our sole discretion for any or no reason, including but not limited to inactivity or misuse. If access to your account is terminated, you may lose access to any information stored in connection with your account, and any promotional account credits and any other forms of value that may be associated with your account.

Upon termination, these Terms shall continue to apply to any other use of the Services that you are permitted to make.

You may disable your account at any time by contacting a customer service representative of the applicable Service. Your account will only be disabled after you have returned all books that have been rented to you (if any) and all transactions have been processed including payment of assessed penalties or the cashing of any refund check.

5. Mobile Services:

Some of the Services may have features of the Services targeted to users of wireless devices ("Mobile Features"), including an SMS and/or MMS messaging program ("Messaging Program"). Your wireless provider may charge for use of Mobile Features, including fees for receipt of text messages or data transmission. In order to receive Mobile Features, your wireless provider may require you to subscribe to additional services, which may require additional fees. These fees are not charged by us, and you should contact your wireless provider before you sign up for Mobile Features to determine what fees, if any, will be charged.

By signing up for a Messaging Program, you agree to receive up to five (5) SMS and/or MMS messages per week. We may use autodialer or non-autodialer technology to send the text messages described above to the mobile phone number you use to opt in. Consenting to receive SMS and/or MMS messages is not a condition of purchase. Message and data rates may apply. Depending on your text plan you may be charged by your carrier. The service is a recurring message program.

To stop receiving messages, reply **STOP** to any message received. Once your telephone number is removed from our system, you will receive a final confirmation message and no further messages will be sent to your cell phone or mobile device.

By signing up for a Mobile Service, you agree that we may communicate with you (including, without limitation, by way of third-party messaging services) via SMS and/or MMS messaging to your mobile phone or device, and that certain information about your usage of the Mobile Service may be communicated to us. In the event you change or deactivate your mobile phone number, you agree to promptly update your account information to ensure that our messages intended for you are not sent to the person who acquires your old number. By signing up for a Mobile Service, including any Messaging Program, you agree to all of the other Terms laid out herein, including, but not limited to, Section 13 (Arbitration/Choice of Law) and Section 14 (Disclaimer/Limitation of Liability). You also agree to be bound by our [Privacy Policy](#).

Carriers are not liable for delayed or undelivered messages.

6. Purchases:

Some of our Services offer you the opportunity to order products. This Section, "Purchases," states additional terms that apply to such orders.

Product Availability. Not all products are available in all styles, sizes, and colors.

Pricing and Availability. When you order a product, the price will be made clear during the order process. All prices are in U.S. Dollars, except where otherwise noted. You agree to pay the price that is stated in your order, as well as any applicable taxes and shipping expenses, where applicable. While we try to provide accurate pricing information on our Services, a price stated on a Service occasionally may be in error. If in processing your order we determine that the correct price is less than the stated price, we will charge you the lower price. If we determine that the correct price is higher than the stated price, we are not obligated to fulfill your order at the stated price. We will attempt to notify you using the contact information provided in connection with your order, and we will give you the choice to cancel your order or pay the correct price.

We cannot guarantee that all items displayed will be in stock at the time of your order. With respect to items rented through our website, we cannot confirm the price of an item until you place an order.

Product Descriptions. We try to be accurate when we describe and depict products on our Services. However, with regard to clothing, certain measures and other descriptions are only approximate. We also cannot guarantee that images we provide will be displayed properly on your device, or that our product descriptions and images, including depictions of color, texture and proportions, will always be complete, reliable, current and error-free. If you purchase a product from one of our Services that you believe is not as described or depicted, you may return it to the extent provided in the applicable return policy described below.

Taxes. Rentals and purchases through the Services may be subject to taxes in certain states. Depending on your state and the nature of the product or service you receive from us, you may incur rental tax, sales tax and/or use tax. Tax rates are different from state to state. You are responsible for paying all such taxes.

Discounts and Promotions. The specific terms of any discounts or other promotions are stated at the time they are offered. Promotions cannot be combined unless we specifically state otherwise. Eligibility for any promotions is determined at the time of your order.

Clearance Items. Products designated as “clearance” items will not return to higher, prior selling prices, but the same items may have been offered previously at or below the current price. Clearance items may (1) be available in limited quantities and sizes, (2) remain on the Services for only short times, and (3) be unavailable in stores. Clearance items are not returnable or refundable.

Ordering. When you click the “Place Order” button on a Service, you make an offer to buy the relevant products. While we may confirm receipt and processing of orders by email, such confirmation does not constitute our acceptance of your order. We cannot guarantee that all items displayed on your order confirmation will be in stock at the time your order is shipped. We reserve the right to reject or cancel any order, in whole or in part, at any time prior to shipping. If we do, we will attempt to notify you using the contact information provided in connection with your order. You agree not to try to exceed stated quantity limits (except where specifically noted), violate the terms of any specific offer or promotion, or

place orders through the Services if we have notified you that you are prohibited from placing orders through the Services.

Payment. We accept only the payment methods indicated on the Services. When you provide payment information, you represent that the information is accurate and that you are authorized to use the payment method provided. If your payment method has expired or is otherwise invalid when processed, you remain responsible for payment, and for all costs we incur in collecting any unpaid amounts, including, but not limited to, attorney and collections fees.

Shipping to our Retail Customers. Shipping options and applicable charges for our retail customers will be stated during the order process. The U.S. Postal Service delivers to P.O. boxes, but this method may delay your order. Please note that Next Business Day and 2nd Business Day shipping options are not available for delivery to P.O. boxes. We will send you emails with updates on your order's status as they become available. Additional charges may apply for shipments to Alaska and Hawaii.

Stated shipping times and delivery estimates are only estimates and are not binding. If a product becomes unavailable between ordering and processing, we will cancel your order and attempt to notify you using the contact information provided in connection with your order. Legal title to products, and the risk of loss or damage to the products is transferred to you when products are provided to the carrier. We are not responsible for any delivery delays. You will be responsible for filing any claims with the carrier for damaged and/or lost shipments.

Shipping to our Wholesale Customers. Shipping to our institutional wholesale customers shall be subject to the terms disclosed to you at the time of purchase or by the terms mutually agreed upon in writing by you and Follett School Solutions.

International Shipping. Shipping to addresses outside the U.S. is available on a limited basis and may be subject to additional terms, fees, and restrictions. Such information will be provided during the checkout process. If you have any questions or require additional information about shipping to addresses outside the U.S. please contact us using the information in Section 17 below.

Returns. We hope you are happy with the products you purchase. However, most items we sell may be returned to us under certain circumstances, as explained in the return policy posted on the relevant Services. We reserve the right to refuse to issue a refund or credit, and the right to recover the cost of return delivery from you, if any product you return (1) is not eligible for return, in accordance with the relevant return policy or the terms of any specific offer or promotion, or (2) is found to have suffered damage after delivery to you, including as a result of having been misused by you. We take legal title to returned products only after they arrive and are processed at our designated returns location.

Return terms and policies may vary by Service. Please check the return policy of the Service for details where you are making the purchase. Where the Return terms and policies are different from what is stated above in these Terms, the specific Return terms and policies govern the return.

Follett School Solutions (K12) Customer Support: 1-888-511-5114

Gift Certificates. Gift certificates purchased through the Services will be considered to have been purchased in and issued from the State of Illinois. Title and the risk of loss to such gift certificates pass to the purchaser upon our electronic transmission to the recipient.

7. Follett School Solutions Brand-Specific Terms

Follett School Solutions. Notwithstanding anything to the contrary set forth herein, the following shall apply to any orders submitted through a Follett School Solutions website. Upon shipment of your ordered items or completion of ordered services, Follett School Solutions will issue you an invoice that will be payable net thirty days. Unless otherwise indicated, all prices are in U.S. dollars. Software products are sold subject to their applicable Software License Agreement. Hardware, scanners, scanning supplies and related products are sold subject to the manufacturer's warranty (if any) enclosed in manufacturer's packaging, unless an extended maintenance agreement has been purchased above and beyond the manufacturer's warranty. Follett School Solutions reserves a purchase money security interest in any goods ordered on our site until such goods are paid for in full. All delivery is FOB your location. Prices are Follett School Solutions' net prices to schools and libraries and are subject to change. Applicable sales tax will be added to your invoice unless you submit evidence of tax exemption. Stated shipping times and delivery estimates are only estimates and are not binding. If a product becomes unavailable between ordering and processing, we may substitute with a comparable product and process the remainder of your order.

8. Community Forums and User Content:

Some of our Services offer you the opportunity to provide comments or otherwise transmit material through our Services (collectively, "Community Forums") including, but not limited to, follettcommunity.com, follettchallenge.com, and Follett School Solutions official social media accounts on Facebook and Twitter. Information that you provide to us, other than product orders and personal information, is referred to in these Terms as "User Content." Profile information provided with registration for the Community Forums (e.g. name) may be displayed with the content. This Section 8, "Community Forums and User Content," states additional terms that apply to User Content.

When you provide User Content, you grant us a nonexclusive, worldwide, royalty-free, perpetual, irrevocable, fully sub-licensable license to use, reproduce, create derivative works of, distribute, perform, display and in any other way exploit the User Content by any means now known or developed in the future, and for any purpose, including for developing, manufacturing, and marketing products and in advertising. You agree that (1) User Content is not being provided to us in confidence; (2) there is no confidential or fiduciary relationship between you and us; and (3) you have no expectation that we will review, acknowledge or compensate you for your User Content.

To avoid the possibility of misunderstandings, our policy is not to accept creative ideas, product designs, proposals, business plans or similar materials provided as User Content. Please do not provide us with such materials. If you nonetheless do so, the immediately preceding paragraph will apply.

You bear all responsibility for your User Content. You agree not to provide User Content that (1) violates applicable law; (2) is harmful, abusive, offensive, false, threatening, disparaging, defamatory or racist; (3)

promotes violence or unlawful activity; (4) violates any person's or entity's legal rights (including intellectual property, privacy and publicity rights); or (5) purports to speak on behalf of us. When you provide User Content, you represent that you have the right to provide it to us and that it is not inaccurate, false or misleading.

We may refuse or remove User Content without notice to you. We may monitor User Content but are not required to do so. You agree that we will not be liable for any loss or damage resulting from your User Content or similar submissions made by other users.

9. Contests and Sweepstakes:

We may offer sweepstakes or contests, which may be hosted by or offered in conjunction with third parties. Additional or different terms may apply to such contests or sweepstakes. The relevant terms will be posted where information is collected to enter into the contest or sweepstakes. If the other terms are inconsistent with these Terms, the other terms will govern for that contest or sweepstakes.

10. Changes to Services:

We reserve the right to take any of the following actions in our discretion at any time, and without giving you prior notice:

- Change or discontinue the Services, and the products and promotions offered on the Services.
- Limit the availability of products.
- Change the prices of products.
- Impose conditions on product sales and promotions.
- Restrict or terminate your access to the Services.

We will not be liable to you or any third party for taking any of these actions.

11. Copyright, Trademarks, and other Intellectual Property:

We grant you a limited non-exclusive, non-transferrable license to access and use our Services for your personal, non-commercial use only in accordance with these Terms. Any commercial use; any unauthorized use of a "robot," "spider," "scraper" or other automated means; use in violation of the policy of any school represented on the Services; or use for data collection and/or profit is not allowed.

This license authorizes you to view, download, print, and access video, audio, graphics, photos, text, special features, and/or messages (collectively "Content") via the Services in accordance with the terms of this Agreement during the timeframe in which your account is active and for the duration of the access window for each individual Content item. Unless you are otherwise authorized by Follett School Solutions to do so, you agree not to (1) archive, store in a database or otherwise copy any part of the Services or their content; (2) modify or otherwise create derivative works of the Services or their content; (3) distribute or otherwise disseminate any part of the Services or their content; and (4) in any way exploit any part of the Services or their content.

All Content on the Services, including text, site design, graphics, images, data compilations, lists, bibliographic information, book covers and software, is the property of Follett School Solutions or its licensors and is protected by U.S. and international copyright law. You must comply with all such laws. Downloading, printing, copying, distributing or using the contents of any pages in the Services in any manner inconsistent with the license granted above and without prior written consent from Follett School Solutions is prohibited. All rights not expressly granted herein are reserved.

Follett®, Aspen®, Titlewave®, Destiny® and the other trademarks used on the Services are the property of Follett School Solutions or a third party who may or may not be affiliated with or sponsored by Follett School Solutions. You agree not to use the trademarks in any manner that infringes upon the ownership rights of Follett School Solutions or such third party.

As between you and us, we retain all right, title and interest in and to our Services, products, content and technology. You agree not to remove, obscure or alter any trademark, copyright or other legal notices on the Services. You also agree not to use our trademarks in meta tags, search terms (paid or unpaid) or in any way that is likely to cause confusion or that disparages or discredits us.

12. Notice of Copyright Infringement:

We respect the intellectual property rights of others. If you believe that content on the Services infringes your copyright, you may send a notification pursuant to Section 512 of the Copyright Act (17 U.S.C. § 512) to our designated agent as follows:

Follett School Solutions, LLC
1340 Ridgeview Dr.
McHenry, IL 60050
Attn: General Counsel
info@follettlearning.com
Fax: 630-850-1864

13. Arbitration/Choice of Law:

If you have any dispute with or claim against us (a "Claim") arising out of or relating to the Services or these Terms, including any Claim relating to your purchase of products through the Services, any communications between you and us, and the claim is not resolved by calling our customer service department at the telephone number provided on the "return policy" or "contact us" page of the Services, you and we each agree to resolve such disputes through an individual binding arbitration or an individual action in small claims court. Class arbitrations and class actions are not permitted, and your Claim may not be consolidated with any other person's claim. You and we agree that the U.S. Federal Arbitration Act governs the interpretation and enforcement of this provision and that you and we are each waiving the right to a trial by jury or to participate in a class action. This Section 13 shall survive termination of your use of the Services or any user account that you may have.

Before you commence an arbitration or file a small claims court action with respect to your Claim, you must first send to us a written notice of your claim ("Notice"). The Notice must (1) be sent by certified mail; (2) be addressed to Follett School Solutions, LLC, 1340 Ridgeview Dr., McHenry, IL 60050, Attn: General Counsel; (3) describe the nature of your Claim; and (4) specify the damages or other relief you seek. You must provide such a notice within one year after your Claim accrued. Otherwise, you waive the Claim. If we and you do not then resolve the Claim within 30 days after our receipt of your Notice is received, either you or we may commence arbitration or file a small claims court action to resolve the Claim.

Any such arbitration shall be administered by the American Arbitration Association and be conducted in accordance with its Consumer Arbitration Rules (the "Rules"). Contact information for the American Arbitration Association, as well as copies of the Rules and applicable forms, are available at www.adr.org or by calling the American Arbitration Association at (800)778-7879. In circumstances in which the Rules provide for an in-person hearing, such hearing will, at your request, take place in the U.S. county (or parish) of your residence, or otherwise in Chicago, IL. For any Claim that does not exceed \$50,000, we will pay all filing and arbitrator's fees, unless the arbitrator finds the arbitration was frivolous or brought for an improper purpose. If the arbitrator awards you damages that are greater than our last written settlement offer communicated before commencement of the arbitration, we will pay you the greater of \$1,000 or the amount of the award.

14. Disclaimer and Limitation of Liability:

WE DO NOT WARRANT: (1) THAT THE SERVICES OR THEIR OPERATION OR CONTENT WILL BE UNINTERRUPTED OR FREE OF ERRORS OR OMISSIONS; (2) THAT DEFECTS WILL BE CORRECTED; (3) THAT THE SERVICES OR THE SERVERS HOSTING THEM ARE FREE OF VIRUSES OR OTHER HARMFUL CODE; OR (4) THAT THE SERVICES OR THEIR CONTENT WILL CONTINUE TO BE AVAILABLE. WE SHALL HAVE NO LIABILITY FOR ANY SUCH ISSUES. WE DISCLAIM ANY EXPRESS OR IMPLIED WARRANTIES AS TO THE SITES, INCLUDING, WITHOUT LIMITATION, NONINFRINGEMENT, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND AS TO QUALITY, AVAILABILITY AND SUBJECT MATTER OF CONTENT. THE SITES AND THEIR CONTENT ARE PROVIDED "AS IS," "AS AVAILABLE," AND "WITH ALL FAULTS."

WE DISCLAIM ANY LIABILITY WHATSOEVER FROM ANY USAGE OF MOBILE DATA, INCLUDING ANY DAMAGES RESULTING FROM LOSS OF USE OR LOSS OF DATA, WHETHER OR NOT WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

YOUR ACCESS TO AND USE OF THE SERVICES IS AT YOUR RISK. IF YOU ARE DISSATISFIED WITH THE SERVICES, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE ACCESSING AND USING THE SERVICES. SOME CONTENT ON THE SERVICES MAY HAVE BEEN POSTED BY THIRD PARTY USERS OF THE SERVICES. WE DO NOT ENDORSE AND ARE NOT RESPONSIBLE FOR ANY SUCH CONTENT. WE SHALL HAVE NO LIABILITY FOR ANY SUCH CONTENT.

WE WILL NOT BE LIABLE FOR ANY FAILURE OR DELAY IN OUR PERFORMANCE DUE TO ANY CAUSE BEYOND OUR REASONABLE CONTROL, INCLUDING ACTS OF WAR, ACTS OF GOD, ACTS OF SHIPPERS OR OTHER THIRD PARTY SERVICE PROVIDERS, EARTHQUAKE, FLOOD, EMBARGO, RIOT, SABOTAGE, LABOR

SHORTAGE OR DISPUTE, GOVERNMENTAL ACT, POWER FAILURE OR FAILURE OF THE INTERNET OR COMPUTER EQUIPMENT.

WE WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE SERVICES, YOUR USE OR INABILITY TO USE THE SERVICES OR ANY PRODUCTS PURCHASED THROUGH THE SERVICES, EVEN IF FORESEEABLE OR EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL OUR LIABILITY FOR OTHER DAMAGES EXCEED THE AMOUNT PAID BY YOU TO US IN CONNECTION WITH YOUR USE OF THE SERVICES (INCLUDING FOR ANY PRODUCTS PURCHASED THROUGH THE SERVICES) IN THE TWELVE MONTHS PRECEDING THE CLAIM.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

15. Indemnification

You agree to defend, indemnify and hold us harmless against any and all third party claims, damages, costs and expenses, including attorneys' fees, arising from or related to your use or misuse of the Services and/or your breach of these terms. We reserve the right to assume the exclusive defense and control of any claim subject to indemnification, and in such cases, you agree to cooperate with us to defend such claim. You may not settle any claim covered by this Section 15 without our prior written approval.

16. Miscellaneous Provisions:

You authorize us to provide information concerning you and your activities to comply with applicable laws or respond to court orders, subpoenas, or other lawful requests, or if we believe doing so would protect your safety or that of another person or protect the security of the Services, or as otherwise described in the Privacy Policy.

You agree that we may provide you notice by attempting to contact you using the contact information you have provided to us or by posting notice on the relevant Services. If you do not provide us with accurate contact information, we will not be responsible for failure to notify you.

These Terms, including any additional terms or policies posted on the Services, constitute the entire agreement between you and us, and supersede all prior agreements, with respect to the subject matter hereof. Our failure to exercise or enforce any right or provision in these Terms will not constitute a waiver of such right or provision. Nothing in these Terms affects any non-waivable statutory rights that apply to you. If any part of these Terms is determined to be invalid or unenforceable under applicable law, that provision will be removed, and the remainder of the Terms will continue to be valid and enforceable.

17. Contact Information:

If you have any questions or comments about these Terms of Use or our Services, please contact us by email at privacy@follettlearning.com or telephone at 800-350-6418. You also may write to us at Follett School Solutions, LLC, Attn: Privacy, 1340 Ridgeview Dr., McHenry, IL 60050. For California residents

to exercise your consumer rights by clicking [here](#). For EU citizens to exercise your data subject rights by clicking [here](#). Questions or comments submitted through other means, such as Wall posts, may not be received or addressed.

California residents may reach the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by telephone at (916) 445-1254 or (800) 952-5210, or by mail at 1625 North Market Blvd., Suite N 112, Sacramento, CA 95834.

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BAFO-Pricing
SCHEDULE OF CATEGORIES
RFP 18-1571-1EMF

I. AVAILABILITY – Please specify which of the following materials categories your firm supplies:

Materials Category	Supplier of these Materials	Total Unique Items in Stock
Elementary print materials		501,765 titles
Secondary print materials		470,339 titles
Academic print materials (university/college level)	N/A	N/A
Non-print materials		919,055 titles
Pre-binds		85,852 title
Paperbacks		571,087 titles
Children's paperbacks		152,637 titles
YA paperbacks		55,482 titles
Adult paperbacks		311,493 titles
Opening day collection services		All inventory is available for Opening Day Collections

II. PRINT MATERIALS:

	Print Materials	Discounts for Firm Orders
A.	Adult Titles (Fiction & Non-Fiction)	
	Hardcover Editions	10%* %
	Publisher's Library Editions	10%* %
	Mass Market Paperback Editions	10%* %
B.	Juvenile Titles (Fiction & Non-Fiction)	
	Trade Hardcover Bindings	10%* %
	Publisher's Library Editions	10%* %
	Juvenile Reinforced Bindings	10%* %
	Pre-Bound Books:	
	Paperbacks	10%* %
	Trade	10%* %
	Quality Paperback Editions	10%* %
	Mass Market Paperback Editions	10%* %

C.	Short Discount Publications: Text, technical, medical, small presses, university presses, etc. (Discount must be commensurate with the discount from the publisher.)	N/A	%
D.	Cataloged and Processed Books – or – Component Parts (include total support detail and brochures for these services):		
D.1	Machine-Readable Cataloging Price per record	\$	0.00*
	Otherwise (Explain)	\$	
D.2	Processing: Completely Processed Books	\$	0.00*
	Processed Books without Mylar jacket	\$	0.00*
	Cataloged and Processed Books with Mylar Jacket	\$	0.00*
	Completed Processed	\$	0.00*

III. NON-PRINT MATERIALS:

	Non-Print Materials	Discounts for Firm Orders	
A.	CDs		%
B.	DVDs		%
C.	Kits	N/A	%
D.	Cataloged and Processed Non-print Items – or – Component Parts (include total support detail and brochures for these services):		
E.1	Machine-Readable Cataloging Price per record	\$	0.00*
E.2	Processing: Completely processed non-print item	\$	0.00*
	Otherwise (explain)	\$	
	Completed Processed	\$	0.00*
	Otherwise (explain)	\$	
	Additional charges	\$	

IV. DELIVERY – INSIDE DELIVERY REQUIRED.

A.	Prepaid FOB – Destination	____ Yes or <u>X</u> No
B.	Point of Shipment	<u>X</u> Yes or ____ No
C.	Indicate mode of shipment (e.g. UPS, FEDEX)	UPS
D.	DVDs	<u>X</u> Yes or ____ No
E.	Kits	<u>X</u> Yes or ____ No
F.	CDs	<u>X</u> Yes or ____ No

V. ITEM AVAILABILITY:

How many unique items are available for purchase through your database?

Over 2,000,000 titles

*Follett Content Solutions, LLC would like to extend the Best and Final Offer and incentives to Henrico County Public Schools (HCPS). Upon award of this RFP, HCPS will receive:

- 10% additional discount on Print and Audio-Visual Materials
- 5% incentive as Titlewave Gift Certificate (for purchases made during the school calendar year: July 1- July 30 annually, excluding classroom orders)
- Free Automated Cataloging and Processing for all Print orders:
 - ✓ Enhanced MARC records for every title including the 526 reading program tag
 - ✓ Application of Barcode with protective label (standard placement)*
 - ✓ Protective Mylar on books with dust jackets
 - ✓ Spine Label with protective label
 - ✓ Second barcode label
 - ✓ School Property label

*Please note: Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- Free Automated Cataloging and Processing for all A/V orders (Unattached):
 - ✓ Electronic MARC
 - ✓ Spine and cover labels
 - ✓ Barcode label and protector

This offer is valid through 6/30/2028.

Cataloging and Processing Disclaimer:

Any processing items that are not listed in the table shown above come at an additional charge. Please contact your dedicated Sales Consultant for more details.

APPENDIX 1 - BAFO

Henrico County Public Schools Test Order

Data below is a sample order for use in preparing a demo confirmation by the Offeror.
Please submit a detailed invoice as the demo confirmation

Please indicate for each of the following titles if they are currently available, the edition (hardback or paperback), item price, any service charges (listed separately), and estimated ship date. Bindings may be substituted.

1. *The Baby-sitters Club #13, Mary Anne's Bad Luck Mystery: A Graphic Novel* / Ann M. Martin ; [art] by Cynthia Yuan Cheng with color by Braden Lamb and Hank Jones, Graphix, an imprint of Scholastic, 2023, 9781338616118
2. *Two Degrees* / Alan Gratz, Scholastic Press, 2022, 9780702323249
3. *Freak out!: animals beyond your wildest imagination* / Ginjer L. Clarke, Grosset & Dunlap, 2012, 9780448443089
4. *Becoming : adapted for young readers* / Michelle Obama, Delacorte Press, 2021, 9780593303757
5. *Insignificant events in the life of a cactus* / Dusti Bowling, Sterling Children's Books, 2017, 9781454923459
6. *The magic school bus. The complete series* (8 DVDs) New Video Group, 2012, 767685272510
7. *Escape from Mr. Lemoncello's library* / Chris Grabenstein (Playaway device, unabridged), Findaway World, LLC, 2020, 9781467622172
8. *Guinness world records 2023*. Guinness World Records Limited, 2022, 9781913484200
9. *Make this! : building, thinking, and tinkering projects for the amazing maker in you* / Ella Schwartz ; photographs by Matthew Rakola, National Geographic / Scholastic, 2019, 9781426333248
10. *Merriam-Webster's Spanish-English dictionary*, Merriam-Webster, Incorporated, 2021, 9780877792987
11. *Jabari tries* / Gaia Cornwall, Candlewick Press, 2020, 9781536207163
12. *Sports heroes (Black Stories Matter)*, J.P. Miller, Crabtree Publishing Company, 2021, 9781427128102
13. *Who was Cesar Chavez?* / Dana Meachen Rau, Penguin Workshop, 2017, 9781101995600
14. *How long 'til black future month?* / N.K. Jemisin, Orbit, 2018, 9780316491341
15. *Draw a comic!* / JP Coover, First Second, 2019, 9781250152121
16. *Love in the Library* / Tokuda-Hall, Maggie, Candlewick Press, 2022 9781536204308
17. *Student world atlas* / consultant/writer, Martha B. Sharma ; map director, Debbie Gibbons, National Geographic Partners LLC, 2019, 9781426334795
18. *Spill Zone. 1* / Scott Westerfeld, Alex Puvilland, First Second, 2017, 9781596439368
19. *American Indian culture : from counting coup to wampum* (2 volume set), Bruce E. Johansen, editor, 2015, 9781440828737
20. *The lion, the witch, and the wardrobe* / C.S. Lewis (large print edition), Thorndike Press, 2017, 9781410499257
21. *Stamped : el racismo, el antirracismo y tú* / Jason Reynolds, Primera edición., Vintage Español , 2021, 9781644731086
22. *The Breadwinner* (DVD), [Widescreen format], Universal Studios, 2018, UPC 191329051573
23. *Teaching gifted kids in today's classroom : strategies and techniques every teacher can use* / Susan Winebrenner M.S. ; with contributing author Dina Brulles Ph. D., Updated fourth edition, Free Spirit Publishing, 2018, 9781631983726
24. *Tiny terrors! : the world's scariest small creatures* / Ginjer L. Clarke, Penguin Young Readers, 2022, 9780593383971
25. *Shadows at Jamestown* / Steven K. Smith, MyBoys3 Press, 2017, 9781947881006

Black, Danielle

From: customerservice@follettlearning.com
Sent: Thursday, May 18, 2023 8:06 AM
To: Black, Danielle
Subject: Your TITLEWAVE order for list "Henrico - Appendix 1"

Thank you for ordering from Follett. Details of your order are listed below:

Online Order Reference Number: 3899549

List Name: Henrico - Appendix 1
Payment Method: Purchase Order
PO Number: TEST ORDER. DO NOT PLACE
Materials are for School/Library: HENRICO CO SCH DIST Customer Number: 4574801

Books: 22 items, Price: \$558.39
Audiovisual: 3 items, Price: \$81.33

Shipping: FREE

Titles: 25 items, Grand Total: \$639.72

You may check the status of your order by logging into Titlewave, then clicking on Order History.

<https://checkpoint.url-protection.com/v1/url?o=https%3A//www.titlewave.com/login/&g=MjZmMDY4NWZmMTI3ZTJmZA==&h=NTFiZjA0MThlZWVxMjQ3Y2RhOTVhOTUwNGU0ODBiYWMxYjIhYThkMjUwMTFhMmU2Mzk5YmY2OGMzMDZlMDY0Yw==&p=YzJlOmZvbGxldHRzY2hvb2xzb2x1dGlvbN6YzpvOjk0ZDFhOTcwOWJkZTAwMjRlZjRiYjNlOGVmZTdhN2M0OnYxOnA6VA==>

If you have any questions or need additional information, please contact Customer Service at customerservice@follettlearning.com or at 888.511.5114 or 708.884.5150.

Thank you for choosing Follett.

Thanks for ordering with us!

You'll receive a confirmation email shortly.

Online Order Reference Number: 3899549

For School/Library

HENRICO CO SCH DIST

Order Options

Intended for both Library and Classroom use

Contact Information

Danielle Black
Other, Bids and Proposal
dblack@follettlearning.com
877-899-8550 x 46040

Billing Address

HENRICO CO SCH DIST
PO BOX 23120
RICHMOND, VA 23223

Shipping Address

HENRICO CO SCH DIST
PO BOX 23120
RICHMOND, VA 23223

Payment Method

Purchase Order: TEST ORDER. DO NOT PLACE

Order Summary

25 Items:	\$639.72
First Choice:	\$0.00
22 Books:	\$558.39
3 Audiovisual:	\$81.33
Subtotal:	\$639.72
Shipping:	FREE

Total: \$639.72

Special instructions: TEST ORDER. DO NOT PLACE/

Get help using Titlewave — searching, working with lists, or analyzing your entire collection:

Contact our Titlewave Support Specialists by [email](#), or call **888.511.5114** (708.884.5051)

Questions about an existing order, a shipment or invoice, or processing returns:

Contact your dedicated Customer Service Representative, **Kasi Walas**, by [email](#), or call **888.511.5114 x48017** (708.884.8017)

Find out more about our products or learn more about how Follett can help you and your school:

Contact your dedicated Sales Consultant, **Christopher Hutto**, by [email](#), or call **804.912.7429**

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Phone: 888.511.5114 (708.884.5000)

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SHIP TO:

1340 Ridgeview Drive . McHenry, IL 60050
Phone 888.511.5114 . 815.578.4592
Fax 800.888.6319 . 815.578.4680

SOLD TO:

SHIP TO:

CUSTOMER #		P.O. NUMBER		SHIP DATE		CARTONS	SALESMAN		PLEASE REPORT ANY DISCREPANCIES WITHIN 90 DAYS OF RECEIPT.		TERMS			
4574801		SAMPLE		SAMPLE		SAMPLE	SAMPLE				NET 30 DAYS			
ITEM NUMBER	TITLE			AUTHOR	PUBLISHER	P.O. NUMBER		*	QTY BO	QTY SHIP	LIST	DISC %	UNIT NET	NET PRICE

Sample invoice reflective of the 10% discount.

INVOICE SAMPLE

TOTAL 25

Follett

1340 Ridgeview Drive, McHenry, IL 60050
Phone 888.511.5114. 815.578.4592
Fax 800.888.6319. 815.578.4680

INVOICE NO. PAGE NO.

SAMPLE

2

SHIP TO:

DATE

SOLD TO:

SHIP TO:

CUSTOMER#	P.O.NUMBER		SHIP DATE	CARTONS	SALESMAN	PLEASE REPORT ANY DISCREPANCIES WITHIN 90 DAYS OF RECEIPT.		TERMS			
4574801	SAMPLE		SAMPLE	SAMPLE	SAMPLE			NET 30 DAYS			
ITEM NUMBER	TITLE		AUTHOR	PUBLISHER	P.O.NUMBER	* QTY BO	QTY SHIP	LIST	DISC %	UNrTNET	NET PRICE
FOR EFFORTLESS ORDER TRACKING FROM START TO FINISH, LOGIN TO YOUR TITLEWAVE ACCOUNT AT WWW.TITLEWAVE.COM.											
RETURN POLICY: BOOK/CONTENT ORDERS THAT HAVE BEEN SUBJECT TO ANY CUSTOMIZED PROCESSING, EITHER PRIOR TO SHIPMENT OR AFTER RECEIPT BY THE CUSTOMER, ARE NOT ELIGIBLE FOR RETURN OR CANCELLATION, EXCLUDING MATERIAL PROCESSING ERRORS SOLELY ATTRIBUTABLE TO FOLLETT. CUSTOMIZED PROCESSING SHALL INCLUDE, BUT IS NOT LIMITED TO, STAMPING, LABEL APPLICATION AND BARCODING, AS DETERMINED BY FOLLETT IN ITS SOLE DISCRETION.											
PLEASE CONTACT CUSTOMER SERVICE WITH ANY INQUIRIES REGARDING THIS SHIPMENT AND ANY FUTURE ORDERS YOU PLACE WITH FOLLETT CONTENT SOLUTIONS.											
PHONE: 888-511-5114 EXT 45150 OR 708-884-5150											
CUSTOMER SERVICE EMAIL: CUS OMERSERVICE@FOLLETTLEARNING..COM											

* PLEASE SEND PAndENTS TO: FOLLETT CONTENT SOLU'l'IONS LLC *											
* P.O. BOX 7410597 *											
* CHICAGO, IL 60674-0597 *											
* *											
* FOR PROMPT APPLICATION OF PAYMENT, PLEASE INCLUDE *											
* INVOICE #'S INCLUDING ALPHA CHARACTERS *											

**PLEASE NOTE: EFFECTIVE 1/1/2022, ALL CUSTOMERS PURCHASING											
CONTENT FROM FOLLETT, SHOULD REMIT PAYMENT TO											
FOLLETT CONTENT SOLU'l'IONS, LLC AT THE MAILING ADDRESS SHOWN											
ABOVE											

Sample invoice reflective of the 10% discount.

INVOICE SAMPLE

TOTAL

25

622.42

Falcone, Eileen

From: Black, Danielle <dblack@follettlearning.com>
Sent: Thursday, April 20, 2023 10:33 AM
To: Falcone, Eileen
Subject: RE: RFP 23-2500-2EMF
Attachments: 23-2500-2EMP Lib Mat - Final 4-17-23_Redacted.pdf

Eileen,

To address your request regarding Responsible Offeror Certification:

Responsible Offeror Certification

- a. “Responsible offeror” means a person who has the capability, in all respects, to perform fully the contract requirements and the moral and business integrity and reliability that will assure good faith performance, and who has been prequalified, if required.
[Follett confirms.](#)
- b. In determining whether an Offeror is responsible, the County will consider whether the Offeror has defaulted on any government contract in the last five years; whether any government has terminated a contract with the Offeror for cause in the last five years; and whether Offeror or any of its officers, directors, partners, or owners is currently barred from participating in any procurements by any federal, state, or local government agency.
[Follett confirms.](#)
- c. As part of its proposal, Offeror must certify that it has not defaulted on any government contract in the last five years or must explain any such default in reasonable detail. The County may deem any such explanation of default insufficient if it does not include contact information for the government on whose contract Offeror defaulted.
[Follett confirms.](#)
- d. As part of its submission, Offeror must certify that no government has terminated a contract with the Offeror for cause in the last five years or must explain any such termination for cause in reasonable detail. The County may deem any such explanation of termination for cause insufficient if it does not include contact information for the government that terminated a contract with the Offeror for cause.
[Follett confirms](#)
- e. As part of its submission, Offeror must certify that neither it nor any of its officers, directors, partners, or owners is currently barred from participating in any procurements by any federal, state, or local government body. If Offeror cannot make such certification, Offeror must explain any ban in reasonable detail. The County may deem any such explanation insufficient if it does not include contact information for the public body that barred Offeror or Offeror’s officer, director, partner, or owner from participating in any procurement on any federal, state, or local government body’s contract.
[Follett confirms](#)

- f. If the Offeror fails to submit certifications or explanations in accordance with this section, the Purchasing Division may require prompt submission of missing information and/or give a lowered evaluation of the proposal.
- g. The Offeror must notify the County immediately if the Offeror discovers that its certification was erroneous when submitted or has become erroneous.
[Follett confirms](#)
- h. The fact that an Offeror defaulted on a government contract in the last five years; the fact that a government terminated a contract with the Offeror for cause in the past five years; or the fact that Offeror or any of its officers, directors, partners, or owners has been barred from bidding on contracts by any federal, state, or local government body will not necessarily result in the County deeming the Offeror nonresponsible.
[Follett confirms](#)
- i. If it is later determined that the Successful Offeror knowingly made a false certification, the County may terminate the contract for cause.
[Noted.](#)

We will also need you to acknowledge in an email that you remove the paragraph on the 3rd page "Confidentiality". We are subject to FOIA requests, and you cannot declare the entire proposal confidential. Personal information such as Tab 3 is ok.

To confirm, we are not claiming all of Tab 3 as confidential. We are not claiming the entire proposal as confidential. We are only claiming the Financial Information portion of Tab 3, listed as pages 37-60 in the Table of Contents, as confidential and proprietary. I am attaching an updated redacted proposal to remove the statement on page 3.

Danielle Black

Senior Bid Specialist

dblack@follettlearning.com

708.884.6040

From: Black, Danielle

Sent: Wednesday, April 19, 2023 3:52 PM

To: Falcone, Eileen <fal51@henrico.us>

Subject: RE: RFP 23-2500-2EMF

Good Afternoon,

Please see the attached redacted proposal.

To clarify, we are not claiming all of Tab 3 to be proprietary, only the Financial Information provided on pages 37-60.

Danielle Black

Senior Bid Specialist

dblack@follettlearning.com

708.884.6040

From: Krieger, Robert <rkrieger@follettlearning.com>

Sent: Wednesday, April 19, 2023 2:51 PM

To: Black, Danielle <dblack@follettlearning.com>

Cc: Haberthur, Jennifer <JHaberthur@follettlearning.com>

Subject: FW: RFP 23-2500-2EMF

Importance: High

Case 01940611

From: Falcone, Eileen <fal51@henrico.us>

Sent: Wednesday, April 19, 2023 2:47 PM

To: Contentbids <Contentbids@follettlearning.com>

Subject: RFP 23-2500-2EMF

Importance: High

Good afternoon Ms. Eisenhower.

We received your proposal for the above mentioned RFP. You have material in the proposal marked as confidential so you need to send me a redacted copy of the proposal as mentioned on page 1 of the RFP. We will also need you to acknowledge in an email that you remove the paragraph on the 3rd page "Confidentiality". We are subject to FOIA requests, and you cannot declare the entire proposal confidential. Personal information such as Tab 3 is ok. We need you to send a response to Sec.VI.L Responsible Offeror Certification.

I will need you to send this information to me by 10:00 a.m. 4/20/2023 via email.

Thank you

Eileen M. Falcone, CPPB

Assistant Purchasing Division Director

804-501-5637

County of Henrico

Division of Purchasing

PO Box 90775

8600 Staples Mill Road

Henrico, VA 23273-0775





Empower Educators. Inspire Learning.™



A Proposal prepared for Henrico County Public Schools

**Submitted in Response to:
RFP #23-2500-2EMF – Library Materials and Services
for Henrico County Public Schools**

Due Date: April 19, 2023

Follett Content Solutions, LLC
1340 Ridgeview Drive
McHenry, IL 60050
Phone | 888.511.5114
Fax | 800.852.5458

titlewave.com | follettlearning.com

Federal Tax ID | 87-2968865

ORIGINAL

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PERSONAL INFORMATION

This proposal may contain personal information about identifiable individuals such as the employment or educational history of the proposed resources. In consideration of receipt of this document, the recipient agrees that it shall not use or disclose to any other person such personal information for any purpose other than its evaluation of this proposal, without the express written consent of Follett as required or permitted by law.

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The following products and tools are registered trademarks of Follett Content Solutions, LLC:

- FollettBound®
- TitleCheck™
- TitleMAP™
- TitlePeek®
- Titlewave®
- TitleWise®

All other brand names of products mentioned are registered trademarks or trademarks of their respective companies.

AFFILIATE PRODUCTS

The following products are owned by our affiliate company Follett School Solutions, LLC and are registered trademarks:

- Follett Destiny Discover®
- Follett Destiny® Library Manager

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TAB 1 – INTRODUCTION AND SIGNED FORMS

COVER LETTER

Please see our cover letter included on the following page on company letterhead per RFP instruction.



Follett Content Solutions, LLC
1340 Ridgeview Drive
McHenry, Illinois 60050
Phone: 888.511.5114
Fax: 800.852.5458
www.follettlearning.com

Rebecca Hardin, Education Specialist, Library Services
Henrico County Public Schools
3820 Nine Mile Rd.
Henrico, VA 23223

Dear Mrs. Hardin:

Follett Content Solutions, LLC ("Follett") is pleased to present the enclosed proposal to Henrico County Public Schools (HCPS) in response to your **Request for Proposal (RFP) #23-2500-2EMF for Library Materials and Services for Henrico County Public Schools**.

We understand that HCPS is seeking the services of qualified vendors to "supply approximately 90% of book, non-print resources, and related ancillary services for 72 school libraries and the Instructional Materials Center of Henrico County Public Schools (HCPS)" and that the district is also anticipating two new schools within the next five years.

Follett has extensive experience providing the following book jobbing and library-related services to K-12 schools:

- Providing the highest quality MARC records in the industry, with special attention paid to enhancements such as: the addition of reading levels, interest levels, annotations, and appropriate subject headings. (Specific information that relates to your District can also be added.)
- Offering quality titles from more than 6,000 publishers in an array of binding formats, including: paperback, publisher hardcover, and FollettBound.
- Offering a full range of customizable cataloging and processing options for books and media items to meet your specific needs, such as: barcode labels, spine labels, mylar jackets, and lamination for paperbacks.

We are also able to provide valuable online collection analysis tools within Titlewave® to support your collection development needs:

- A TitleWise® Collection Analysis tool, which provides insight on what areas of your collection need to be improved and helps you find new titles to meet your needs.
- A Diversity & Social Emotional Learning (SEL) Analysis tool that helps you discover, manage and report on over 40 diversity-related topics and 16 topics covering SEL.

Our experience in creating library collections also includes our New School/Large Order services. Our expert, specialized teams work together to ensure each collection is processed to the school district's exact specifications. We provide support from list creation to shelf-ready processing and delivery. We also help with unpacking, shelving, and cleaning away all packing debris for customers that require additional support.

Since 1873, educators have trusted Follett as a partner in the mission to build confident, independent, and well-rounded students. Backed by Francisco Partners, a leading global investment firm that specializes in partnering with educational technology businesses, we help educators unlock potential in more than 45,000,000 students worldwide.

Thank you for allowing us this opportunity. We look forward to partnering with Henrico County Public Schools. Should you have any questions, please feel free to contact me.

Sincerely,

Christopher Hutto

Sales Consultant

877.899.8550 x46436


chutto@follettlearning.com

ATTACHMENT A PROPOSAL SIGNATURE SHEET

My signature certifies that the proposal as submitted complies with all requirements specified in this Request for Proposal (“RFP”) No. **23-2500-2EMF Library Materials and Services for Henrico County Public Schools**.

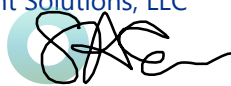
My signature also certifies that by submitting a proposal in response to this RFP, the Offeror represents that in the preparation and submission of this proposal, the Offeror did not, either directly or indirectly, enter into any combination or arrangement with any person or business entity, or enter into any agreement, participate in any collusion, or otherwise take any action in the restraining of free, competitive bidding in violation of the Sherman Act (15 U.S.C. Section 1) or Sections 59.1-9.1 through 59.1-9.17 or Sections 59.1-68.6 through 59.1-68.8 of the Code of Virginia.

I hereby certify that I am authorized to sign as a legal representative for the business entity submitting this proposal.

LEGAL NAME OF OFFEROR (DO <u>NOT</u> USE TRADE NAME):	
Follett Content Solutions, LLC	
ADDRESS:	1340 Ridgeview Dr.
	McHenry, IL 60050
FEDERAL ID NO:	87-2968865
SIGNATURE:	
NAME OF PERSON SIGNING (PRINT):	Sarah Eisenhauer
TITLE:	Director of Bids, Proposals and Pricing
TELEPHONE:	888-511-5114
FAX:	800-852-5458
EMAIL ADDRESS:	contentbids@follettlearning.com
DATE:	4/13/23

ATTACHMENT B BUSINESS CATEGORY CLASSIFICATION FORM

Company Legal Name: Follett Content Solutions, LLC

This form completed by: Signature:  Title: Sarah Eisenhauer, Director of Bids, Proposals and Pricing

Date: 4/13/23

PLEASE SPECIFY YOUR **BUSINESS CATEGORY** BY CHECKING THE APPROPRIATE BOX(ES) BELOW.

(Check all that apply.)

- ☐ SMALL BUSINESS
- ☐ WOMEN-OWNED BUSINESS
- ☐ MINORITY-OWNED BUSINESS
- ☐ SERVICE-DISABLED VETERAN
- ☐ EMPLOYMENT SERVICES ORGANIZATION
- ☒ NON-SWaM (Not Small, Women-owned or Minority-owned)

SUPPLIER REGISTRATION – The County of Henrico encourages all suppliers interested in doing business with the County to register with eVA, the Commonwealth of Virginia's electronic procurement portal, <http://eva.virginia.gov>.

eVA Registered? ☒ Yes ☐ No

If certified by the Virginia Minority Business Enterprises (DMBE), provide DMBE certification number and expiration date.
_____ NUMBER _____ DATE

DEFINITIONS

For the purpose of determining the appropriate business category, the following definitions apply:

"Small business" means a business, independently owned and controlled by one or more individuals who are U.S. citizens or legal resident aliens, and together with affiliates, has 250 or fewer employees, or annual gross receipts of \$10 million or less averaged over the previous three years. One or more of the individual owners shall control both the management and daily business operations of the small business.

"Women-owned business" means a business that is at least 51 percent owned by one or more women who are U.S. citizens or legal resident aliens, or in the case of a corporation, partnership, or limited liability company or other entity, at least 51 percent of the equity ownership interest is owned by one or more women who are U.S. citizens or legal resident aliens, and both the management and daily business operations are controlled by one or more women.

"Minority-owned business" means a business that is at least 51 percent owned by one or more minority individuals who are U.S. citizens or legal resident aliens, or in the case of a corporation, partnership, or limited liability company or other entity, at least 51 percent of the equity ownership interest in the corporation, partnership, or limited liability company or other entity is owned by one or more minority individuals who are U.S. citizens or legal resident aliens, and both the management and daily business operations are controlled by one or more minority individuals.

"Minority individual" means an individual who is a citizen of the United States or a legal resident alien and who satisfies one or more of the following definitions:

1. "African American" means a person having origins in any of the original peoples of Africa and who is regarded as such by the community of which this person claims to be a part.
2. "Asian American" means a person having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands, including but not limited to Japan, China, Vietnam, Samoa, Laos, Cambodia, Taiwan, Northern Mariana Islands, the Philippines, a U.S. territory of the Pacific, India, Pakistan, Bangladesh, or Sri Lanka and who is regarded as such by the community of which this person claims to be a part.
3. "Hispanic American" means a person having origins in any of the Spanish-speaking peoples of Mexico, South or Central America, or the Caribbean Islands or other Spanish or Portuguese cultures and who is regarded as such by the community of which this person claims to be a part.
4. "Native American" means a person having origins in any of the original peoples of North America and who is regarded as such by the community of which this person claims to be a part or who is recognized by a tribal organization.

"Service disabled veteran business" means a business that is at least 51 percent owned by one or more service disabled veterans or, in the case of a corporation, partnership, or limited liability company or other entity, at least 51 percent of the equity ownership interest in the corporation, partnership, or limited liability company or other entity is owned by one or more individuals who are service disabled veterans and both the management and daily business operations are controlled by one or more individuals who are service disabled veterans.

"Service disabled veteran" means a veteran who (i) served on active duty in the United States military ground, naval, or air service, (ii) was discharged or released under conditions other than dishonorable, and (iii) has a service-connected disability rating fixed by the United States Department of Veterans Affairs.

"Employment services organization" means an organization that provides community-based employment services to individuals with disabilities that is an approved Commission on Accreditation of Rehabilitation Facilities (CARF) accredited vendor of the Department of Aging and Rehabilitative Services.

ATTACHMENT C
Virginia State Corporation Commission (SCC)
Registration Information

The Offeror:

☒ is a corporation or other business entity with the following SCC identification number:
11320910 **-OR-**

☐ is not a corporation, limited liability company, limited partnership, registered limited liability partnership, or business trust **-OR-**

☐ is an out-of-state business entity that does not regularly and continuously maintain as part of its ordinary and customary business any employees, agents, offices, facilities, or inventories in Virginia (not counting any employees or agents in Virginia who merely solicit orders that require acceptance outside Virginia before they become contracts, and not counting any incidental presence of the Bidder in Virginia that is needed in order to assemble, maintain, and repair goods in accordance with the contracts by which such goods were sold and shipped into Virginia from Bidder's out-of-state location) **-OR-**

☐ is an out-of-state business entity that is including with this bid/proposal an opinion of legal counsel which accurately and completely discloses the undersigned Bidder's current contracts with Virginia and describes why those contracts do not constitute the transaction of business in Virginia within the meaning of §13.1-757 or other similar provisions in Titles 13.1 or 50 of the Code of Virginia.

Please check the following box if you have not checked any of the foregoing options but currently have pending before the SCC an application for authority to transact business in the Commonwealth of Virginia and wish to be considered for a waiver to allow you to submit the SCC identification number after the due date for bids: ☐

ATTACHMENT D
PROPRIETARY/CONFIDENTIAL INFORMATION IDENTIFICATION

NAME OF OFFEROR: Follett Content Solutions, LLC

Trade secrets or proprietary information submitted by an Offeror shall not be subject to public disclosure under the Virginia Freedom of Information Act; however, the Offeror must invoke the protections of Va. Code § 2.2-4342(F) in writing, either before or at the time the data or other materials are submitted. The Offeror must specifically identify the data or materials to be protected including the section(s) of the proposal in which it is contained and the pages numbers, and state the reasons why protection is necessary. A summary of trade secrets and proprietary information submitted shall be submitted on this form. The proprietary or trade secret material submitted must be identified by some distinct method such as highlighting or underlining and must indicate only the specific words, figures, or paragraphs that constitute trade secret or proprietary information. Va. Code § 2.2-4342(F) prohibits an Offeror from classifying an entire proposal, any portion of a proposal that does not contain trade secrets or proprietary information, line item prices, or total proposal prices as proprietary or trade secrets. If, after being given reasonable time, the Offeror refuses to withdraw such classification(s), the proposal will be rejected.

SECTION/TITLE	PAGE NUMBER(S)	REASON(S) FOR WITHHOLDING FROM DISCLOSURE
Tab 3 - Experience and Qualifications/ Financial Information	37-60	Financial Information

ATTACHMENT F

DIRECT CONTACT WITH STUDENTS

Name of Offeror: Follett Content Solutions, LLC

Pursuant to Va. Code § 22.1-296.1, as a condition of awarding a contract for the provision of services that require the contractor or employees of the contractor to have direct contact with students on school property during regular school hours or during school-sponsored activities, the contractor shall provide certification of whether any individual who will provide such services has been convicted of any violent felony set forth in the definition of barrier crime in subsection A of Va. Code § 19.2-392.02; any offense involving the sexual molestation, physical or sexual abuse, or rape of a child; or any crime of moral turpitude.

Any individual making a materially false statement regarding any such offense is guilty of a Class 1 misdemeanor and, upon conviction, the fact of such conviction is grounds for the revocation of the contract to provide such services and, when relevant, the revocation of any license required to provide such services.

As part of this submission, I certify the following:

- ☐ ☒ **None of the individuals who will be providing services that require direct contact with students on school property during regular school hours or during school-sponsored activities have been convicted of a violent felony set forth in the definition of “barrier crime” in Va. Code § 19.2-392.02(A); an offense involving the sexual molestation, physical or sexual abuse, or rape of a child;**

And (select one of the following)

- ☒ **None of the individuals who will be providing services that require direct contact with students on school property during regular school hours or during school-sponsored activities have been convicted of any felony or any crime of moral turpitude.**

or

- ☐ **One or more individuals who will be providing services that require direct contact with students on school property during regular school hours or during school-sponsored activities has been convicted of a felony or crime of moral turpitude that is not set forth in the definition of “barrier crime” in Va. Code § 19.2-392.02(A) and does not involve the sexual molestation, physical or sexual abuse, or rape of a child. (In the case of a felony conviction meeting these criteria, the contractor must submit evidence that the Governor has restored the individual’s civil rights.).**



Signature of Authorized Representative

Sarah Eisenhauer, Director of Bids, Proposals and Pricing
Printed Name of Authorized Representative

Follett Content Solutions, LLC
Printed Name of Vendor
(if different than Representative)

TAB 2 – STATEMENT OF WORK

II. SCOPE OF SERVICES

A. GENERAL REQUIREMENTS

The Successful Offeror(s) shall be a firm that has provided products and services to public school divisions for no fewer than two (2) years. The Successful Offeror(s) shall provide materials and services to meet the following minimum specifications for the following item categories. Item categories are lettered to assist Offeror(s) in preparing their response with respect to each requirement.

1. ITEM CATEGORIES

a. Hardback books:

- i. Hardback books in a variety of bindings may be accepted, depending on availability, but school and library bindings are preferable and will be expected, unless out-of-print.
- ii. Hardback editions will make up the majority of orders. There will be no substitutions of paperback books or spiral bindings for hardback requests unless expressly stated.

Follett complies.

- iii. These titles shall be available from a web-based catalog with assurance of 90% or better fulfillment and delivery within 35 business days of receipt of order.

Follett will make all commercially reasonable efforts to meet the delivery dates set by the district. Supply chain disruptions continue to cause unanticipated delays outside our control and therefore our current shipping time has increased. We apologize for any inconvenience this may cause.

- iv. All bindings shall be guaranteed from defects for a minimum of one (1) year.

Follett guarantees our publisher hardcover binding and FollettBound book binding for a minimum of one (1) year. FollettBound books have a lifetime guarantee, and will be replaced due to any binding failures and defects (normal wear and tear excluded).

Please note: Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

PUBLISHER HARDCOVER BINDING GUARANTEE

Publisher hardcover books will be replaced due to any binding failures and defects (excluding normal wear and tear) for one year. Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

b. Pre-bound books:

i. Pre-bound books shall constitute two additional categories of books requested. The two categories of pre-binds shall be:

- Hardcover bindings of new trade books and
- Hardcover bindings of new paperbacks which have been pre-bound to ensure longer life.

Follett complies.

ii. These titles shall be available from a print or web-based catalog with assurance of 90% or better fulfillment and delivery within 35 business days of receipt of order.

Follett will make all commercially reasonable efforts to meet the delivery dates set by the district. Supply chain disruptions continue to cause unanticipated delays outside our control and therefore our current shipping time has increased. We apologize for any inconvenience this may cause.

iii. All bindings shall have a lifetime warranty from any defects.

Follett offers a lifetime guarantee on our FollettBound book binding, but does not offer a lifetime guarantee on paperback or publisher hardcover book bindings.

FOLLETTBOUND BOOK BINDING GUARANTEE

We know that wear-and-tear takes its toll on books, so Follett supplies over 80,000 FollettBound® titles that are pre-bound according to strict standards and will withstand countless circulations. FollettBound books represent an exceptional value when selecting titles for your library as well as your classroom. Every FollettBound binding is also accompanied by a lifetime guarantee! FollettBound books will be replaced due to any binding failures and defects (normal wear and tear excluded). Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

FollettBound books are available in both glued and sewn formats. Glued books include durable, double fan binding to enhance strength and durability. Sewn books are created with a high-strength polyester thread, which improves durability and leaves the book easy-to-open.

Features of FollettBound books include:

- Warp-free binder boards
- Photo-quality color covers
- Acid-free polyester end sheets
- Polyester-laminated covers
- Square-back spines

LIBRARY BINDING INSTITUTE SPECIFICATIONS

The Library Binding Institute (LBI) has created specifications for pre-bound and reinforced paperback titles. Our FollettBound bindery works diligently to ensure that our titles meet these specifications.

LBI specifications, such as the use of library sewing, squared corners, illustrated covers, superior cover protection, the use of durable and flexible adhesives, and reinforced cloth end sheets are all examples of specifications that are followed when creating FollettBound books.

- c. Paperback books: Paperback books and paper “big books” (softbound books that measure 15” x 18” or larger) may be requested but should never serve as substitutes for hardback or pre-bound titles.

Follett complies.

- d. Non-Print Resources: CDs, DVDs, Software, and Playaways/GoReaders may be ordered.

Noted.

B. SPECIFIC REQUIREMENTS

The Successful Offeror(s) will send Machine-Readable Cataloging (MARC) records for titles shipped in the order only. MARC records will not contain titles that were not shipped. Purchase orders from HCPS will be placed and filled by the Successful Offeror(s) according to the following specifications.

- 1. Library Automation System: SIRSI Symphony Workflows, current version 3.6.2 (upgrading to 3.7.1)

Noted.

- 2. MARC record specifications:

- a. Format: MARC21 is preferred but the USMARC MicroLIF protocol (post 1991 format) is acceptable.
- b. Data files must strictly conform to MARC21. Data file name must be Marc.001 or Microlif.001.
- c. Every MARC record will contain shelf list information, review sources, full annotation, complete subject headings, and added entries as specified in Appendix 2.
- d. The preferred delivery method for bibliographic records is electronic. Transmission subject line should include the school’s name, purchase order number, and order name.
- e. Electronic transmissions of bibliographic records should include title, author, call number, barcode number, book order number or ISBN, total number of bibliographic records, total number of items, and name of school.
- f. Bibliographic records will NOT be supplied for items not shipped.
- g. A separate download is required for each purchase order and downloads will be identified in the subject line with school name, purchase order number, and order name.

- h. Records will adhere to the latest cataloging code and MARC21 specifications.
- i. All records must contain leaders coded according to MARC21 rules.
- j. Records must contain 001s, which represent unique keys. All 001s must be prefixed by a 3-letter code, which is not currently in use by the Library of Congress (LC). The only exception to this will be LC source suppliers in which the vendor has duplicated the 010 and the 001.
- k. All LC source records must contain the LC 010 field.
- l. All records must contain fully coded 008 fields and 007 fields, where applicable. 008s for non-LC records should contain "d" in the source field.
- m. No files that contain CIP or partial records will be accepted.
- n. Records submitted must contain a 520 field.
- o. Records submitted must contain the 505 table of contents where applicable.
- p. Call numbers must be abridged Dewey and include three letter Cutters.
- q. Bibliographic records will use Library of Congress Subject Headings for subject headings. LC Children's headings are acceptable, but not as a substitute for LC headings. LC Children's headings are to be used only when different from LCSH.
- r. Bibliographic records will use Library of Congress genre/form terms in the 655 field where applicable.
- s. Cataloging will adhere to "HCPS" Cataloging Specifications (Appendix 2) and will include a fully developed 949 field (holdings field) adhering to all specifications in Appendix 2 of this request for proposal. These MARC records will successfully load into the SIRSI current version 3.6.2 (upgrading to 3.7.1) library automation system.
- t. Bibliographic records for ALL orders will be sent to HCPS Library Services, not to the school. The electronic records must arrive on or before the day the ordered items arrive. Send bibliographic records by electronic download to:

Amanda Allgood, Information Specialist Cataloging and Technical Processes H

CPS, Library Services

alallgood@henrico.k12.va.us

Follett complies.

3. MARC local holdings field specifications:

- a. Local holdings field should be 949.

- b. 949 field should be formatted as described in Appendix 2.

Follett complies.

4. Barcode specifications:

- a. Barcodes will adhere to the Code 39 symbology, with MOD 10 for the check digit.
- b. Item barcodes are to start with the digit "5" followed by 5852 (system code) with the remaining nine digits forming the unique item number.
- c. Barcodes should display the following information: Henrico County School Libraries, call number, title, and barcode number.

Follett complies.

- d. Barcode labels will be polyester and adhere to the following:
SIZE: 2 x 0.75
DENSITY: 9.4 cpi
ADHESIVE: 1.5 mil
VARIANCE: No more than 2%

Follett's barcodes are paper labels, their size is 1 x 2.5 inches. Variance will be no more than 2%.

- e. Two identical barcodes, with label protectors, are to be attached to each item according to the HCPS processing specifications (see below).

Follett complies.

5. Assignment of barcodes for each order:

Successful Offeror(s) must contact the Cataloging Librarian directly to be assigned a range of barcode numbers from which they are to sequentially assign numbers. Phone number: (804) 652-3743. Email: alallgood@henrico.k12.va.us.

Follett complies.

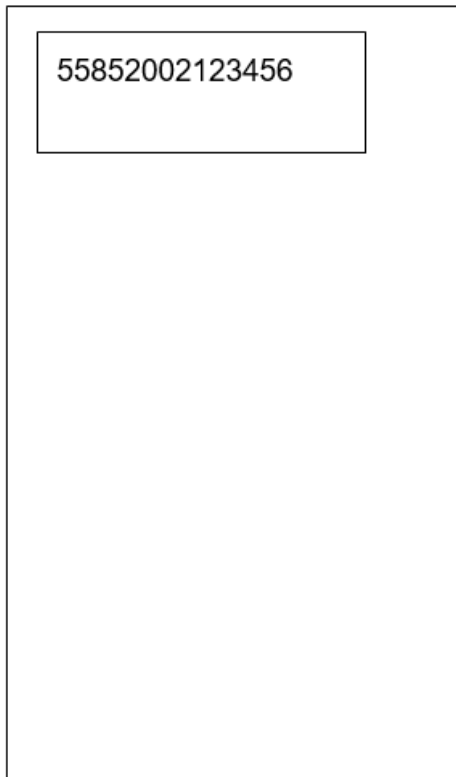
6. Processing specifications:

- a. HCPS will purchase shelf-ready books and audiovisual materials.

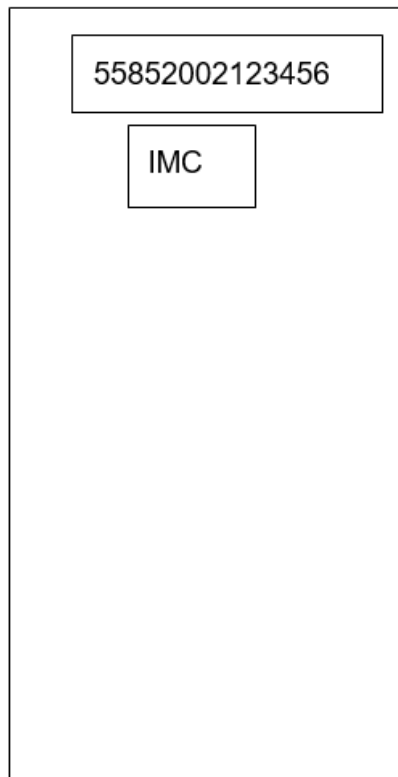
Noted.

- b. Barcodes and spine labels should be affixed as shown in Example #1 and #2 (barcode labels) and Example #3 (spine label.) Apply first barcode and affix spine label to audiovisual materials as shown in example #1 and #3. Second barcode and property stamp should be unattached.

Example 1: Front of book



Example 2: Page facing inside of back cover



Example 3: Spine



Barcodes and spines will be affixed as shown in Example 1, 2, and 3 above.

Follett does not provide stamping services. We can offer a white label that will contain the information provided by the district.

- c. The first barcode should be placed horizontally, in the upper left corner of the front cover. A second barcode should be centered at the top of the page facing the inside of the back cover.
- d. Each item should be property marked, centered at the top of the page, facing the inside of the back cover, no more than one inch under the second barcode.
- e. Spine labels must contain a call number as specified in Appendix 2 and be affixed 1.5 inches from the bottom of the label to the bottom of the book. No school name should appear on the spine label.
- f. Mylar covers will be attached (taped) on books with dust jackets.

- g. Provide audiovisual materials in appropriate reinforced cases.

Follett complies.

7. Barcode and spine labels will be covered with plastic label protectors except on books with dust jackets. Mylar covers will be placed over dust jackets so no label protectors are needed. Shipping requirements:

- a. Shipments must be inside delivery only to the following address:

Acquisitions Assistant
Henrico County Public Schools Library Services
3820 Nine Mile Rd
Henrico, VA 23223

- c. Each box must be clearly labeled with the following in plain sight on the outside of each shipping container: the district's purchase order number, the supplier's invoice number, and the invoice enclosure notification.

Follett complies.

- d. Each order should include a packing slip arranged in line-item order that matches the original order. Packing slip must show for each title the number of copies and title, and should also show author, publisher, unit list price, rate of discount, net unit price, and extended net amount, and book order number/ISBN (if available).

Follett complies.

- e. Fill, in one shipment, all copies of any one individual title ordered at the same time.

- e. Fill, in one shipment, an order for a multi-volume set when all volumes were ordered at the same time, and all are in print.

Follett complies.

8. Billing and invoicing requirements:


- a. Report items not available. An individual report should be furnished on each title ordered that is either temporarily or permanently unavailable from the publisher at the time the order is received.

Follett complies.

- b. Invoice each order separately. All invoices must be submitted and arranged in line- item order that matches the original order. Invoice must show for each title the number of copies, title, author, publisher, unit list price, rate of discount, net unit price, and extended net amount, and book order number/ISBN (if available).

Follett complies.

Follett can also accommodate your invoicing request and include the following information on invoices: Item Number, Title, Author, Publisher, P.O. Number ("ISBN", this column title will be corrected), Quantity Backordered, Quantity Shipped, List Price, Discount Percentage, Unit Net Price, and Net Price. Please see the example below.

		INVOICE NO.		PAGE NO.	
1340 Ridgeway Drive, McHenry, IL 60050 Phone: 888.511.5114, 815.578.4592 Fax: 888.888.5119, 815.578.4580		SHIP TO:		DATE	
SOLD TO:		SHIP TO:			

CUSTOMER #	P.O. NUMBER	SHIP DATE	CARTONS	SALESMAN	PLEASE REPORT ANY DISCREPANCIES WITHIN 90 DAYS OF RECEIPT		TERMS			
ITEM NUMBER	TITLE	AUTHOR	PUBLISHER	P.O. NUMBER	QTY BC	QTY SHIP	LIST	DISC %	UNIT NET	NET PRICE
<p>THANK YOU FOR ORDERING FROM FOLLETT CONTENT SOLUTIONS.</p> <p>THIS IS THE FINAL SHIPMENT OF YOUR ORDER.</p> <p>** EDUCATIONAL MATERIALS **</p> <p>FOR EFFORTLESS ORDER TRACKING FROM START TO FINISH, LOGIN TO YOUR TITLWAVE ACCOUNT AT WWW.TITLWAVE.COM.</p> <p>RETURN POLICY: BOOK/CONTENT ORDERS THAT HAVE BEEN SUBJECT TO ANY CUSTOMIZED PROCESSING, EITHER PRIOR TO SHIPMENT OR AFTER RECEIPT BY THE CUSTOMER, ARE NOT ELIGIBLE FOR RETURN OR CANCELLATION, EXCLUDING MATERIAL PROCESSING ERRORS SOLELY ATTRIBUTABLE TO FOLLETT. CUSTOMIZED PROCESSING SHALL INCLUDE, BUT IS NOT LIMITED TO, STAMPING, LABEL APPLICATION AND BARCODING, AS DETERMINED BY FOLLETT IN ITS SOLE DISCRETION.</p> <p>PLEASE CONTACT CUSTOMER SERVICE WITH ANY INQUIRIES REGARDING THIS SHIPMENT AND ANY FUTURE ORDERS YOU PLACE WITH FOLLETT CONTENT SOLUTIONS.</p> <p>PHONE: 888-511-5114 EXT 45150 OR 708-884-5150 CUSTOMER SERVICE EMAIL: CUSTOMERSERVICE@FOLLETTLEARNING.COM</p> <p>*****</p> <p>* PLEASE SEND PAYMENTS TO: FOLLETT CONTENT SOLUTIONS LLC * P.O. BOX 7410597 * CHICAGO, IL 60674-0597 *****</p> <p>* FOR PROMPT APPLICATION OF PAYMENT, PLEASE INCLUDE * INVOICE #'S INCLUDING ALPHA CHARACTERS *****</p> <p>**PLEASE NOTE: EFFECTIVE 1/1/2022, ALL CUSTOMERS PURCHASING * CONTENT * FROM FOLLETT, SHOULD REMIT PAYMENT TO FOLLETT CONTENT SOLUTIONS, LLC AT THE MAILING ADDRESS SHOWN ABOVE.</p>										

INVOICE COPY

Updated Invoice

- c. Clearly print the purchase order number on all invoices.
- d. Payment of invoice will be made when all discrepancies between items ordered, and items received have been corrected.
- e. Invoices shall be mailed to the following address: Henrico County Public Schools
P.O. Box 23120
3820 Nine Mile Road
Henrico, VA 23223-0420

Follett complies.

9. Purchase Orders:

- a. The following set of instructions will be printed on all purchase orders being sent to the Successful Offeror(s) which are to be shipped to Library Services.

SUPPLIER: ONE SHIPMENT ONLY – NO BACK ORDERS

DO NOT EXCEED PURCHASE ORDER AMOUNT

Henrico County Public Schools use the specifications listed in this document for MARC records and processing. The Successful Offeror(s) will keep these specifications on file and apply them to all orders. The following statement may be printed on purchase orders sent to the Successful Offeror(s) for processed library materials and MARC records:

BARCODE, SPINE LABEL, AND MARC RECORD AS PER HENRICO COUNTY PUBLIC SCHOOL SPECIFICATIONS
- b. Each MARC record electronic notification must be labeled with school name, purchase order number, and order name.
- c. Purchase order amount includes print and non-print materials, processing cost, MARC record download, and shipping charges (if applicable).

Follett complies.

10. Service requirements:

- a. Confirmation of order (timeline):
 - i. The Successful Offeror(s) will provide an immediate, automatic email confirmation notice stating the order has been received.
 - ii. Only one shipment will be accepted to complete an order. There will be NO back orders unless specifically noted on the purchase order.
 - iii. Shipping of orders will be FOB destination. Only inside deliveries will be accepted.

Follett complies.

b. Conditions of Order Rejection:

Orders may be rejected in whole or in part and returned to the Successful Offeror(s) at the Successful Offeror's expense under the following conditions:

- i. Books in an order that are defective, damaged, substituted editions or titles for those specified, or otherwise not in compliance with the original order request.
- ii. Books that have been processed incorrectly may be returned for adjustments to the problem area (barcode, spine label) at the district's discretion.
- iii. Unauthorized shipments for orders which were not confirmed or were received after the thirty-five (35) business day fulfillment window had expired or a second shipment on an order (where backorders are allowed).

Follett complies.

c. Return policy:

The Successful Offeror(s) shall agree to accept the return of books found by HCPS to be defective, damaged, or not as ordered. The Successful Offeror(s) will:

- i. Issue credit statement within 10 days of notification and/or return of material in question,

Follett complies.

- ii. Supply prepaid mailing labels for returned items that result from their error,

District libraries should contact Customer Service for claims and for the status of their order, as well as any returns or exchanges. Customer Service will arrange for prepaid mailing labels for returned items.

- iii. Ship replacement items immediately, not waiting for return of defective, damaged, or not as ordered.

Follett will replace or issue credit for any books, audiovisual materials, or other products that are defective, damaged, or incorrectly processed.

FollettBound books will be replaced due to any binding failures and defects (normal wear and tear excluded). Only titles that are still in print when the request is made shall be eligible for replacement, as determined by Follett in its sole discretion.

Orders that have been subject to any customized processing, either prior to shipment or after receipt by the customer, are not eligible for return or cancellation, excluding material processing errors solely

attributable to Follett. Customized processing shall include, but is not limited to, stamping, label application and barcoding, as determined by Follett in its sole discretion.

d. Current title availability:

The Successful Offeror(s) shall provide a complete online listing of titles available, updated at least semi-annually.

Titlewave.com, Follett's online ordering and collection development website, is updated daily with available titles.

Titlewave is the most powerful online collection development and curriculum support resource available for your school, library, or classroom needs. Titlewave allows you to search across 12 million PreK-12 appropriate books, from picture books for young readers to timeless classic literature. You are also able to create lists of books, audiovisual materials, and other educational materials.

e. Rush order service:

The Successful Offeror(s) shall provide details of "rush" order service capabilities via phone, fax or online order submission to include all required elements of this request for proposal.

Follett accepts rush orders if processing is not required and the titles are available.

f. Customer support:

- i. The Successful Offeror(s) shall provide a toll-free customer service telephone number and an email address through which HCPS can receive assistance during normal business hours.

Your schools will be assigned a dedicated customer service representative. Kasandra Walas is available to assist with questions pertaining to the availability of titles, order status, shipping status, and any special requests you may have that are unique to your district.

Contact Information

Phone: 877.899.8550 x48017

Email: kwalas@follettlearning.com

Our **Customer Service Team** is available to assist you with questions pertaining to the availability of titles, order status, and shipping status. They are ready to assist with any special requests that are unique to your District. You can reach them directly at 888.511.5114 (option 1), Monday – Friday from 7am – 5pm CST or via email at customerservice@follettlearning.com. Our goal is to respond to any inquiries within 24 hours.

- ii. The Successful Offeror(s) shall provide a local representative to address County specific issues.

Your schools are provided a dedicated sales consultant. Christopher Hutto is available to answer questions and assist you by providing guidance and expertise in the area of selecting a wide range of educational materials to support your educational strategies.

Contact Information:

Phone: 877.899.8550 x46436

Email: chutto@follettlearning.com

- g. Any questions regarding processing should be directed to the Educational Specialist, Library Services (804-652-3700), and not individual school librarians.

Follett complies.

- h. The Successful Offeror's proposal should make all processing specifications known to his/her own processing department in order that they may adjust records for all schools in the district.

Follett complies. Please see **Appendix A & B** for further details regarding Cataloging & Processing options.

C. OPENING DAY COLLECTIONS - REQUIREMENTS FOR NEW SCHOOLS

1. The Successful Offeror(s) must be able to store the entire book order until the new school building is complete. This will apply without charge for a window of at least 180 days.

Follett complies.

If you will not be ready to receive your order as scheduled (due to construction or another type of delay), Follett can store your order at our service center at no charge until you are ready. Simply call us when you are ready, and we'll make arrangements to have the order shipped immediately.

2. Bibliographic records for the order will be sent to HCPS Library Services electronically, not to the school. The records must arrive six working days before the day the ordered items arrive.

Once your order has shipped, Follett conveniently delivers your MARC records to your Titlewave account. You can log into Titlewave.com and go to **Order History > MARC Downloads** or follow the link in your notification email to access the MARC Downloads page. You can then download your file with three easy clicks.

3. The Successful Offeror(s) will enclose a packing list for items in each box to expedite the check-in process.

Follett complies. Packing slips are included with each box.

4. The Successful Offeror(s) will assist with planning for the arrival of the opening day collection.

Follett complies.

A **New School/Large Order (NSLO) Coordinator** will be assigned to assist your Librarian/Media Specialist throughout the entire ordering process. They will help them to review the order, verify any processing and cataloging selections, and go over the White Glove Delivery checklist to ensure that the delivery details are accurate. The checklist must be completed in order for Follett to make the delivery arrangements. The Coordinator will also confirm with the Librarian/Media Specialist that the school has received its Certificate of Occupancy. Your Librarian/Media Specialist should also discuss with the Coordinator the necessary shelf height parameters for the collection being provided.

Beth Diehl is your dedicated Coordinator.

Contact Information

Phone: 877.899.8550 x480003

Email: bdiehl@follettlearning.com

5. The Successful Offeror(s) will assist with on-site delivery and placement of opening day collection.

As part of our special offer for HCPS, Follett will provide **free onsite shelving assistance**. As an extension of our White Glove delivery service, we will arrange for our team of workers to help you receive your order shipment. They will stage boxes, shelve your collection using the provided shelf markers, and clear all packing debris—resulting in a well-organized, fully functioning library.

***Please Note:** This special offer is contingent on HCPS submitting an initial purchase order for a New School collection that exceeds a minimum of \$75,000.00. The expiration date to utilize these incentives is 6/30/2024. The voucher/credit being offered is excluded from this expiration date. A lower initial purchase order amount may affect the incentives being offered in this proposal.

6. The Successful Offeror(s) must be able to provide a written guarantee of delivery date.

Follett complies. Your order will be delivered on the date you specify.

7. The Successful Offeror(s) will ship the opening day collection in one shipment in exact Dewey sequence within 30 days if necessary.

Our commitment is to ship at least 95% of desired, available titles ordered. A purchase order should be received by Follett Content Solutions, LLC a minimum of sixty (60) days prior to shipment of the new school order. "Publisher Out of Stock" and "Out of Print" titles do not apply to this commitment.

Shipping Disclaimer: Supply chain disruptions continue to cause unanticipated delays outside our control and therefore our current shipping timeframe has increased. We apologize for any inconvenience this may cause.

D. TELEMARKETING

Librarians are not authorized to respond to any telemarketing offers for special purchase or preview programs. All library material purchased for HCPS will be made through the Successful Offeror(s) who are approved through the library RFP or who are registered as a sole source provider. Please direct the appropriate party/division that all HCPS be removed from any telemarketing databases in use by your company.

Follett complies.

E. SERVICE AMENITIES

The Successful Offeror(s) will supply the following:

1. Provide the name of a specific company representative for the HCPS' account to assist with adjustments or coordination of transactions.
2. Provide a representative to meet with librarians individually and/or in groups at the beginning of each school year and upon request to provide training for on-line ordering and to resolve any issues that may arise.
3. Provide a representative to assist with HCPS based projects including but not restricted to collection development and acquisitions.

Your dedicated sales consultant, Christopher Hutto, will be available to assist with online training and will assist in any projects that may include collection development and acquisitions.

You can also visit www.titlewave.com/go/tutorials to view online video tutorials that cover how to handle key tasks and navigate all the great features Titlewave has to offer.

4. Provide annual detail to HCPS (specifying final type: local/county) regarding the following transaction information with the Offeror: number of items shipped, total net dollars invoiced for product shipped, total list price dollars for product shipped, average net unit item price for product shipped, and average number of copies ordered per title.

Titlewave provides Order History. You will have the ability to track your orders online from start to finish by looking at the current status, as well as the history. In addition, you will be able to print invoices and locate exact shipping information.

5. Provide a web-based order development system with the capability to save, retrieve, and print orders linked to an individual user and password.

Titlewave can be used to access and print order information.

6. Provide a web-based order development system with user initiated collection analysis tools to all schools in the district at no charge, including book reviews, ability to search for items by series, item type, subject, Dewey, and reading level. It is preferred that said collection and analysis tools are able to be accessed and run at the discretion of HCPS personnel.

Titlewave provides users with free collection analysis tools, book reviews, and search functionality.

7. Provide a web-based order development system with collection development tools correlated to Virginia Standards of Learning. Internet editions of electronic ordering systems must allow for collection development, including the following searching parameters: keyword, reading level, interest level, review source, AR, Virginia SOL number (Grades K-8), number of pages, etc.

Titlewave provides users with free collection development tools, including advanced search features. These features do not include state standards or SOL numbers. Users will have to apply their standards when using these tools.

8. Offer free shipping and handling for all HCPS orders.

Follett Content Solutions offers FREE shipping and handling on all orders other than textbooks, hardware or barcode orders within the contiguous United States and its territories. Standard shipping rates will be applied to any barcode orders.

9. Offer free item processing for all HCPS orders.

Follett complies. Please see **Tab 7 – Pricing/Cost Proposal for details.**

10. Offer free cataloging (full MARC21) for 100% of all books and non-print materials, to be delivered electronically.

Follett complies. Please see **Tab 7 – Pricing/Cost Proposal for details.**

11. Price quotes in lists will be guaranteed for 60 days.

Follett complies.

Any list created in Titlewave can also become a priced quote with a click of a button. That quote will be honored by Follett for 60 days.

12. Successful Offeror(s) will not charge additional fees for books not normally carried in inventory, titles with little or no discounting, or those from small publishers.

Follett complies

13. Successful Offeror(s) can accept single purchase orders.

Follett complies.

14. Successful Offeror(s) can and will confirm all orders with an immediate, automatic email confirmation notice stating that the order was received.

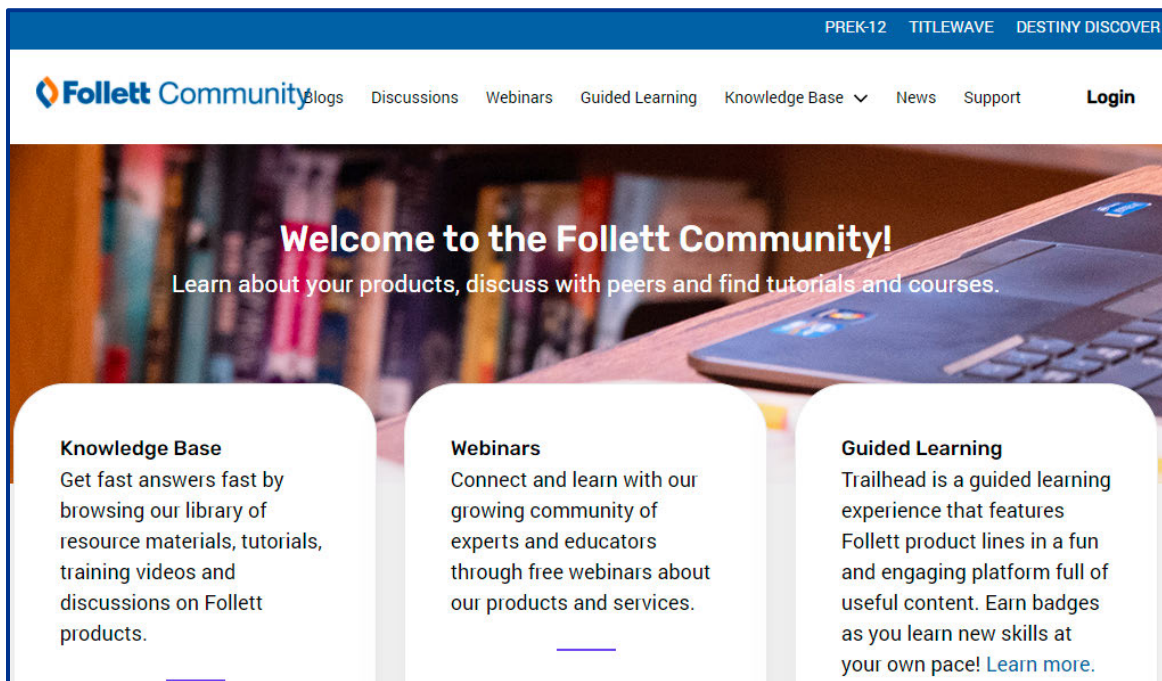
Follett complies.

F. TRAINING:

The Successful Offeror shall provide training to HCPS personnel in the use of the web-based automated ordering system offered (if available) as described in the scope of services section of this document at no additional cost to HCPS.

Your dedicated sales consultant, Christopher Hutto, will be available to assist HCPS with online training on using Titlewave.

Follett also offers a free, online support resource for customers to learn more about Follett products as well as Titlewave called the Follett Community. By visiting <https://www.follettcommunity.com/s/>, you can browse a knowledge base of resource materials, tutorials, training videos and discussions.



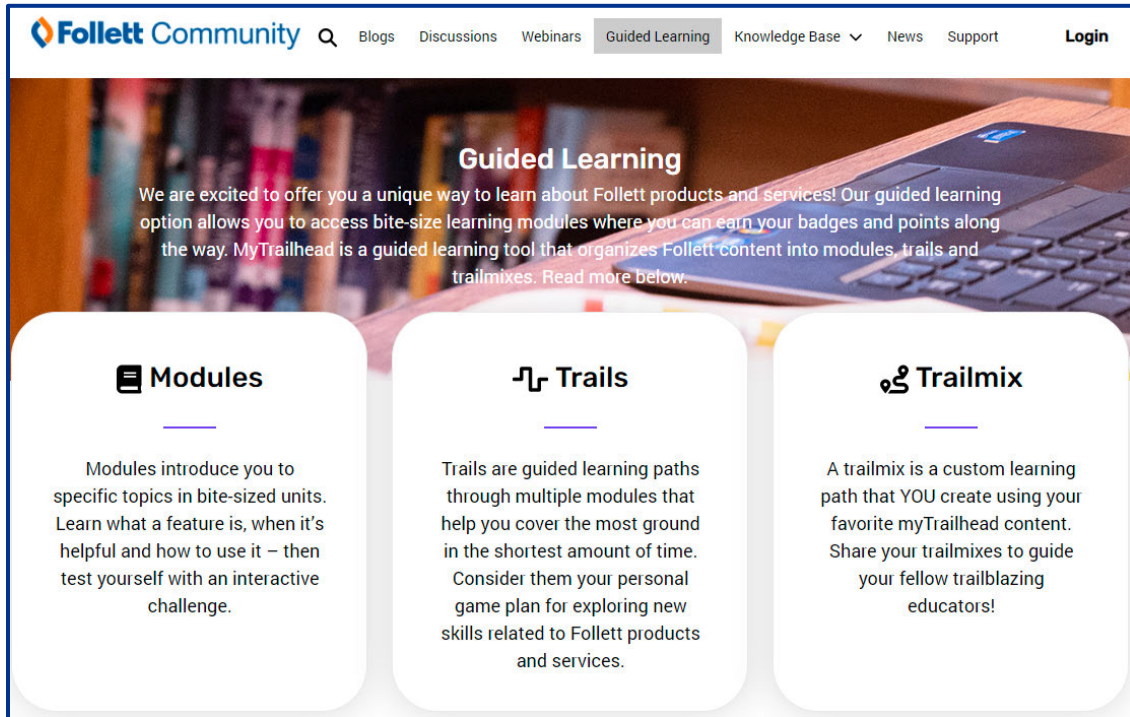
Follett Community – Homepage

MYTRAILHEAD

You can also access free webinars and **MyTrailhead**. MyTrailhead is a unique way for customers to learn about Follett products and services! This guided learning option allows you to access bite-size learning modules where you can earn badges and points along the way. MyTrailhead is organized into modules, trails, and trailmixes.

- **Modules** introduce you to specific topics in bite-sized units. You can learn what a feature is, when it's helpful and how to use it—then test yourself with an interactive challenge.

- **Trails** are guided learning paths through multiple modules that help you cover the most ground in the shortest amount of time. You can consider them your personal game plan for exploring new skills related to Follett products and services.
- A **Trailmix** is a custom learning path that YOU create using your favorite MyTrailhead content. You can share your trailmixes to guide your fellow trailblazing educators!



Follett Community – Guided Learning Tab

With MyTrailhead, you can also submit cases for technical support, customer service, and Titlewave assistance. You have the ability to add attachments and provide details on issues to assist the support team in resolving your issue.

TRAIL: TITLEWAVE ESSENTIALS FOR EDUCATORS

MODULES:

- Introduction to Titlewave
- Searching and Navigating Titlewave
- Creating Lists and Placing Orders in Titlewave

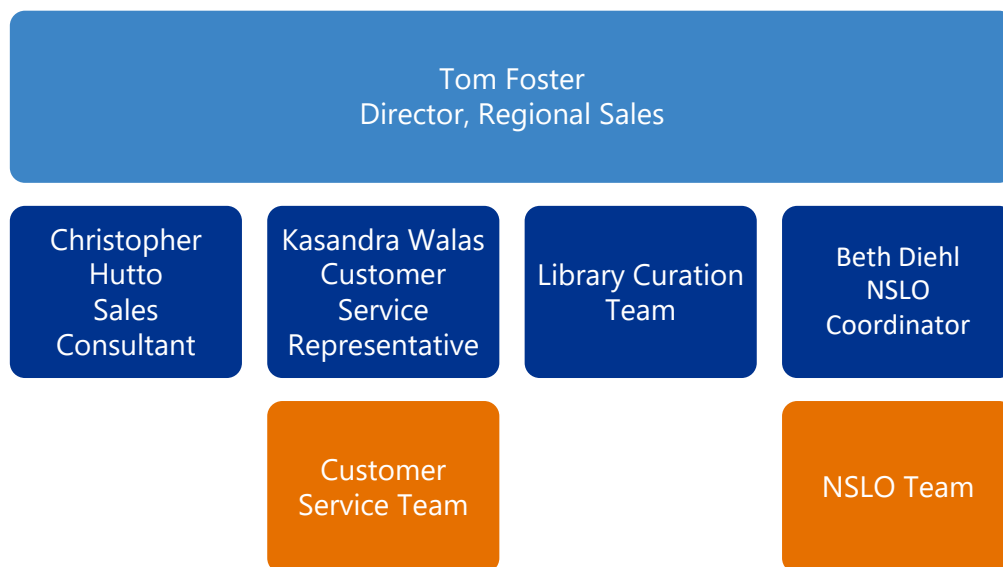
TAB 3 – EXPERIENCE AND QUALIFICATIONS

In this tab, Offerors should demonstrate the Offeror's and their staff's qualifications and experience in providing services as requested in this Request for Proposal. Offerors should submit all resumes of key staff that will be providing services for this Request for Proposal. This information shall include their length of time with your firm. At a minimum, proposals should contain information on their firm's experience with proposed library automation, number of years in business, experience in PreK-12 market, experience with installing/implementing a project of this size in a Prek-12 environment, and the number of employees proposed for the ongoing maintenance of the proposed solution. Offerors shall provide evidence of financial stability. Offerors may be required to submit letters of bank references, letters of credit, and validated year-end financial statements, or other evidence of corporate strength.

Sub-consultants – Information on any sub-consultants that is necessary to provide the services required. Provide name, experience, address, telephone number and qualifications. (If Applicable)

KEY STAFF

Organizational Chart – HCPS Project Team



For HCPS, Christopher Hutto will serve as the point of contact. He will work directly with the District to better understand your specific needs and provide guidance on selecting titles and managing budget. Tom Foster, the Regional Sales Director for the area, will assist Christopher as needed as you progress through the project tasks.

Kasandra Walas will serve as the dedicated customer service representative for HCPS. She will provide additional support once an order is placed with Follett. She will assist with questions pertaining to: title availability, order status, shipping status, and any special requests you may have that are unique to your district.

Beth Diehl will serve as the dedicated New School/Large Order Coordinator for HCPS to support your librarian(s) throughout the New School project.

The Library Curation team will work directly with Christopher, Beth, and the HCPS librarian(s) to curate specific title list(s), if needed.

Follett is not proposing any sub-consultants to be used for this project.

RESUMES

Christopher Hutto

(804) 912-7429 chutto@follettlearning.com Williamsburg, VA

SALES CONSULTANT

EXPERIENCE

SALES CONSULTANT (SEPT 2015 - PRESENT)

Follett – McHenry, IL

- Provide library and classroom solutions for K-12 schools in Washington D.C. and Virginia.
- Partner in education with Virginia schools for nearly 11 years.
- Provide Professional Development services for librarians and classroom teachers.
- Provide site- and district-level consultations to align content to curriculum goals.
- Partner with districts by providing data driven solutions and data driven library improvement plans.

OUTSIDE CONSULTANT (MARCH 2010 - SEPTEMBER 2015)

Varsity Brands (Herff Jones of Virginia)

- Partnered with schools across Virginia to commemorate and elevate student achievement.

EDUCATION

VIRGINIA POLYTECHNIC INSTITUTE & STATE UNIVERSITY (VIRGINIA TECH) - BLACKSBURG, VA

B.S., Minor in Leadership Studies

Virginia Tech Corps of Cadets Alumnus

Thomas Foster

(815) 404-6589 tfoster@follettlearning.com Lakewood, IL

DIRECTOR, REGIONAL SALES

EXPERIENCE

DIRECTOR, REGIONAL SALES (MAR. 2015 - PRESENT)

Follett – McHenry, IL

- Responsible for hiring, training, and managing Education Sales staff for Eastern Region, reporting directly to Vice President of Sales.
- Works collaboratively with Senior Leadership to enhance the selling process.
- Strategizes with other Sales Consultants to effectively target customers.
- Coaches Sales Consultants to expand industry influence with analytical planning sessions.
- Collaborates with districts to advocate for additional funding through numerous grants and assist with analytical interpretation of existing education materials.
- Consults with administration to understand their needs and show benefits of services and products to increase learning.

DIRECTOR OF SALES – NATIONAL ACCOUNTS (JAN. 2012 – MAR. 2015)

Fort Dearborn Company – Elk Grove Village, IL

- Responsible for the sales of pressure sensitive, cut and stack, full-body shrink and roll-fed labels across 12 manufacturing plants in North America for a privately held company.
- Oversaw the National Accounts sales group (one Group Coordinator and five Sales Representatives), which was responsible for \$200M of the \$365M in sales and markets include food and beverage, personal care, nutraceutical, spirits, and paint.
- Managed the 2014 budget of over \$85M. Customers included Quaker Oats, Diageo, Morton Salt, Colgate, P&G, and Scotts.

DIRECTOR OF SALES – TUBES (JAN. 2006 – AUG. 2012)

Silgan Plastics – Woodstock, IL

- Responsible for all sales, marketing and product development activities in extruded plastic tube and closure business in a \$600M division of NYSE firm.
- Grew revenue from \$30M to \$45M on output of two manufacturing facilities.
- Oversaw four Account Managers, three Customer Service Representatives, one Graphics Coordinator, and one Product Development Manager.
- Customers included: L’Oreal, Johnson & Johnson, Unilever, Merck, and Clorox. Negotiated a four-year contract with Johnson & Johnson for \$22M annually

EDUCATION

ST. JOSEPH’S UNIVERSITY – PHILADELPHIA, PA

B.S., Marketing

Elizabeth Diehl

(708) 884-8003 bdiehl@follettlearning.com McHenry, IL

NEW SCHOOL/LARGE ORDER COORDINATOR

EXPERIENCE

NEW SCHOOL/LARGE ORDER COORDINATOR (JULY 2017 - PRESENT)

Follett – McHenry

- New School and Large Order project coordinator for FSS Customers, Account Managers, Service Center and Support Services.
- Obtain, manage, and maintain unique customer specifications for processing and cataloging.
- Prepare sample materials for opening new and reconfigured schools
- Customize library Genre solutions.
- Maintain Salesforce Dashboard for all projects and cases.
- Respond to and resolve product and service inquiries.
- Research and resolve order and shipping inquiries.

DEDICATED CUSTOMER SERVICE REPRESENTATIVE (FEBRUARY 2006 - JULY 2017)

Follett - McHenry

- Acted as primary contact for FSS Customers, Account Managers, Service Center and Support Services.
- Managed customer accounts, profile specifications and order fulfillment.
- Responded to and resolved product and service inquiries.
- Researched and resolved order and shipping inquiries.

EDUCATION

JOHNS HOPKINS UNIVERSITY - BALTIMORE, MARYLAND

Graduate Courses – Masters of Administrative Science

SWEET BRIAR COLLEGE - SWEET BRIAR, VIRGINIA

B.A. Political Economy/International Affairs

Kasi Walas

(708) 884-6418 kwalas@follettlearning.com McHenry, IL

DEDICATED CUSTOMER SERVICE REPRESENTATIVE

EXPERIENCE

DEDICATED CUSTOMER SERVICE REPRESENTATIVE (MAY 2019 - PRESENT)

Follett – McHenry, IL.

- Handles incoming calls from prospective customers.
- Assists customers effectively by solving customer disputes.
- Provides customers with additional information as needed to support resolving their issues.
- Completes supporting paperwork and data entry, as required.
- Accurately captures and records customer information.

MEMBERSHIP MANAGER (JULY 2018 - MARCH 2019)

Heartland REALTOR Organization – Crystal Lake, IL.

- Input new REALTORS into system, and managed a team to assist with setup.
- Planned orientation classes for new REALTORS.
- Handled catering services and set up equipment for board meetings and continuing education classes.
- Scheduled upcoming classes that worked with instructors' schedules.
- Used office equipment such as fax machines, copiers, computers, printers, and mail room machines.
- Daily use of Microsoft Office 2016 programs such as PowerPoint, Excel, Outlook, and Word Order supplies for the office.
- Completed audits at surrounding offices to ensure lockboxes are correctly used and not misplaced.

EDUCATION

McHENRY COUNTY COLLEGE - CRYSTAL LAKE, IL.

Coursework completed towards Associate in Arts (A.A.), General Education

EXPERIENCE WITH THE PRE-K–12 MARKET AND SIMILAR PROJECTS

Since 1873, educators have trusted Follett as a partner in the mission to build confident, independent, and well-rounded students. Today, we support more than 45,000,000 students in 180 countries as a leading provider of educational materials and technology solutions to Grades PreK-12 schools.

Follett has been providing library materials and related services to the educational market since the Follett Library Book Company was created in 1940. Due to our decades of experience, librarians look to us for support when they are working to build upon or maintain their library collections. From our vast title selection to our specialized services, we help schools make their libraries centers for learning and discovery.

Over the past school year, we have provided over 647 large library projects (including 151 Opening Day Collections) for schools across the United States, with a total value of over \$38.7M. Overall, these projects resulted in over two million units being shipped directly from our service center. For these projects, our in-house team of library curation experts created more than 176 custom lists that were curated to our customers' exact specifications.

Follett is committed to providing content solutions that work with the district's current system, SirsiDynix®. We work with many customers who have SirsiDynix as their library system software, and we have not encountered any reoccurring problems.

On all book jobbing, library collection development, and New School projects; our team members work together in a united effort to understand specific customer needs in order to provide the best products and services.

Our **Sales** team members are thoroughly knowledgeable about state requirements for school libraries and any state or federal changes that could affect school curriculum. They support our customers by collaborating directly with school staff members and consulting with district and state-level administration to fully understand their needs. They work diligently to share their expertise in selecting a wide range of educational materials so that our customers can make informed purchasing decisions.

Our world-class **Customer Service** team members are dedicated to helping educators and administrators manage and leverage their resources, so they can provide the best possible learning experiences for students. Since our focus is on K-12 school districts, our team members are highly familiar with the issues faced by our K-12 customers. Our Customer Service team assists customers by answering questions pertaining to the availability of titles, order status, shipping status, and any special requests that are unique to their district.

Our **New School/Large Order (NSLO)** team of experienced Coordinators was specifically put together to work directly with you on your library collection, large order, or classroom project. They handle communicating with you about the needs and requirements for your order, handing off your reviewed and approved order to our service center team for fulfillment, and working with your dedicated Sales Consultant on the collection delivery details.

Our **Library Curation** Team is a team of Masters-degree holding former educators and librarians. Our team has over 40 years of combined experience in selecting titles for our customers. By working collaboratively with Sales team members and their library customers, the Library Curation Team is able to build customized solutions of books and materials for school libraries. To keep up with growing trends and stay informed on school library needs, our team listens to webinars, reads articles and reviews within library journals, attends annual conferences, and most importantly meets with hundreds of publishers throughout the year to preview up-and-coming releases and provide feedback. With this knowledge, the team also takes into careful consideration the copyright date, popularity, reviews, favorite authors, knowledge of the publisher, overall book design, and text features when selecting titles.

PROJECT EXAMPLES:

For the project examples that have been provided in the tables on the following pages, Follett's Library Curation, New School/Large Order (NSLO), Service Center, and Sales teams worked collaboratively to address each customer's specific needs. Their overall teamwork on these projects has been summarized in the following steps:

Step 1: To begin each of these projects, Follett Sales team members met with the District to get a better understanding of their unique content needs and capture that information to share with the other Follett teams. The Sales team members then met internally with the Library Curations Team to determine which curation expert would be most applicable to the project based on their specific experience and background knowledge of the grade levels of the new school.

Step 2: The Library Curation team member (or members in some cases) assigned to project then began to work on creating a customized library collection. To complete this work, the team member stayed in close contact with both Sales and the customer in order to align titles to their specific demographic and curriculum needs.

Step 3: Once the curations work was completed, the Sales member(s) met with the district to ensure that the curated collection met their needs. If the district identified any areas of the collection that needed adjustment, the curated list was reverted back to the Library Curation Team to address those areas. Once we made sure the collection was satisfactory to the district, the Sales team member

Step 4: Once the collection was found to be satisfactory for the district, the Sales team member worked directly with one of Follett's New School/Large Order (NSLO) Coordinators determining book cataloging and specifications. The assigned NSLO Coordinator then worked together with both the Sales team member and the district to ship out sample books to ensure the specifications are exactly as the district needs before finalizing the order.

Step 5: Once the order was set, our Service Center team members were able to pick, process, and pack the district's new opening day collection books by hand to their exact specifications.

Step 6: While the order was being filled, the assigned NSLO Coordinator worked with the district to coordinate the white glove delivery. This included filling out a form that identifies potential hurdles, such as if the school had a second floor library with no elevator, or if Follett needed to cover flooring when

unloading the pallets. Those details were then shared with the logistics partner that transported the items, in order to meet the expectations of the district.

Step 7: Once the delivery date was established, the NSLO Coordinator worked directly with the Follett Logistics Coordinator so they could begin putting together our shelving team for the delivery day. The Logistics Coordinator determined the amount of shelving team members needed based on factors such as the number of books and the layout of the school.

Step 8: Finally, the Sales team member communicated with the district to ensure we had met their expectations. They also will continue to provide ongoing support for these schools as the school grows and identifies any gaps in their content needs.

Savannah-Chatham County Public School System	
New Hampstead K-8 School	
Address:	1700 Highgate Boulevard Savannah, GA 31302
Curation Details:	To curate lists for the New Hampstead K-8 School, the Library Curation Team reviewed the Georgia State Standards to ensure that the nonfiction titles being provided would cover the areas being studied. The curated list included popular fiction across all genres, as well as Georgia state award winners. Due to the school having hi/low students, the Library Curation team also decided to include hi/low titles as well as large print titles to assist those students. To support the large population of Spanish speaking students at the school, the team created a bilingual, authentic, and translation Spanish book list to give the students a variety of books they could read.
Project Size/Amount:	\$180,000 Additional subsequent orders have also been purchased.
Additional Services:	In-Service training was provided the Outside Sales Consultant. Additional troubleshooting was also provided as needed.

Forsyth County Schools	
New Hope Elementary School	
Address:	810 Castleberry Road Cumming, GA 30040
Curation Details:	For this New School opportunity, our Library Curation Team needed to collaborate with the Sales team member to quickly provide a comprehensive list in a short timeframe. At the time of list curation, a librarian had not been hired yet for the school. Because of this, our Sales team member needed to work directly with the school principal to understand their collection needs. The resulting list consisted of 60% Fiction titles, as well as Georgia State award winners and interest titles. Per the request of the district, we were also asked to remove LGBTQIA+ and Critical Race Theory titles from the list.
Project Size/Amount:	\$58,000

ONGOING SUPPORT

Upon completion of the project(s), HCPS will have ongoing support from your dedicated sales consultant (Christopher Hutto) and your dedicated customer service representative (Kasandra Walas).

FINANCIAL INFORMATION

Please see attached Financial Statements with Independent Auditor's Report. The following 22 pages are confidential and are not to be shared outside of the purposes of RFP evaluation.

BEGIN CONFIDENTIAL AND PROPRIETARY INFORMATION

FSS Software Intermediate LLC and Affiliate

Combined Financial Statements
with Independent Auditor's Report
December 31, 2021



Contents

Independent auditor's report	1-2
Financial statements	
Combined statement of operations	3
Combined balance sheet	4
Combined statement of members' equity	5
Combined statement of cash flows	6
Notes to combined financial statements	7-20

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Category	Value
Category 1	Value 1
Category 2	Value 2
Category 3	Value 3
Category 4	Value 4
Category 5	Value 5

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<u>(in years)</u>	<u>Life</u>
Trademarks	5
Existing technology	10

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CONFIDENTIAL

END CONFIDENTIAL AND PROPRIETARY INFORMATION

TAB 4 – IMPLEMENTATION AND SERVICE APPROACH

a. Provide evidence that the Offeror has capability to supply up to twenty-five (25) copies of most book titles without back ordering for Grades PreK-12. Indicate the number of titles and volumes suitable for PreK-12 students available as of the bid date. Please provide this information between numbers for fiction and nonfiction. Indicate what percentage of your business is to school libraries.

Since 1873, educators have trusted Follett as a partner in the mission to build confident, independent, and well-rounded students. Today, we support more than 45,000,000 students in 180 countries as a leading provider of educational materials and technology solutions to Grades PreK-12 schools, which accounts for 100% of our business. We distribute books, reference materials, digital resources, eBooks and audiovisual materials, as well as new textbooks.

We annually ship over 16 million books to schools across the nation and around the world. We also annually process nearly 12 million books to shelf-ready condition. On average, we carry over 2 million titles and 4.6 million units in inventory. The service center housed within our McHenry location is approximately 360,000 square feet and 123,000 square feet is allotted to book inventory alone.

Our current inventory for PreK-12 titles are as follows:

	Fiction	Non-Fiction
Number of Titles	393,955	1,303,206
Units in Stock	2,303,920	2,108,402

(this does not include reference or foreign language titles)

b. Provide a list of publishers represented OR a list of publishers that are not represented by the Offeror and evidence that the Offeror is a prime jobber, dealing directly with the publishers.

Follett has distribution agreements with more than 6,000 publishers worldwide. We continuously seek new partnerships in order to supply the K-12 market with the most diverse product offering possible. Due to the number of agreements, and the fact that it is continuously growing, it is difficult to share a comprehensive list. Our extensive offerings include the vast majority of trade, curriculum, religious, university and specialized publishers. If items are requested from a publisher that we do not have an existing relationship with, we will make an attempt to establish one.

Please see **Appendix C** for a list of our top 100 publishing partners.

c. Offeror shall provide evidence of ability to fill orders by reporting the number of book titles, number of volumes, and number of publishers represented in the book stock maintained.

Please see our answer to item "a." above.

We offer quality titles from more than 6,000 publishers in an array of bindings to meet the specialized needs of your students. On average, our offerings include:

- Over 4.6 million units in inventory in our McHenry service center

- Over 500,000 eBook titles
- Over 200,000 digital audiobook titles
- Over 200,000 audiovisual titles
- Over 100,000 foreign language titles
- Over 40,000 new textbook titles

d. Provide a concise description of how price of services shall be calculated and indicate the percentage of discount from list price on ATTACHMENT H for the following categories:

- Book categories:
 - Adult and Juvenile Trade
 - Adult and Juvenile Publishers Library Binding
 - Adult and Juvenile Quality and Mass Market Paperbacks
 - Juvenile Pre-Binds
 - Short Discount Publications

Follett is providing two discounting options for the district to select from:

OPTION 1

- **7.5% additional discount** on Print
- **5% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

OPTION 2

- **5% additional discount** on Print
- **10% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

This does not apply to Short Discount Publications.

Please see **Attachment H** for further details.

- Non-print: DVDs, audio books, sound books, software, and kits.

Follett is providing two discounting options for the district to select from:

OPTION 1

- **7.5% additional discount** on Audio Visual Materials
- **5% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders

- **Free** Automated Cataloging and Processing for all A/V orders

OPTION 2

- **5% additional discount** on Audio Visual Materials
- **10% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders

Please see **Attachment H** for further details.

e. Provide a sample confirmation for the items listed on the test order in Appendix 1.

Confirmation should indicate the following for each item:

- Whether the item is currently available from the Offeror
- Edition (binding) available
- Item price
- Any service charges, listed separately
- Estimated ship date

Please see **Appendix 1**.

f. Provide sample MARC records in a downloadable file for titles listed in Appendix 3. This file will be loaded into SIRSI as a means of evaluating cataloging quality and Offeror's ability to comply with "Henrico County Public Schools" specifications as detailed in Appendix 2.

Follett confirms.

Your sample marc records have been delivered to your Titlewave account. You can log into Titlewave.com and go to **Order History > MARC Downloads** or follow the link in your notification email to access the MARC Downloads page. You can then download your file with three easy clicks.

MARC Downloads							
Using Follett Destiny® Library Manager? Access Titlewave with one click, import MARC records, and easily update your TitleWave Analysis — all from within Destiny. Learn how to get started >>							
Your Account							
Run Date	Invoice	PO Number	Type	School	Download History	View Details	Download MARC
04/13/2023	659770F	SAMPLE	A/V	HENRICO CO SCH DIST		View	Download Now
04/13/2023	659770F	SAMPLE	Book	HENRICO CO SCH DIST		View	Download Now
04/12/2023	670095K	DB	A/V	HENRICO CO SCH DIST		View	Download Now

Please see **Appendix D** for sample marc records.

- g. List and describe any other unique services your company offers.

GENREFICATION SERVICES

If you are interested in organizing your library collection by genre, we can help you determine which categories you would like to use, how you would like the call numbers displayed on your labels, and how you would like genres identified in your library system. We also provide a large selection of genre labels to choose from, which visually identify a book's genre.

WHAT IS GENREFICATION?

Genrefication is organizing a library by subject and genre, more like a bookstore, to enable students to find materials more easily and improve circulation. The genres the library chooses can align with district suggestions or can support each school and its curriculum uniquely.

Follett's services are customized to meet each library's unique needs. Our genrefication services include:

- Onsite project management of the service
- Project planning and assistance with genre mapping
- Staffing, resources and materials needed to perform the work
- Population of genre information into Follett's Destiny® Library Manager system
- Post-genrefication collection analysis using Titlewave®

WHY SHOULD I GENREFY MY LIBRARY?

Here are some common reasons why libraries flip their collections to genre organization:

- To better tie the collection to and support the school curriculum
- To bring greater visibility to high-interest titles
- To help students and staff members more easily find reading materials they seek
- To expose students and staff to a more diverse selection of authors and reading
- To make students more independent library users, which saves staff time
- To motivate students to read more
- To increase circulation and support of school curriculum, which can help secure additional funding

Genres can be unique to an individual school library or a school district. District guidelines usually maintain an overall structure but give individual libraries some flexibility to meet their unique needs.

WHAT DOES A "TYPICAL" GENREFICATION PROJECT ENTAIL?

The word "typical" is emphasized because it's important to know that genrefication projects will differ from library to library. While there can be some commonality in approach, the decisions made are unique to the individual collections and curriculum goals of each school/library.

Here is a high-level overview of what's typically involved:

- Define the purpose of why you are genrefying and use it to guide your decisions during the project.
- Decide what to genrefy (most libraries choose to begin with their fiction collection)
- Identify which genres to use (genres can be unique to an individual school library or a district)
- Plan for what materials/staffing will be needed to support patron service interruptions
- Weed the collection in advance of the project to provide an accurate view of your collection and define areas for improvement going forward. (The **TitleWise Collection Analysis** that is available through Titlewave is a great way to start reviewing your collection for content that no longer provides value).
- Map all the materials in your collection to the correct genre
- Decide how to indicate genre on your library shelves (such as genre labels and signage)
- Update your Titlewave account to reflect your genre profile
- Decide how to identify genres in your library automation system (such as Follett's Destiny Library Manager solution)
- Plan and prepare the physical library space
- Plan and prepare the work of flipping the collection

GENRE LABELS AND SIGNAGE

Students and staff need to be able to find what they are looking for. It is important to clearly identify the genres on the physical materials. Common approaches include the use of genre labels, color association with genres and genre call number prefixes.

Each genre has an identifying label design that is applied on or near the spine to indicate which genre that copy is in. Some libraries choose to create their own labels and design. There are many options for labeling books: Follett Genre labels, Demco Genre labels and colored label protectors.

Shown below are just a few examples of **Follett's Genre labels**:



Example of PreK-2 Follett Genre Labels

**ADVENTURE****FANTASY****MYSTERY****SCIENCE
FICTION****SPORTS
FICTION****Example of Elementary Follett Genre Labels****SUPERNATURAL****DYSTOPIAN****GRAPHIC
NOVELS****HUMOR****STORY
COLLECTIONS****Example of High School Follett Genre Labels**

Some librarians choose to use Genre call number prefixes instead of labels. This approach indicates the genre or a genre code as a prefix in your copy call number. Note that this can increase the physical work required to genrefy, since you must add the prefix values to your automation system data, print new spine labels and apply these labels to the collection.

With your collection reorganized, students and staff need signage to find the materials they are looking for. Signage is important! Common needs include poster/wall signs, genre section signs, and individual shelf signs. If you are using genre codes, such as a call number prefix, consider providing a reference table by your workstations.

Here are a few examples of Follett's available Genre shelf strips and signs:

Shelf Strips



8.5" x 11" Signs



For more information on Follett's Genrefication services, please visit our Titlewave website.

CONTENT CURATION SERVICES

The Library Curation team is available to help with building library collections for your school libraries. The team consists of Masters-degree holding former educators and librarians. Our team has over 40 years of combined experience in selecting titles for our customers. By working collaboratively with Sales team members and their library customers, the Library Curation Team is able to build customized solutions of books and materials for school libraries. To keep up with growing trends and stay informed on school library needs, our team listens to webinars, reads articles and reviews within library journals, attends annual conferences, and most importantly meets with hundreds of publishers throughout the year to preview up-and-coming releases and provide feedback. With this knowledge, the team also takes into careful consideration the copyright date, popularity, reviews, favorite authors, knowledge of the publisher, overall book design, and text features when selecting titles.

This expert team will build your collection book-by-book based on your specific criteria, such as: materials budget, curriculum, state awards and interests, reading programs, teacher requests, Hi-Lo materials, and World Language titles. The resulting library collection list will contain comprehensive data for each title, such as the Dewey number, genre, copyright year, author, annotation, publisher, binding type, review sources, awards, interest and reading levels, price and number of pages. Your Media Specialist will be able to view the library collection list of titles in a hard copy printout, or electronically in an Excel spreadsheet or via Titlewave.

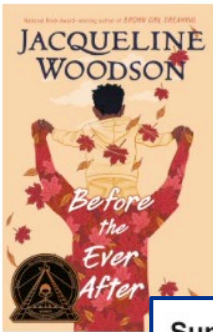
DIVERSITY & SEL ANALYSIS TOOL IN TITLEWAVE

Follett understands the importance of providing students with materials that allow them to see a reflection of themselves, as well as provide a larger window to the world around them—celebrating a better understanding of ourselves, as well as the differences that drive cultural, economic, and social innovation. To that end, we've developed a suite of integrated analysis tools to help you discover, manage and report on over 40 diversity-related topics and 16 topics covering SEL. This allows you to ensure

alignment with the needs of your students, and maximize the impact of your purchases against funding and content goals.

DISCOVER

Our mission is to provide tools and resources to easily discover quality, relevant content over a wide range of topics such as gender, culture, religion, family, socio-economics, age or ability. For any given title (whether you're searching, browsing, or building a list) we identify all the relevant topics that map to that particular book. This allows you to quickly identify books that support your current needs or interests. Often times a single title may touch on several topics, so it's easy to see the "diversity footprint" of a particular title. Because most things in Titlewave are clickable, it's easy to find even more great content covering a specific topic simply by clicking the topic name.



Before the ever after (#1707MQ3)
by Woodson, Jacqueline
Best of Titlewave
7 reviews & awards | 5 full-text reviews
FollettBound Glued — Nancy Paulsen Books, 2020
Price: **\$20.67**
Description: 161 pages ; 22 cm
Dewey: -Fic-; Int Lvl: 5-8; Rd Lvl: 4.8
AR 4.5 MG 3 509240EN

[View Large](#)

Support Your Learning Objectives

Diversity, Equity & Inclusion

African American

African Americans are mainly of African ancestry and make up one of the largest ethnic groups in the United States. From slavery through the Civil Rights movement and into the 21st century, African Americans have added lasting contributions to American history and culture through science, arts, business and politics.

Physical Disabilities & Special Needs

A physical disability is a physical condition that affects a person's mobility, physical capacity, stamina or dexterity. Special needs are specific educational needs as the result of a person's learning, physical or behavioral difficulty.

REVIEW

Once you've spent time carefully building your list, we provide tools to analyze the content you've selected before placing your order. This allows for smarter purchasing decisions with a detailed breakdown of your list by important characteristics (fiction vs. nonfiction, classification, age, interest and reading levels, etc.) to help you quickly assess and ensure alignment with your collection goals.

titlewave.com
library, classroom & digital solutions

Your Account | Order History | Saved Lists | Live Chat

Shop by Department | All | Search | 124 items, \$2,118.59 | Current List

or, for more options, use our Advanced Search

Fall Wishlist (#121498210)

124 items, \$2,118.59

Tag Explorer | Share | Download | Analyze | More options | Update

View: Full | Summary | Showing 1-25 of 124 items | Sort by 1st Choice

Items per page: 25 | 50 | 100 | Prev | Page: 1, 2, 3, 4, 5 | Next

Want 1 | remove | First Choice

Narrow by ...

All Books
124 items, \$2,118.59
1st Choice
1 item, \$20.67
Pre-order
14 items, \$219.16
Foreign Language
4 items, \$37.71
eBooks & Digital

Before the ever after by Woodson, J.
FollettBound Glued — Nancy Paulsen B
Price: \$20.67
Dewey: -Fic-; Int Lvl: 5-8; Rd Lvl: 4.8
AR 4.5 MG 3 509240EN
Tags: African American | Diverse Abilities | Historical Fiction
Novels in Verse | Relationship Skills | Sports Fiction
Your assigned genre: Historical Fiction
Add a note ...

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library, classroom & digital solutions

Your Account | Order History | Saved Lists | Live Chat

Shop by Department | All | Search | 124 items, \$2,118.59 | Current List

or, for more options, use our Advanced Search

<< Return to: Fall Wishlist

Analyze List

Make smarter purchasing decisions with this detailed breakdown of your list by important characteristics – fiction vs. nonfiction, classification, age, interest and reading levels, etc. – to help you quickly assess and ensure alignment with your collection goals.

By Product | By Classification | By Interest Level | By Reading Level | By Genre Assignment | By Diversity Topic

List Breakdown by Diversity Topic

See how well the titles you've selected represent and celebrate us all as unique individuals, along with the things that shape our identity — based on the topics you've selected in your custom diversity profile.

Please note: A single title may feature multiple diversity-related topics.

View items by: Count | Price | % of Total Cost

Topic	Avg. Age	Nonfiction	Fiction	Biography	Easy	Items
Abuse	2021	—	2	—	—	2
African American	2016	4	9	3	1	17
African Regions	2020	—	—	1	—	1
Asian American	2021	—	1	—	—	1
Asian Regions	2017	—	5	—	—	5
Caribbean Regions	2018	—	3	—	—	3
Cultural Studies	2018	1	3	3	—	7

ASSESS

TitleWave, our powerful collection analysis tool, will help you quickly diagnose your library's strengths and weaknesses, plan an effective weeding strategy, and make smarter purchasing decisions in the future.

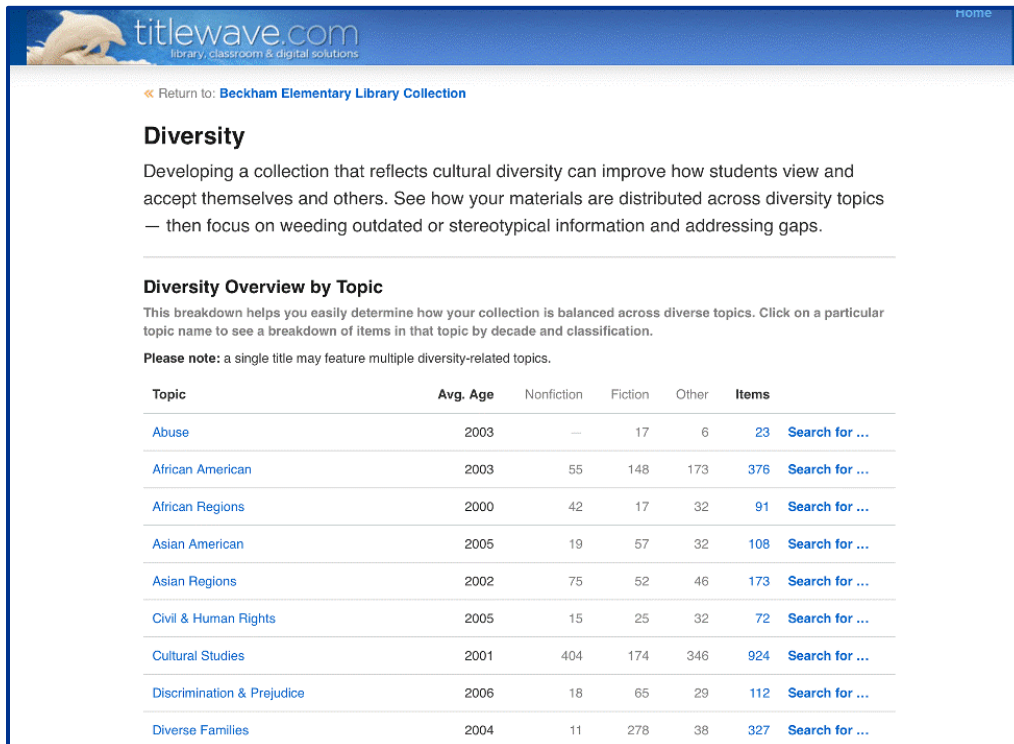
A healthy collection fuels learning and student achievement. However, there is no one-size-fits-all solution. Not all students have the same needs and interests, and not all schools serve the same community. To ensure a well-rounded collection, you need insight into your materials to know what's working and why it's working (or where it's not working) then plan your goals, decisions, and actions accordingly.

The extensive, easy-to-understand dashboard is designed to help you assess the overall health of your collection. We break down your collection by important characteristics—fiction vs. nonfiction, classification, age, interest and reading levels, as well as diversity and SEL topics—to help you gain a thorough understanding of exactly what you own and which areas are thriving, as well as those that may be inadequately represented or contain old and outdated content.



While the collection overview gives you a comprehensive, bird's-eye view of your entire library, there's additional insight to be gained by examining specific areas more closely.

With Diversity and SEL, you can look closer at the specific topics covered by your collection. For each topic, you can see how many titles you have, the average age of those titles, and the balance of fiction vs. nonfiction. This allows you to assess which areas of interest are well-represented, in addition to specific topics that are covered by only a few titles.



The screenshot shows the titlewave.com website with a blue header. Below the header, there is a link to "Return to: Beckham Elementary Library Collection". The main section is titled "Diversity" and includes a paragraph about developing a culturally diverse collection. Below this is a "Diversity Overview by Topic" section with a table of data. A note states: "Please note: a single title may feature multiple diversity-related topics." The table has columns for Topic, Avg. Age, Nonfiction, Fiction, Other, and Items. Each row includes a "Search for ..." link.

Topic	Avg. Age	Nonfiction	Fiction	Other	Items
Abuse	2003	—	17	6	23 Search for ...
African American	2003	55	148	173	376 Search for ...
African Regions	2000	42	17	32	91 Search for ...
Asian American	2005	19	57	32	108 Search for ...
Asian Regions	2002	75	52	46	173 Search for ...
Civil & Human Rights	2005	15	25	32	72 Search for ...
Cultural Studies	2001	404	174	346	924 Search for ...
Discrimination & Prejudice	2006	18	65	29	112 Search for ...
Diverse Families	2004	11	278	38	327 Search for ...

You can increase the magnification level even further. By clicking on a specific topic, you'll see a detailed breakdown of the titles you own in that area broken-down by Dewey and classification. You'll be able to review not only how many titles you have, but exactly what subjects they cover. Additionally, we also provide a detailed breakdown by decade — because it's not simply a matter of having enough books on the shelves, it's also about ensuring the relevance and accuracy of the materials.

Asian American

Asian American culture are Americans of Asian ancestry and represent more than thirty different nationalities and ethnic groups which have origins in East Asia, South Asia or Southeast Asia. The diversity of Asian Americans, in terms of their various languages, cultures, and histories is notable and important to foster awareness of the social, cultural, and historical differences.

	Nonfiction	Avg. Age	Older	'70s	'80s	'90s	'00s	'10s	'20s	Items
000	Computer Science, Information & General Works	—	—	—	—	—	—	—	—	—
100	Philosophy & Psychology	—	—	—	—	—	—	—	—	—
200	Religion	—	—	—	—	—	—	—	—	—
300	Social Sciences	1999	—	—	—	5	—	1	—	6
400	Language	—	—	—	—	—	—	—	—	—
500	Science	—	—	—	—	—	—	—	—	—
600	Technology	2001	—	—	—	—	1	—	—	1
700	Arts & Recreation	2018	—	—	—	—	—	3	—	3
800	Literature	2003	—	—	—	1	2	—	—	3
900	History & Geography	1996	—	—	—	6	—	—	—	6
		2002	—	—	—	12	3	4	—	19

Science books from the 1970s? Fiction featuring African American characters written in the 1960s? You can quickly zero in on potential problems for further investigation. TitleWave also provides a quick way to download a list of titles to review, printed in shelf-sequence to make the job even easier.

The screenshot shows the TitleWave website interface. At the top, there's a navigation bar with the TitleWave logo and a 'Home' link. Below the navigation bar, there's a breadcrumb trail: « Return to: Diversity, Equity & Inclusion by Topic for Beckham Elementary Library Collection (6/9/2020) ». The main heading is 'Results for "General Fiction; Asian American"'. Below this, there's a link to 'Open and print this list in Microsoft Excel (XLS)'. The results are displayed in a table with columns: Call No., Title, Author, Year, and Bar Code. The table shows five items, including 'The year of the book (Anna Wang, Book 1)' and 'The year of the garden (Anna Wang, Book 5)'. At the bottom of the table, there's a link to 'The journal of Ben Uchida : Citizen 13559, Mirror Lake Internment Camp'.

Call No.	Title	Author	Year	Bar Code
F CHE	The year of the book (Anna Wang, Book 1) Dewey: -Fic-; Int Lvl: 3-6; Rd Lvl: 3-6 AR 3.6 MG 3 151332EN; RC 3.3 6; LEX 590L	Cheng, Andrea.	2012	30158000603177
F CHE	The year of the book (Anna Wang, Book 1) Dewey: -Fic-; Int Lvl: 3-6; Rd Lvl: 3-6 AR 3.6 MG 3 151332EN; RC 3.3 6; LEX 590L	Cheng, Andrea.	2012	30158000603176
F CHE	The year of the garden (Anna Wang, Book 5) Dewey: -Fic-; Int Lvl: 3-6; Rd Lvl: 3-4 AR 3.9 MG 2 188812EN; RC 3.5 6; LEX 620L	Cheng, Andrea.	2017	30158000108750
F CHE	See you in the cosmos Dewey: -Fic-; Int Lvl: 5-8; Rd Lvl: 5-4 AR 5.4 MG 10 187744EN; RC 10.6 16; LEX 1120L	Cheng, Jack, 1983-	2017	30158000108752
F DEN	The journal of Ben Uchida : Citizen 13559, Mirror Lake Internment Camp Dewey: -Fic-; Int Lvl: 5-8; Rd Lvl: 6-2 AR 5.2 MG 4 32209EN; RC 5.6 6; LEX 850L	Denenberg, Barry.	1999	30158000102968

Please Note: For more information about how to access this tool, please contact your dedicated Sales Consultant.

h. Offeror(s) may choose to submit a proposal for only one or more of the materials categories listed below, but must be able to supply all requested services regarding cataloging, electronic data, processing, shipping, billing, invoicing, and service as outlined in the Scope of Services sections of this document:

- Library materials and services
- Pre-binds
- Paperbacks
- Academic materials and services (university/college level)
- Opening Day Collection services
- Non-print materials and services

Follett Content Solutions, LLC can supply services as outlined in the Scope of Services for the following categories:

- Library materials and services
- Pre-binds
- Paperbacks
- Opening Day Collection services
- Non-print materials and services

i. Offerors must clearly and prominently designate within the proposal whether their submission is for full categories and services or for only one or more specific categories and service(s).

Follett Content Solutions, LLC is submitting a proposal for the following categories:

- Library materials and services
- Pre-binds
- Paperbacks
- Opening Day Collection services
- Non-print materials and services

j. Offerors should provide a link to their web based ordering system or provide screen shots for evaluation purposes.

Follett hosts the following online ordering tools and catalogs:

- For library, classroom, early learning, and instructional materials visit: titlewave.com.
- To find information on all of Follett's products, visit follettlearning.com.

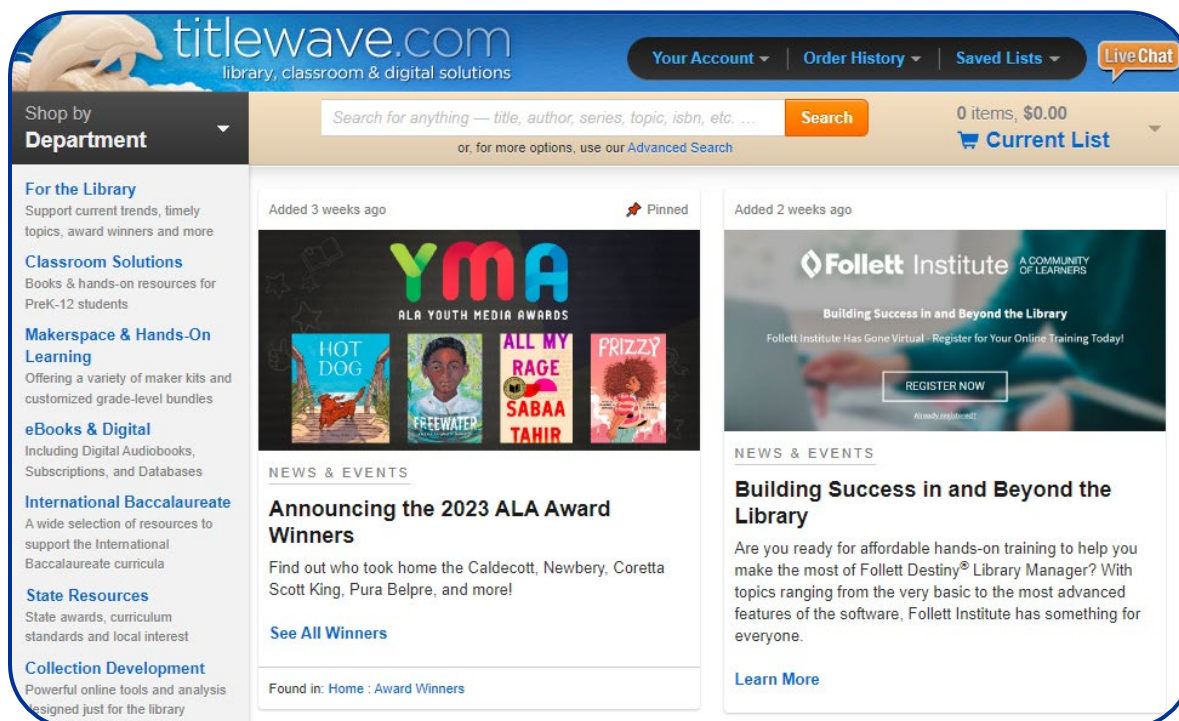
SAMPLE TITLEWAVE LOG IN

Username: henricotw

Password: henricotw

TITLEWAVE®

Fill your library with the newest, most sought-after books to keep your students excited about reading! [Titlewave.com](https://www.titlewave.com) is the most powerful online collection development and curriculum support resource available for your school, library, or classroom needs. Titlewave allows you to search across 12 million PreK-12 appropriate books, from picture books for young readers to timeless classic literature. You are also able to create lists of books, audiovisual materials, and other educational materials. Any list created in Titlewave can also become a priced quote with a click of a button. That quote will be honored by Follett for 60 days. You can also submit orders electronically with or without cataloging specifications.



Titlewave allows you to stock your library comprehensively and easily with our 24/7 access to collection development. Whether you're looking for hardbound, pre-bound, eBook, paperback, audiovisual, board, toy/movable, or big book formats, Titlewave provides search function by title, author, Follett Number, and ISBN. So you don't have to rush through your list making process, the prices on your lists are guaranteed for 60 days.

Titlewave is available 24 hours a day, seven days a week and offers time-saving features such as:

- **TitleCheck™:** TitleCheck will help you avoid ordering unwanted duplicate titles that you may already own. This will help you save time in the process of collection development and ordering new materials.
- **TitleMAP™:** Your Sales Consultant can work with you to develop an efficient and economically effective plan to enhance your collection. Our TitleMAP plan will help you establish a budget, weed obsolete titles, and set library goals.

- **Follett Tags:** Titlewave's Follett Tags make it easy to find quality library books by exploring a variety of genres, subjects and themes, or dig deeper and discover materials to support teaching by key skills, text structure, and text type.
- **Order History:** You will have the ability to track your orders online from start to finish by looking at the current status, as well as the history. In addition, you will be able to print invoices and locate exact shipping information.
- **TitleWise® – Online Collection Analysis:** TitleWise provides an in-depth look into every facet of your library collection. It allows you to quickly diagnose your library's strengths and weaknesses, plan an effective weeding strategy, and make smarter purchasing decisions. **This service is available at no charge.**



Example view of TitleWise Online Collection Analysis

Once your order has shipped, Follett also conveniently delivers your MARC records to your Titlewave account. You can log into Titlewave.com and go to **Order History > MARC Downloads** or follow the link in your notification email to access the MARC Downloads page. You can then download your file with three easy clicks.

MARC Downloads							
Using Follett Destiny® Library Manager?							
Access Titlewave with one click, import MARC records, and easily update your TitleWise Analysis — all from within Destiny.							
Learn how to get started >>							
Your Account							
Run Date	Invoice	PO Number	Type	School	Download History	View Details	Download MARC
09/13/2019	654321F	13579246	eBook	Lincoln Elementary School	History	View	Download Again
07/22/2018	543216F	24680135	Book	Lincoln Elementary School	History	View	Download Again
07/21/2018	432165F	43218765	Book	Lincoln Elementary School		View	Download Now
07/21/2017	432165K	12345678	Book	Lincoln Elementary School		View	Download Now
02/16/2016	321654F	02468135	Book	Lincoln Elementary School		View	Download Now

TITLEWAVE SUPPORT TEAM

If you would like to speak to a person regarding your book, audiovisual, or digital needs, Follett has a team dedicated to serving you. Your Sales Consultant will be happy to demonstrate titlewave.com for one person or a group. A team of Sales Support Specialists are also available 7am to 5pm CT. If you need someone to help you with titlewave.com or analyze your library collection, just give them a call at 888.511.5114, ext. 45051. You can also email any inquiry directly to them at sss@follettlearning.com.

ONLINE HELP

You can also visit www.titlewave.com/go/tutorials to view online video tutorials that cover how to handle key tasks and navigate all the great features Titlewave has to offer.



SHIP TO:

1340 Ridgeview Drive . McHenry, IL 60050
Phone 888.511.5114 . 815.578.4592
Fax 800.888.6319 . 815.578.4680

SOLD TO:

SHIP TO:

CUSTOMER #		P.O. NUMBER		SHIP DATE		CARTONS	SALESMAN		PLEASE REPORT ANY DISCREPANCIES WITHIN 90 DAYS OF RECEIPT.		TERMS		
4574801		SAMPLE		SAMPLE		SAMPLE	SAMPLE				NET 30 DAYS		
ITEM NUMBER	TITLE			AUTHOR	PUBLISHER	P.O. NUMBER	*	QTY BO	QTY SHIP	LIST	DISC %	UNIT NET	NET PRICE
	THANK YOU FOR ORDERING FROM FOLLETT CONTENT SOLUTIONS. . THIS IS THE FINAL SHIPMENT OF YOUR ORDER. ¶ ** EDUCATIONAL MATERIALS **¶												
0507RV8	American Indian culture : from				Greenwood	9781440828737			1	\$192.40	5	\$182.78	\$182.78
2378PA4	The Baby-sitters Club. 13,Mary			Cheng	Graphix,	9781338616118			1	\$21.18	5	\$20.12	\$20.12
1750HQX	Becoming : adapted for young			Obama	Delacorte	9780593303757			1	\$20.34	5	\$19.32	\$19.32
47DBFE1	The breadwinner.			Breadwinner	Universal				1	\$18.48	5	\$17.56	\$17.56
1200BX3	Draw a comic!			Coovert	First	9781725454156			1	\$19.20	5	\$18.24	\$18.24
4654DXX	Escape from Mr. Lemoncello's libra			Grabenstein	Findaway	9781467622172			1	\$50.87	5	\$48.33	\$48.33
38707QX	Freak out! : animals beyond your			Clarke	Penguin	9780448443089			1	\$4.62	5	\$4.39	\$4.39
1870TZ6	Guinness World Records, 2023				Guinness	9781913484200			1	\$25.22	5	\$23.96	\$23.96
1253WS1	How long 'til black future month?			Jemisin	Orbit	9780316491341			1	\$22.01	5	\$20.91	\$20.91
1509BH3	Insignificant events in the life of a c			Bowling	Sterling	9781454923459			1	\$14.64	5	\$13.91	\$13.91
1715TB4	Jabari tries			Cornwall	Candlewick	9781536207163			1	\$15.48	5	\$14.71	\$14.71
1035AK9	The lion, the witch, and the wardro			Lewis	Thorndike	9781410499257			1	\$23.12	5	\$21.96	\$21.96
1628FR3	Love in the library			Tokuda-Hall	Candlewick	9781536204308			1	\$16.30	5	\$15.49	\$15.49
41E46EX	The magic school bus. : Space adv				Scholastic	9780545621755			1	\$11.98	5	\$11.38	\$11.38
1332JS4	Make this! : building, thinking, and			Schwartz	National	9781426333248			1	\$14.67	5	\$13.94	\$13.94
1849MV3	Merriam-Webster's Spanish-Englis				Merriam-W	9781668820056			1	\$14.12	5	\$13.41	\$13.41
1541VL2	Shadows at Jamestown			Smith	MyBoys3	9781947881006			1	\$10.17	5	\$9.66	\$9.66
1223QG3	Spill Zone. 1			Westerfeld	First Se	9781596439368			1	\$19.55	5	\$18.57	\$18.57
1952YN0	Sports heroes			Miller	Crabtree	9781427128102			1	\$23.13	5	\$21.97	\$21.97
1823FQ2	Stamped : el racismo, el antirracis			Reynolds	Vintage E	9781644731086			1	\$12.20	5	\$11.59	\$11.59
1088MW0	Student world atlas.				National	9781426334795			1	\$11.41	5	\$10.84	\$10.84
1422DP5	Teaching gifted kids in today's cl			Winebrenner	Free Spirit	9781631983726			1	\$40.69	5	\$38.66	\$38.66
1632WX3	Tiny terrors! : the world's scariest s			Clarke	Penguin	9780593383971			1	\$13.86	5	\$13.17	\$13.17
1766GX3	Two degrees			Gratz	Scholastic	9781338735673			1	\$15.48	5	\$14.71	\$14.71
1304JD8	Who was Cesar Chavez?			Rau	Grosset &	9781101995600			1	\$6.47	5	\$6.15	\$6.15

Sample invoice reflective of the 5% discount option.

INVOICE SAMPLE

TOTAL 25



1340 Ridgeview Drive . McHenry, IL 60050
Phone 888.511.5114 . 815.578.4592
Fax 800.888.6319 . 815.578.4680

INVOICE NO. PAGE NO.
SAMPLE 2
DATE

SHIP TO:

SOLD TO:

SHIP TO:

CUSTOMER #	P.O. NUMBER		SHIP DATE	CARTONS	SALESMAN	PLEASE REPORT ANY DISCREPANCIES WITHIN 90 DAYS OF RECEIPT.				TERMS			
4574801	SAMPLE		SAMPLE	SAMPLE	SAMPLE					NET 30 DAYS			
ITEM NUMBER	TITLE		AUTHOR	PUBLISHER	P.O. NUMBER	*	QTY BO	QTY SHIP	LIST	DISC %	UNIT NET	NET PRICE	
FOR EFFORTLESS ORDER TRACKING FROM START TO FINISH, LOGIN TO YOUR TITLEWAVE ACCOUNT AT WWW.TITLEWAVE.COM.													
RETURN POLICY: BOOK/CONTENT ORDERS THAT HAVE BEEN SUBJECT TO ANY CUSTOMIZED PROCESSING, EITHER PRIOR TO SHIPMENT OR AFTER RECEIPT BY THE CUSTOMER, ARE NOT ELIGIBLE FOR RETURN OR CANCELLATION, EXCLUDING MATERIAL PROCESSING ERRORS SOLELY ATTRIBUTABLE TO FOLLETT. CUSTOMIZED PROCESSING SHALL INCLUDE, BUT IS NOT LIMITED TO, STAMPING, LABEL APPLICATION AND BARCODING, AS DETERMINED BY FOLLETT IN ITS SOLE DISCRETION.													
PLEASE CONTACT CUSTOMER SERVICE WITH ANY INQUIRIES REGARDING THIS SHIPMENT AND ANY FUTURE ORDERS YOU PLACE WITH FOLLETT CONTENT SOLUTIONS.													
PHONE: 888-511-5114 EXT 45150 OR 708-884-5150 CUSTOMER SERVICE EMAIL: CUSTOMERSERVICE@FOLLETTLEARNING.COM													
***** * PLEASE SEND PAYMENTS TO: FOLLETT CONTENT SOLUTIONS LLC * * P.O. BOX 7410597 * * CHICAGO, IL 60674-0597 * * * * FOR PROMPT APPLICATION OF PAYMENT, PLEASE INCLUDE * * INVOICE #'S INCLUDING ALPHA CHARACTERS * ***** **PLEASE NOTE: EFFECTIVE 1/1/2022, ALL CUSTOMERS PURCHASING * * CONTENT * FROM FOLLETT, SHOULD REMIT PAYMENT TO FOLLETT CONTENT SOLUTIONS, LLC AT THE MAILING ADDRESS SHOWN ABOVE.													
Sample invoice reflective of the 5% discount option.													
INVOICE SAMPLE											TOTAL		25
													605.71

APPENDIX 3 – ELECTRONIC SUBMISSION

When an order is submitted, an order confirmation will be displayed on Titlewave.

Thanks for ordering with us! You'll receive a confirmation email shortly. Online Order Reference Number: 3878632		Order Summary 25 Items: \$637.59 First Choice: \$0.00 22 Books: \$556.26 3 Audiovisual: \$81.33 Subtotal: \$637.59 Shipping: FREE Total: \$637.59
For School/Library HENRICO CO SCH DIST	Billing Address HENRICO CO SCH DIST PO BOX 23120 RICHMOND, VA 23223	
Order Options Intended for Library Media Center use	Shipping Address HENRICO CO SCH DIST PO BOX 23120 RICHMOND, VA 23223	
Contact Information Danielle Black Other, Bids and Proposal dblack@follettlearning.com 877-899-8550 x 46040	Payment Method Purchase Order: TEST ORDER DO NOT PLACE	Special instructions: TEST ORDER DO NOT PLACE

An email confirmation will also be sent via email. Please see the following page for an example as indicated by Appendix 3.

Thanks for ordering with us!

You'll receive a confirmation email shortly.

Online Order Reference Number: 3878632

For School/Library

HENRICO CO SCH DIST

Order Options

Intended for Library Media Center use

Contact Information

Danielle Black
Other, Bids and Proposal
dblack@follettlearning.com
877-899-8550 x 46040

Billing Address

HENRICO CO SCH DIST
PO BOX 23120
RICHMOND, VA 23223

Shipping Address

HENRICO CO SCH DIST
PO BOX 23120
RICHMOND, VA 23223

Payment Method

Purchase Order: TEST ORDER DO NOT PLACE

Order Summary

25 Items:	\$637.59
First Choice:	\$0.00
22 Books:	\$556.26
3 Audiovisual:	\$81.33
Subtotal:	\$637.59
Shipping:	FREE

Total: \$637.59

Special instructions: TEST ORDER DO NOT PLACE

Get help using Titlewave — searching, working with lists, or analyzing your entire collection:

Contact our Titlewave Support Specialists by [email](#), or call **888.511.5114** (708.884.5051)

Questions about an existing order, a shipment or invoice, or processing returns:

Contact your dedicated Customer Service Representative, **Kasi Walas**, by [email](#), or call **888.511.5114 x48017** (708.884.8017)

Find out more about our products or learn more about how Follett can help you and your school:

Contact your dedicated Sales Consultant, **Christopher Hutto**, by [email](#), or call **804.912.7429**

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Phone: 888.511.5114 (708.884.5000)

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[Let us know how we're doing.](#)
[Manage Your Cookie Settings](#)

ATTACHMENT H
SCHEDULE OF CATEGORIES
RFP 18-1571-1EMF

I. AVAILABILITY – Please specify which of the following materials categories your firm supplies:

Materials Category	Supplier of these Materials	Total Unique Items in Stock
Elementary print materials		501,765 titles
Secondary print materials		470,339 titles
Academic print materials (university/college level)	N/A	N/A
Non-print materials		919,055 titles
Pre-binds		85,852 titles
Paperbacks		571,087 titles
Children's paperbacks		152,637 titles
YA paperbacks		55,482 titles
Adult paperbacks		311,493 titles
Opening day collection services		All inventory is available for Opening Day Collections

II. PRINT MATERIALS:

	Print Materials	Discounts for Firm Orders
A.	Adult Titles (Fiction & Non-Fiction)	
	Hardcover Editions	5%* %
	Publisher's Library Editions	5%* %
	Mass Market Paperback Editions	5%* %
B.	Juvenile Titles (Fiction & Non-Fiction)	
	Trade Hardcover Bindings	5%* %
	Publisher's Library Editions	5%* %
	Juvenile Reinforced Bindings	5%* %
	Pre-Bound Books:	
	Paperbacks	5%* %
	Trade	5%* %
	Quality Paperback Editions	5%* %
	Mass Market Paperback Editions	5%* %
C.	Short Discount Publications: Text, technical, medical, small presses, university presses, etc. (Discount must be commensurate with the discount from the publisher.)	N/A %
D.	Cataloged and Processed Books – or – Component Parts (include total support detail and brochures for these services):	
D. 1	Machine-Readable Cataloging Price per record	\$ 0.00**
	Otherwise (Explain)	\$
D. 2	Processing: Completely Processed Books	\$ 0.00**
	Processed Books without Mylar jacket	\$ 0.00**
	Cataloged and Processed Books with Mylar Jacket	\$ 0.00**
	Completed Processed	\$ 0.00**

*This is reflective of Library Materials and Services Pricing Option 2. This includes a 10% Titlewave Gift Certificate. Please see Tab 7 for further details.

8600 Staples Mill Road / P.O. Box 90775 / Henrico, VA 23273-0775
Phone: (804)501-5660

ATTACHMENT H (continued)
SCHEDULE OF CATEGORIES

III. NON-PRINT MATERIALS:

	Non-Print Materials	Discounts for Firm Orders
A.	CDs	5* %
B.	DVDs	5* %
C.	Kits	N/A %
D.	Cataloged and Processed Non-print Items – or – Component Parts (include total support detail and brochures for these services):	
E. 1	Machine-Readable Cataloging Price per record	\$ 0.00**
E. 2	Processing: Completely processed non-print item	\$ 0.00**
	Otherwise (explain)	\$
	Completed Processed	\$ 0.00**
	Otherwise (explain)	\$
	Additional charges	\$

IV. DELIVERY – INSIDE DELIVERY REQUIRED.

A.	Prepaid FOB – Destination	Yes or <u>X</u> No
B.	Point of Shipment	<u>X</u> Yes or No
C.	Indicate mode of shipment (e.g. UPS, FEDEX)	UPS
D.	DVDs	<u>X</u> Yes or No
E.	Kits	<u>X</u> Yes or No
F.	CDs	<u>X</u> Yes or No

V. ITEM AVAILABILITY:

How many unique items are available for purchase through your database?

Over 2,000,000 titles

*This is reflective of Library Materials and Services Pricing Option 2. This includes a 10% Titlewave Gift Certificate. Please see Tab 7 for further details.



Follett Content Solutions, LLC
1340 Ridgeview Drive
McHenry, Illinois 60050
Phone: 888.511.5114
Fax: 800.852.5458
www.follettlearning.com

April 19, 2023

Rebecca Hardin
Education Specialist, Library Services
Henrico County Public Schools
3820 Nine Mile Rd.
Henrico, VA 23223

RE: Sole Source Documentation

Dear Mrs. Hardin:

Thank you for your inquiry regarding Follett Content Solutions, LLC ("Follett") products and services. Follett is the sole source for the following digital products and services:

- | | |
|---------------------------------------|---|
| ✓ Follett eBooks | ✓ Kwame Alexander Bookfest |
| ✓ Enhanced MARC21 Records | ✓ Titlewave® |
| ✓ Follett Genre Labels | ✓ TitleWise® – Online Collection Analysis |
| ✓ FollettBound® Books | ✓ TitleCheck™ |
| ✓ Follett Classroom Libraries | ✓ TitleMAP™ |
| ✓ Follett Classroom Ready Collections | |

Follett is also the exclusive, worldwide distributor of the following International Baccalaureate® (IB) publishing materials:

- ✓ Classroom Content and Support (IB published books, posters, brochures, and starter packs)
- ✓ Exam Prep (IB Questionbank and exam papers/packs)
- ✓ Merchandise (pins, apparel, mugs, flags, etc.)

Should you require additional information or have any questions regarding our sole source product listing, please contact your dedicated Sales Consultant, Christopher Hutto can be reached at 877.899.8550 x46436 or via email at chutto@follettlearning.com.

Sincerely,

A handwritten signature in black ink that reads "Britten N. Follett".

Britten Follett
CEO – Follett Content Solutions, LLC

TAB 6 – REFERENCES

PRINCE WILLIAM COUNTY PUBLIC SCHOOLS, VA

Mrs. Schenell Agee, Supervisor, Library Media Programs and Research
Kelley Leadership Center, PWCS
14715 Bristow Rd
Manassas, VA 20112
AgeeSX@pwcs.edu
(703) 791-8746

BALTIMORE COUNTY PUBLIC SCHOOLS, MD

Amanda Lanza, Coordinator, Office of Library Media Programs & Educational Technology
6901 N. Charles St.
Towson, MD 21204
alanza@bcps.org
(443) 809-4035

GUILFORD COUNTY PUBLIC SCHOOLS, NC

Natalie Strange, Director of Library Media Services
Library Media Services
501 West Washington St
Greensboro, NC 27401
strangn@gcsnc.com
(336) 370-2355

RICHMOND PUBLIC SCHOOLS, VA

Judy Deichman, Instructional Specialist, Library Media Services
12th Floor
Richmond, VA 23219
jdeichma@rvaschools.net
(804) 337-1533

TAB 7 – PRICING/COST PROPOSAL

LIBRARY MATERIALS AND SERVICES

OPTION 1

Follett Content Solutions, LLC would like to extend the following offer and incentives to Henrico County Public Schools (HCPS). Upon award of this RFP, HCPS will receive:

- **7.5% additional discount** on Print and Audio-Visual Materials
- **5% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

Cataloging and Processing Details

- ▶ **FREE** Automated Processing and Cataloging for all Print orders – attached.

This is a \$1.09 per book savings!

Includes:

- ✓ Enhanced MARC records for every title including the 526 reading program tag
- ✓ Application of Barcode with protective label (standard placement)*
- ✓ Protective Mylar on books with dust jackets
- ✓ Spine Label with protective label
- ✓ Second barcode label
- ✓ School Property label

***Please note:** Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- ▶ **FREE** Automated Processing and Cataloging for all A/V orders – unattached.

This is a \$0.83 per item savings!

Includes:

- ✓ Electronic MARC
- ✓ Spine and cover labels
- ✓ Barcode label and protector

This offer is valid through 6/30/2024.

When placing an order, please include the following information (as applicable): **quote ID number(s), name and number of this RFP, and your contract name and number.** Providing this information at the time of order placement ensures that you receive this guaranteed pricing and that your order is processed accurately.

*The additional discounts offered in this proposal may not be used in conjunction with any other discounts available from Follett Content Solutions, LLC including the additional discounts offered on large quantity purchases of the same FollettBound title. The additional discounts being offered in this proposal also do not apply to any new textbooks or workbooks. Follett's Assigned-User eBooks are also excluded from any discounts being offered in this proposal.

Quantity and Title Availability Disclaimer:

Book quantities and titles are subject to publisher availability at the time of order placement.

Cataloging and Processing Disclaimer:

Any processing items that are not listed in the table shown above come at an additional charge. Please contact your dedicated Sales Consultant for more details.

Fulfillment Disclaimer:

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our shipping and our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.

OPTION 2

Follett Content Solutions, LLC would like to extend the following offer and incentives to Henrico County Public Schools (HCPS). Upon award of this RFP, HCPS will receive:

- **5% additional discount** on Print and Audio-Visual Materials
- **10% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

Cataloging and Processing Details

- ▶ **FREE** Automated Processing and Cataloging for all Print orders – attached.

This is a 1.09 per book savings!

Includes:

- ✓ Enhanced MARC records for every title including the 526 reading program tag
- ✓ Application of Barcode with protective label (standard placement)*
- ✓ Protective Mylar on books with dust jackets
- ✓ Spine Label with protective label
- ✓ Second barcode label
- ✓ School Property label

***Please note:** Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- ▶ **FREE** Automated Processing and Cataloging for all A/V orders – unattached.

This is a \$0.83 per item savings!

Includes:

- ✓ Electronic MARC
- ✓ Spine and cover labels
- ✓ Barcode label and protector

This offer is valid through 6/30/2024.

When placing an order, please include the following information (as applicable): **quote ID number(s), name and number of this RFP, and your contract name and number.** Providing this information at the time of order placement ensures that you receive this guaranteed pricing and that your order is processed accurately.

*The additional discounts offered in this proposal may not be used in conjunction with any other discounts available from Follett Content Solutions, LLC including the additional discounts offered on large quantity purchases of the same FollettBound title. The additional discounts being offered in this proposal also do not apply to any new textbooks or workbooks. Follett's Assigned-User eBooks are also excluded from any discounts being offered in this proposal.

Quantity and Title Availability Disclaimer:

Book quantities and titles are subject to publisher availability at the time of order placement.

Cataloging and Processing Disclaimer:

Any processing items that are not listed in the table shown above come at an additional charge. Please contact your dedicated Sales Consultant for more details.

Fulfillment Disclaimer:

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our shipping and our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.

NEW SCHOOL SERVICES

OPTION 1

The bulleted list below outlines the estimated pricing for HCPS based on the special incentives we are offering for this opportunity. This offer is valid through **6/30/2024**.

- **7.5% additional discount** on future New School collections.
- **5% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Unpacking, Shelving, and Clean-up Support from the Follett Team
- **Free** Diversity & Social Emotional Learning (SEL) Analysis Tool, available in Titlewave
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

***Please Note:** This special offer is contingent on HCPS submitting an initial purchase order for a New School collection that exceeds a minimum of \$75,000.00. The expiration date to utilize these incentives is 6/30/2024. The voucher/credit being offered is excluded from this expiration date. A lower initial purchase order amount may affect the incentives being offered in this proposal.

When placing an order, please include the following information (as applicable): **quote ID number(s), name and number of this RFP, and your contract name and number**. Providing this information at the time of order placement ensures that you receive this guaranteed pricing and that your order is processed accurately.

The additional discounts offered in this proposal may not be used in conjunction with any other discounts available from Follett Content Solutions, LLC including the additional discounts offered on large quantity purchases of the same FollettBound title.

Quantity and Title Availability Disclaimer:

Book quantities and titles are subject to publisher availability at the time of order placement.

Cataloging and Processing Details

- ▶ **FREE** Automated Processing and Cataloging for all Print orders – attached.

This is a \$1.09 per book savings!

Includes:

- ✓ Enhanced MARC records for every title including the 526 reading program tag
- ✓ Application of Barcode with protective label (standard placement)*
- ✓ Protective Mylar on books with dust jackets
- ✓ Spine Label with protective label
- ✓ Second barcode label
- ✓ School Property label

***Please note:** Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- ▶ **FREE** Automated Processing and Cataloging for all A/V orders – unattached.

This is a \$0.83 per item savings!

Includes:

- ✓ Electronic MARC
- ✓ Spine and cover labels
- ✓ Barcode label and protector

White Glove Delivery, Shelving, and Clean-up Details

- ▶ Delivery on desired date.
- ▶ Boxes will be delivered inside the school, as close to the library as is feasible.
- ▶ Unpacking and shelving support provided by the Follett Team.
- ▶ Debris removed by the Follett Team.

This offer is valid through 6/30/2024.

Cataloging and Processing Disclaimer:

Any processing items that are not listed in the table shown above come at an additional charge. Please contact your dedicated Sales Consultant for more details.

Fulfillment Disclaimer:

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our shipping and our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.

OPTION 2

The bulleted list below outlines the estimated pricing for HCPS based on the special incentives we are offering for this opportunity. This offer is valid through **6/30/2024**.

- **5% additional discount** on future New School collections.
- **10% incentive as Titlewave Gift Certificate** (for purchases made during the school calendar year: July 1-July 30 annually)
- **Free** Unpacking, Shelving, and Clean-up Support from the Follett Team
- **Free** Diversity & Social Emotional Learning (SEL) Analysis Tool, available in Titlewave
- **Free** Automated Cataloging and Processing for all Print orders
- **Free** Automated Cataloging and Processing for all A/V orders

***Please Note:** This special offer is contingent on HCPS submitting an initial purchase order for a New School collection that exceeds a minimum of \$75,000.00. The expiration date to utilize these incentives is 6/30/2024. The voucher/credit being offered is excluded from this expiration date. A lower initial purchase order amount may affect the incentives being offered in this proposal.

When placing an order, please include the following information (as applicable): **quote ID number(s), name and number of this RFP, and your contract name and number**. Providing this information at the time of order placement ensures that you receive this guaranteed pricing and that your order is processed accurately.

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Cataloging and Processing Details

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***Please note:** Barcode label placement that differs from the standard placement will incur an additional 13¢ per item. Standard placement positioning is explained in detail within Follett's Book Processing & Cataloging Guide.

- ▶ **FREE** Automated Processing and Cataloging for all A/V orders – unattached.

This is a \$0.83 per item savings!

Includes:

- ✓ Electronic MARC
- ✓ Spine and cover labels
- ✓ Barcode label and protector

White Glove Delivery, Shelving, and Clean-up Details

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- ▶ Unpacking and shelving support provided by the Follett Team.
- ▶ Debris removed by the Follett Team.

This offer is valid through 6/30/2024.

Cataloging and Processing Disclaimer:

Any processing items that are not listed in the table shown above come at an additional charge. Please contact your dedicated Sales Consultant for more details.

Fulfillment Disclaimer:

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our shipping and our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.

TAB 8 – EXCEPTIONS

II. SCOPE OF SERVICES

A. GENERAL REQUIREMENTS

1. ITEM CATEGORIES

a. Hardback books:

- i. Hardback books in a variety of bindings may be accepted, depending on availability, but school and library bindings are preferable and will be expected, unless out-of-print.
- ii. Hardback editions will make up the majority of orders. There will be no substitutions of paperback books or spiral bindings for hardback requests unless expressly stated.
- iii. These titles shall be available from a web-based catalog with assurance of 90% or better fulfillment and delivery of available, in-stock titles within 35 business days of receipt of order and all other titles delivered as soon as reasonably practicable thereafter.

b. Pre-bound books:

- ii. These titles shall be available from a print or web-based catalog with assurance of 90% or better fulfillment and delivery of available, in-stock titles within 35 business days of receipt of order and all other titles delivered as soon as reasonably practicable thereafter.

B. SPECIFIC REQUIREMENTS

10. Service requirements:

b. Conditions of Order Rejection:

- iii. Unauthorized shipments for orders which were not confirmed or were received after the ~~thirty-five (35) business day~~ fulfillment window agreed to by the parties had expired or a second shipment on an order (where backorders are allowed).

V. GENERAL CONTRACT TERMS AND CONDITIONS

B. Award of the Contract

3. The Contract resulting from this RFP is not assignable without the consent of the County, not to be unreasonably withheld, except that the Successful Offeror may

assign the Contract, without such consent, to (i) an affiliate or (ii) an acquirer of all or substantially all of the Successful Offeror's assets or business to which the Contract pertains, whether by merger, reorganization or otherwise.

F. Termination by County

2. Termination for Cause

- d. An equitable adjustment in the Contract price shall be made for unpaid services satisfactorily rendered and goods satisfactorily delivered before the date the Successful Offeror receives the notice of termination ~~minus the County's cost to complete the Successful Offeror's work.~~ The Successful Offeror shall not be entitled to payment for services rendered or goods delivered after the date the Successful Offeror receives the notice of termination or for reimbursement of any cost the Successful Offeror incurs after the date the Successful Offeror receives the notice of termination. ~~If the County's cost to complete the Successful Offeror's work exceeds the unpaid balance due to the Successful Offeror, the County will not owe the Successful Offeror any money; instead, the Successful Offeror shall pay to the County the difference between the unpaid balance due and the County's cost to complete the work.~~

L. Testing and Inspection

The County reserves the right to conduct any test/inspection it may reasonably deem advisable to assure services conform to the specifications.

M. Assignment of Contract

A contract shall not be assignable by the Successful Offeror in whole or in part without the written consent of the County, ~~not to be unreasonably withheld, except that the Successful Offeror may assign the Contract, without such consent, to (i) an affiliate or (ii) an acquirer of all or substantially all of the Successful Offeror's assets or business to which the Contract pertains, whether by merger, reorganization or otherwise.~~

N. Indemnification

The Successful Offeror agrees to indemnify, defend, and hold harmless the County (including Henrico County Public Schools), and the County's officers, agents, and employees ("Indemnified Parties") from any damages, liabilities, and costs, including attorneys' fees, arising from any ~~third-party~~ claims, demands, actions, or proceedings made or brought against one or more of the Indemnified Parties by any person, including any employee of the Successful Offeror, related to the provision of any services, the failure to provide any services, or the use of any services or materials furnished (or made available) by the Successful Offeror, provided that such liability is

not attributable to the [willful misconduct](#) or sole negligence of the County or any of the [Indemnified Parties](#).

O. Insurance Requirements

The Successful Offeror shall maintain insurance to protect itself and the County and the County's elected officials, officers, agents, volunteers and employees from claims under the Workers' Compensation Act, and from any other claim for damages for personal injury, including death, and for damages to property which may arise from the provision of services under the Contract, whether such services are provided by the Successful Offeror or by any subcontractor or anyone directly employed by either of them. Such insurance shall conform to the Insurance Specifications. (Attachment E).

[Please see Attachment E for comments.](#)

R. Ownership of Deliverable and Related Products

1. The County shall have all rights, title, and interest in or to all specified or unspecified interim and final products, work plans, project reports and/or presentations, data, documentation, computer programs and/or applications, and documentation developed or generated [exclusively for the County by the Successful Offeror](#) during the completion of this project, including, without limitation, unlimited rights to use, duplicate, modify, or disclose any part thereof, in any manner and for any purpose, and the right to permit or prohibit any other person, including the Successful Offeror, from doing so. To the extent that the Successful Offeror may be deemed at any time to have any of the foregoing rights, the Successful Offeror agrees to irrevocably assign and does hereby irrevocably assign such rights to the County.

DD. Contract Period

2. The contract may be renewed for four (4) additional one-year periods upon the sole discretion of the County at a price not to exceed 3% above the previous year's prices unless written approval is given by the Purchasing Director. [For the avoidance of doubt, the pricing and discount options selected by the County at the commencement of the contract shall remain in place for the duration of the contract, which duration shall include the four \(4\) one-year renewal periods listed herein.](#)

KK. Cooperative Procurement

This procurement is being conducted by the County in accordance with the provisions of Section 2.2-4304 of the Code of Virginia. Except for contracts for architectural and engineering services, if agreed to by the contractor, other public bodies [of similar size and scope](#) may utilize this Contract. The Contractor shall deal directly with any public body it authorizes to use the Contract. The County, its officials, and its employees are not responsible for placement of orders, invoicing, payments, contractual disputes, or any other transactions between the Contractor and any other

public body, and in no event shall the County, its officials, or its employees be responsible for any costs, damages or injury resulting to any party from another public body's cooperative use of a County contract. The County assumes no responsibility for any notification of the availability of the Contract for use by other public bodies, but the Contractor may conduct such notification.

LL. Limitation of Liability

To the maximum extent permitted by law, in no event shall either party's or its affiliates' liability exceed the fees paid by the County to the Successful Offeror during the twelve months preceding notice of the applicable claim. Neither party nor its affiliates shall be liable to the other for any incidental, consequential, indirect, reliance special, or punitive damages arising out of the provision of goods and services under this Agreement, regardless of whether such liability is based on breach of contract, tort (including negligence), strict liability, or otherwise, and even if the party had been advised of the possibility of such damages.

ATTACHMENT E
COUNTY OF HENRICO
INSURANCE SPECIFICATIONS

The following insurance coverages and limits are required in order to provide goods, services, construction, professional and non-professional services to Henrico County general government agencies and Henrico County Public Schools. These requirements are specific to this procurement and may or may not be the same for future requests.

Please be sure and review the Additional Requirements Section

The Successful Bidder/Offeror shall carry Public Liability Insurance in the amount specified below, including contractual liability assumed by the Successful Bidder/Offeror, and shall deliver a Certificate of Insurance from carriers licensed to do business in the Commonwealth of Virginia and that is representative of the insurance policies. The Certificate shall show that the policy has been endorsed to add the County of Henrico and Henrico County Public Schools named as an additional insured by blanket endorsement for the Commercial General Liability coverage. ~~The certificate must not show in the description of operations section that it is issued specific to any bid, job, or contract.~~ The coverage shall be provided by a carrier(s) rated not less than "A- " with a financial rating of at least VII by A.M. Best or a rating acceptable to the County. In addition, the Successful Bidder/Offeror shall agree to give the County a minimum of 30 days prior notice of any cancellation or material reduction in coverage.

Workers' Compensation

Statutory Virginia Limits

Employers' Liability Insurance - \$100,000 for each Accident by employee
\$100,000 for each Disease by employee
\$500,000 policy limit by Disease

Commercial General Liability

\$1,000,000 each occurrence including contractual liability for specified agreement
\$2,000,000 General Aggregate (other than Products/Completed Operations)
\$2,000,000 General Liability-Products/Completed Operations
\$1,000,000 Personal and Advertising injury
\$ 100,000 Fire Damage Legal Liability

Business Automobile Liability – including owned, non-owned and hired car coverage

Combined Single Limit - \$1,000,000 each accident

Umbrella Liability

\$2,000,000 Per Occurrence and in the aggregate

Additional Requirements

In addition to the requirements above, the Successful Bidder/Offeror shall thoroughly review the scope of work that is included and if any of the following are included in the services that will be provided, the following additional insurance will be required, if required:

- ☐ **Professional Liability - \$2,000,000 Per Occurrence (or limit in accordance with Statute for Medical Professional)**
Required if the Scope includes providing advice or consultation including but not limited to; lawyers, bankers, physicians, programming, design (including construction design), architects & engineers and others who require extensive education and/or licensing to perform their duties.
- ☐ **Cyber Liability - \$2,000,000 Per Occurrence**
Required if the Scope includes the collection and electronic transmittal of Personal Health Insurance (PHI), or any other demographic data on individuals including but not limited to Name, Address, Social Security Numbers or any other sort of personally identifying information.
- ☐ **Abuse and Molestation Coverage - \$1,000,000 Per Occurrence**
Required if the scope of work includes the offering of professional or non-professional services to any child or student where one on one contact or consultation is to be provided.
- ☐ **Pollution Liability - \$1,000,000 Per Occurrence**
Required if the scope of work involves the use (other than in a motor vehicle) or removal of a substance or energy introduced into the environment that potentially has an undesired effect or affects the usefulness of a resource. These include, but are not limited to Asbestos, PCB's, Lead, Mold, and Fuels.
- ☐ **Explosion, Collapse & Underground Coverage (XCU)**
Required of a Contractor in limits equal to the General Liability Limit when the Scope includes any operations involving Blasting, any work underground level including but not limited to wires, conduit, pipes, mains, sewers, tanks, tunnels, or any excavation, drilling, or similar work.
- ☐ **Builders Risk Coverage**
Required if the scope of work includes the ground up construction of a structure. Limit of insurance shall be 100% of the completed value of the structure. For projects for the renovation of an existing structure, The County shall insure the Builder's Risk with the Contractor being responsible for the first \$10,000 of any claim.
- ☐ **Other as Specified Below**

NOTE 1: The commercial general liability insurance shall include contractual liability. The contract documents include an indemnification provision(s). The County makes no representation or warranty as to how the Bidder/Offeror's insurance coverage responds or does not respond. Insurance coverages that are unresponsive to the indemnification provision(s) do not limit the Bidder/Offeror's responsibilities outlined in the contract documents.

NOTE 2: The intent of this insurance specification is to provide the coverage required and the limits expected for each type of coverage. With regard to the Business Automobile Liability and Commercial General Liability, the total amount of coverage can be accomplished through any combination of primary and excess/umbrella insurance. This insurance shall apply as primary insurance and non-contributory with respect to any other insurance or self-insurance programs afforded the County of Henrico and Henrico County Public Schools. This policy shall be endorsed to be primary with respect to the additional insured.

NOTE 3: Title 65.2 of the Code of Virginia requires every employer who regularly employs three or more full-time or part-time employees to purchase and maintain workers' compensation insurance. If you do not purchase a workers' compensation policy, a signed statement is required documenting that you are in compliance with Title 65.2 of the Code of Virginia.

NOTE 4: The Certificate Holder Box shall read as follows:
County of Henrico
Risk Management
PO Box 90775
Henrico, VA 23273

ACORDTM**CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY)

3/17/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER USI Insurance Services, LLC 8000 Norman Center Drive Suite 400 Bloomington, MN 55437	CONTACT NAME: PHONE (A/C, No, Ext): 612 509-1001 FAX (A/C, No): 610-537-1954 E-MAIL ADDRESS: BloomingtonCertRequest@usi.com																					
INSURED Follett Content Solutions, LLC 1340 Ridgeview Drive Mc Henry, IL 60050	<table border="1"> <thead> <tr> <th colspan="2">INSURER(S) AFFORDING COVERAGE</th><th>NAIC #</th></tr> </thead> <tbody> <tr> <td colspan="2">INSURER A : StarNet Insurance Company</td><td>40045</td></tr> <tr> <td colspan="2">INSURER B : Berkley National Insurance Company</td><td>38911</td></tr> <tr> <td colspan="2">INSURER C : Lexington Insurance Company</td><td>19437</td></tr> <tr> <td colspan="2">INSURER D :</td><td></td></tr> <tr> <td colspan="2">INSURER E :</td><td></td></tr> <tr> <td colspan="2">INSURER F :</td><td></td></tr> </tbody> </table>	INSURER(S) AFFORDING COVERAGE		NAIC #	INSURER A : StarNet Insurance Company		40045	INSURER B : Berkley National Insurance Company		38911	INSURER C : Lexington Insurance Company		19437	INSURER D :			INSURER E :			INSURER F :		
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INSURER C : Lexington Insurance Company		19437																				
INSURER D :																						
INSURER E :																						
INSURER F :																						

COVERAGES**CERTIFICATE NUMBER:****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input checked="" type="checkbox"/> LOC OTHER:			TCP702112910	08/31/2022	08/31/2023	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$1,000,000 MED EXP (Any one person) \$15,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000 \$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS NON-OWNED AUTOS ONLY			TCP702112910	08/31/2022	08/31/2023	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$	<input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE		TCP702112910	08/31/2022	08/31/2023	EACH OCCURRENCE \$20,000,000 AGGREGATE \$20,000,000 \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? <input checked="" type="checkbox"/> Y <input checked="" type="checkbox"/> N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		N/A	TWC702113010	08/31/2022	08/31/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000
C	Cyber / Tech E&O			015538110	09/09/2022	09/09/2023	\$5,000,000 per occ/agg

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

This Certificate is issued for operations usual to the insured.

The General Liability and Automobile Liability policies includes an automatic Additional Insured endorsement that provides Additional Insured status to County of Henrico and Henrico County Public Schools, only when there is a written contract that requires such status, and only with regard to work performed by or on behalf of the named insured. The General Liability and Automobile Liability policies contains a special endorsement with Primary and Noncontributory wording, when required by written contract.

CERTIFICATE HOLDER**CANCELLATION**

County of Henrico
 Risk Management
 PO Box 90775
 Henrico, VA 23273

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE





COMMONWEALTH OF VIRGINIA

County of Henrico

DEPARTMENT OF FINANCE
Oscar Knott, CPP, CPPO, VCO
Purchasing Director

Addendum No. 1

Date: March 30, 2023
Request for Proposal: #23-2500-2EMF Library Materials and Services for Henrico County Public Schools
Receipt Date/Time: April 19, 2023; 2:00 p.m.
Subject: Date for Oral Interviews

Ladies/Gentlemen,
Please make the following corrections, deletions and/or additions to the above referenced IFB:

The date for Oral interviews has been changed to May 10, 2023 time to be determined

All other specifications and General Terms and Conditions shall remain the same.

Bidders must take due notice and be governed accordingly. Failure to acknowledge this addendum may result in your bid being declared non-responsive.

Sincerely,
Eileen M. Falcone
Assistant Division Director
Fal51@henrico.us

ACKNOWLEDGEMENT:

Signature: _____

Print Name: Sarah Eisenhauer, Director of Bids, Proposals and Pricing

Company: Follett Content Solutions, LLC

Date: 4/13/23



DEPARTMENT OF FINANCE
Oscar Knott, CPP, CPPO, VCO
Purchasing Director

Addendum No. 2

Date: April 5, 2023
Request for Proposal: #23-2500-2EMF Library Materials and Services for Henrico County Public Schools
Receipt Date/Time: April 19, 2023; 2:00 p.m.
Subject: Date for Oral Interviews

Ladies/Gentlemen,
Please make the following corrections, deletions and/or additions to the above referenced IFB:

Appendix 3 has been Revised – see attachment.

Sec.VIII.5. – Tab 4 – Implementation and Services Approach

Add item k. – provide a link to your firm's "online catalog".

Sec.VIII.7 – Tab 6 Reference

Remove wording "Attachment C". Offerors shall still provide references in this Tab.

Questions and Answers are on the following pages.

All other specifications and General Terms and Conditions shall remain the same.

Bidders must take due notice and be governed accordingly. Failure to acknowledge this addendum may result in your bid being declared non-responsive.

Sincerely,
Eileen M. Falcone
Assistant Division Director
Fal51@henrico.us

ACKNOWLEDGEMENT:

Signature:  _____

Print Name: Sarah Eisenhauer, Director of Bids, Proposals and Pricing

Company: Follett Content Solutions, LLC

Date: 4/13/23



COMMONWEALTH OF VIRGINIA
COUNTY OF HENRICO

DEPARTMENT OF FINANCE
OSCAR KNOTT, CPP, CPPO, VCO
PURCHASING DIRECTOR

RFP 23-2500-2EMF
Library Materials and Services for HCPS
Questions and Answers
April 5, 2023

1. Where should Attachment E/Certificate of Insurance be included in the proposal?
Answer: Only the Successful Offeror will be required to provide the Certificate of Insurance.
2. Appendix 3 lists ISBN 9781624061547 for the title "Two Truths and a Lie". However, that ISBN is for the title "Divergent". Which title should we use?
Answer: Corrected – See attached Revised Appendix 3
3. Appendix 3 lists ISBN 9780195128789 for the title "50 Events that Shaped American History: An Encyclopedia of the American Mosaic. However, that ISBN is for the title "The Oxford Dictionary of American Arts and artist". Which title should we use?
Answer: Corrected– See attached Revised Appendix 3
4. Appendix 3, Line item 6, is not available as a box set. Should I include the individual items the set is composed of?
Answer: Item 6 is an individual book, so there is not a box set associated with this item
5. How many schools currently use theft detection? What theft is used?
Answer: None of our schools use theft detection.
6. How many schools are currently using the school labels?
Answer: For required labels refer to specific instructions for attaching labels in Section II.B.6. Processing Specifications (pages 5-6).
7. Will the district sign an NDA in order for financial information to be shared?
Answer: No, HCPS will not sign an NDA. If the offeror has proprietary information within their proposal, they will need to address that in Attachment D.
8. Attachment C is for the Virginia State Corporation Commission (SCC). However, Tab 7 for References indicates that there should be a form for references, also referred to as Attachment C. Can you provide the appropriate attachment for references?
Answer: Attachment C is correct for the SCC information. Item 7, Tab 6 References – Offerors shall provide the requested information in this tab but there is no Attachment for this. See Addendum 2

9. Are there firm time slots for the presentations on May 11th? If so can we schedule a specific time?

Answer: See Addendum 1 regarding the date change. No, Offerors cannot schedule a specific time slot.

10. Appendix 3, line 3. The ISBN listed is a match to a DVD called Divergent but the line is listed as a book called Two Truths and a Lie. Do we follow the ISBN or the Title? If it's the title do you have a new ISBN number?

Answer: See response to Question #2 Corrected– See attached Revised Appendix 3

11. Sec.II.B.10 – Service Requirements –The Successful Offeror Shall provide a complete online listing of titles available, updated at least semi-annually. Would our online catalog suffice for this need, which is updated daily with a new availability?

Answer: Yes. We would want to be able to view it, so if there is a sign-in required, a temporary user for this RFP process would be required. See Addendum 2.

12. Sec.VIII.B.5 – Tab 4 e and f – Confirm that you do not require any physical books be sent for samples: only an order confirmation (section e) of the titles on Appendix 1, and MARC records (both electronically and on paper) for the titles on Appendix 3.

Answer: Offerors are to provide" physical sample" books for Appendix 3 as stated on Appendix 3, applying cataloging specifications from Appendix 2. Appendix 1 Offerors are to prepare a demo confirmation and detailed invoice per requirements listed on Appendix 1.

13. Appendix 3 - If a title doesn't match the ISBN listed, which should we follow for the sample the title or the ISBN?

Answer: See response to Questions #2 and #3 – See attached Revised Appendix 3

14. Appendix 3 - The ISBN next to the title Two truths and a lie: forces of nature (BOOK/NONFICTION) comes up as the title Divergent by Veronic Roth. Can you please confirm that you would prefer a sample of Two truths and a lie: forces of nature and not Divergent?

Answer: See response to Questions #2 Corrected– See attached Revised Appendix 3

15. Appendix 3 - The ISBN for 50 events that shaped African American history does not match the title either and comes up as The Oxford Dictionary of American Art and Artists. Please confirm which title is preferred.

Answer: See response to Question #3 Corrected– See attached Revised Appendix 3

APPENDIX 3 -REVISED

Description of Henrico County Public Schools Sample Titles with ISBN's

For this demo file, please provide for each item a fully cataloged record, in full MARC21, and following HCPS cataloging specifications in Appendix 2. All copies should be assigned to the IMC in |h of the 949 tag. Include sample barcode labels and hard copy samples for all submissions. Alternate editions of the same title and format are acceptable.

<u>ISBN</u>	<u>Title</u>
9781987162301	Child of the dream : a memoir of 1963 (AUDIOBOOK)
031398272137	The glass castle. (DVD)
9780062418838	Two truths and a lie : forces of nature (BOOK/NONFICTION)
9780593353295	She persisted in science : brilliant women who made a difference (BOOK/COLL. BIO.)
9781338752472	Bessie the motorcycle queen (BOOK/BIOGRAPHY)
9780063029149	The weight of blood (BOOK/FICTION)
9781642656053	Representative American speeches, 2019-2020. (REF. BOOK)
9780325132341	Teaching writing in small groups (BOOK/PROF.)
9781368072243	An Elephant & Piggie. Biggie!, Volume 5 (BOOK/STORY COLL.)
9781440837869	50 events that shaped African American history : an encyclopedia of the American mosaic (BOOK/REF. MULTIVOLUME WORK)
9781773213750	Salma the Syrian chef (BOOK/EASY)
9781338766912	I survived the attack of the grizzlies, 1967 (GRAPHIC NOVEL)
9781338601183	Agallas (GRAPHIC NOVEL, Spanish)

Barcode Range: Use barcodes starting with 55852016361501

**** In addition to the above titles, the offeror(s) shall provide 25 MARC records representing Newbery and Caldecott titles, including a representation of various formats.**

TAB 10 – APPENDICES

A. STANDARD BOOK CATALOGING AND PROCESSING OPTIONS

Please see the following pages for Follett’s standard book cataloging and processing options.

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.



Book Processing & Cataloging Specifications

Contact Name _____	<input type="checkbox"/> I am a new Follett customer.
Title _____	Date _____
Phone _____	Purchase Order Number _____
Home Phone (optional) _____	Funding Source _____
Fax Number _____	Do Not Exceed \$ _____
Email (school) _____	Need-By Date (if applicable) _____
Email (home-optional) _____	This order is for: <input type="checkbox"/> Library/Media Center Use <input type="checkbox"/> Classroom Use

What school is this order for? _____	
Bill To:	Ship To: (if different from "Bill To")
ATTN: _____	ATTN: _____
School/District _____	School/District _____
Address _____	Address _____
City/State/Zip _____	City/State/Zip _____
Additional Information for International Orders:	Additional Information for International Orders:
Province/Country _____	Province/Country _____
Postal Code _____	Postal Code _____

Book Processing & Cataloging Information (Please choose 1, 2, or 3.)

1. ☐ No processing & cataloging needed.
2. ☐ Use processing & cataloging options on file at Follett.
 (Complete A-E as appropriate & send in your order.)
 - A. ☐ Use next bar code number on file.
 - B. ☐ My starting bar code number for this order is _____.
 - C. ☐ I do not require bar codes.
 - D. ☐ I want Accelerated Reader® processing on all Accelerated Reader books. (See page 4 for details.)
 - E. ☐ I want Reading Counts™ processing on all Reading Counts books. (See page 4 for details.)
3. ☐ Use processing & cataloging options indicated on pages 3-7 of this order form.
 - ☐ These are permanent changes to my book processing & cataloging specifications.
 - ☐ These are one-time changes to my book processing & cataloging specifications.

Set up, review, or change your processing & cataloging specifications at titlewave.com!

Credit/Procurement Cards

☐ Visa ☐ MasterCard ☐ Discover ☐ American Express

Please do not disclose your credit card number. We will contact you by telephone for this information.

Contact name _____ Phone _____

Invoice Information

☐ Sequence (check one): ☐ Title ☐ Author ☐ Same sequence as my order list

Special Instructions/Information:

Standard Book Processing Packages

1. ☐ **Book Automation Processing (all materials attached)** 83¢ per book
(Electronic catalog record, bar code label with protector, spine label,* and mylar choice)
☐ Free mylar on books with dust jackets ☐ No mylar
2. ☐ **Book Automation Processing Plus Cards (all materials attached)** \$1.19 per book
(Catalog card set, electronic catalog record, bar code label with protector, spine label,* and mylar choice)
☐ Free mylar on books with dust jackets ☐ No mylar
3. ☐ **Book Nonautomated Processing (all materials attached)** \$1.31 per book
(Catalog card set, pocket, borrower's card, spine label,* and mylar choice)
☐ Free mylar on books with dust jackets ☐ No mylar
4. ☐ **Book Do-It-Yourself Kits (materials not attached)** \$1.07 per book
(Catalog card set, self-adhesive pocket, borrower's card, and spine label*)
☐ Free mylar on books with dust jackets ☐ No mylar

* Please note: If books do not have mylar, spine label will have protector.

Standard Individual Items

5. ☐ **Bar code label with protector** 13¢ per book
☐ Attached* ☐ Not attached
6. ☐ **Spine label (with protector if no mylar)** 13¢ per book
☐ Attached* ☐ Not attached
7. ☐ **Lexile label (with protector if no mylar)** 13¢ per book
(Includes Lexile Measure in MARC Record)
☐ Attached* ☐ Not attached
8. ☐ **Shelflist card** 13¢ per book
(Note: Shelflist card is included in options 2, 3, 4, and 21.)
9. ☐ **Date due slip** 13¢ per book
☐ Attached* ☐ Not attached
10. ☐ **Borrower's card** 13¢ per book
11. ☐ **Pocket (self-adhesive)** 41¢ per book
☐ Attached* ☐ Not attached
12. ☐ **Mylar on books with dust jackets (only available attached)** 71¢ per book
13. ☐ **Theft detection (only available attached)*** 75¢ per book
14. ☐ **Catalog card set** 95¢ per book
15. ☐ **Laminated covers on paperbacks (only available attached)** \$3.49 per book
16. ☐ **Genre (label and/or MARC)*** 13¢ per book
17. ☐ **Dots*** 12¢ per book
18. ☐ **Property label*** 13¢ per book
19. ☐ **Electronic catalog record** 13¢ per book

* Please note: If you choose "Attached" on any one or more of 5, 6, 7, 9, 11, 13, 16, 17, or 18, you will be charged an additional 59¢ per book for processing handling. This charge is waived if you also choose any one of processing packages 1, 2, 3, 20, or 21.

☐ Fountas & Pinnell Guided Reading Level Labels

- ☐ Unattached 13¢ per book
☐ Attached 71¢ per book

H

Reading Program Processing Packages*(Only applies to books with Accelerated Reader® or Reading Counts™ information.)***20. ☐ Reading Program Automation Processing (all materials attached) 95¢ per book****Choose reading program:** ☐ Accelerated Reader ☐ Reading Counts

[Electronic catalog record, including reading program tag, your choice of the small book information label or the large book information label, bar code label with protector (attached), spine label* (attached), and mylar choice (attached)]

☐ Small book info label

____ attached (above spine label) OR ____ unattached

☐ Free mylar on books with dust jacketsOR ☐ Large book info label

____ attached (front flyleaf) OR ____ unattached

☐ No mylar**21. ☐ Reading Program Automation Processing Plus Cards (all materials attached) . . . \$1.31 per book****Choose reading program:** ☐ Accelerated Reader ☐ Reading Counts

[Catalog card set, electronic catalog record, including reading program tag, your choice of the small book information label or the large book information label, bar code label with protector (attached), spine label* (attached), and mylar choice (attached)]

☐ Small book info label

____ attached (above spine label) OR ____ unattached

☐ Free mylar on books with dust jacketsOR ☐ Large book info label

____ attached (front flyleaf) OR ____ unattached

☐ No mylar** Please note: If books do not have mylar, spine label will have protector.***Small Label***Includes reading level & point value.
Reading Counts automatically
includes Lexile measure, if available.**Large Label***Includes title, author, reading level, point value, reading program name.
Accelerated Reader includes interest level and quiz number.
Reading Counts automatically includes Lexile measure, if available.
☐ Include Lexile measure on my Reading Program labels.

AR
RL
5.9
PTS
19.0

RC
RL
4.8
PTS
26.0
800L

The Amulet of Samarkand
Author: Stroud, Jonathan.
Reading Level: 5.9 MG
Point Value: 19.0
ACCELERATED READER QUIZ# 73958

The Amulet of Samarkand
Author: Stroud, Jonathan.
Reading Level: 4.8
Point Value: 26.0
Lexile Value: 800L
Reading Counts

Individual Items for Reading Program Cataloging & Processing*(Only applies to books with Accelerated Reader or Reading Counts information.)***22. ☐ 526 tag in catalog record No charge****Choose reading program:** ☐ Accelerated Reader ☐ Reading Counts

[Includes reading program name, interest level (AR only), reading level, point value, quiz number (AR only), and holding code (if any)]

23. ☐ Book information label (small or large) 13¢ per book**Choose reading program:** ☐ Accelerated Reader ☐ Reading Counts

[Small label includes reading level and point value. Large label includes title, author, reading level, interest level (AR only), point value, reading program name, and quiz number (AR only)]

☐ Small book info label

____ attached (above spine label)* OR ____ not attached

OR ☐ Large book info label

____ attached (front flyleaf)* OR ____ not attached

24. ☐ Orange Accelerated Reader identification sticker 13¢ per bookProvides easy visual identification of Accelerated Reader titles on library shelves.
(Sample not to size.)☐ Attached (above spine label)* ☐ Not attached** Please note: If you choose "Attached" on 23 and/or 24, you will be charged an additional 59¢ per book for processing handling. This charge is waived if you also choose any one of processing packages 1, 2, 3, 20, or 21.*

25. Electronic data

A. Computer

- ☐ Windows ☐ Macintosh

B. Automation system

- ☐ Follett Destiny®
- ☐ Other (please include version number)

C. Automation system

MARC21 (formerly called USMARC) (electronic file name is "microlif.001")

D. Holding code _____ (up to 25 characters in length)

Identification code of your library, school, or library district (primarily used for union catalogs).

E. Online Data Delivery

You'll receive your MARC records online via Titlewave®.

26. Bar Code Information

F. Bar code symbology

- ☐
- Code 39
- ☐
- Codabar
- ☐
- Interleaved 2 of 5

G. Bar code length _____

H. Bar code structure

Material Type Indicator: ☐ Patron (2) ☐ Library (3) ☐ Textbook (4)

School ID/Location: (4 to 6 characters)

Check Digit: ☐ MOD 10 ☐ MOD 43 ☐ None

I. Starting bar code number for this order

- ☐ Use the next bar code number in my file at Follett.
- ☐ Use this bar code number: _____
- ☐ I have set aside the following bar code range for Follett:
- to

J. Personalized bar codes

We will print the name of your library or another message on your bar codes.

Please indicate how you would like the bar code message to appear. Limit of two lines, 30 characters/spaces per line. **Use uppercase, lowercase, or both.**

First Line

[illegible]

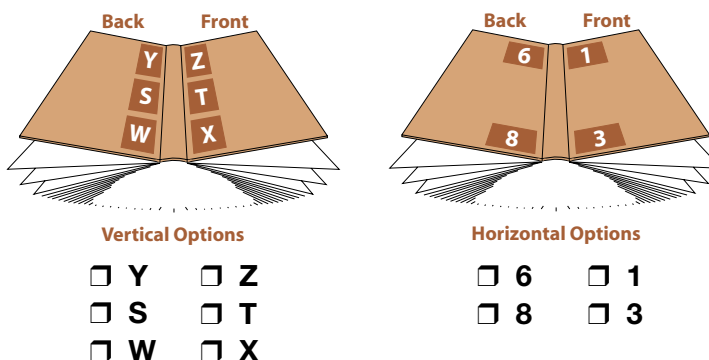
Second Line

[illegible]

K. Bar code label position

Select desired placement on the diagram to the right. Position “Y” is an excellent location for scanning and will not cover title information. Standard placement of barcode label reads from bottom to top when selecting vertical placement.

Label placement outside of these options would incur an additional 13¢ per item.



27. Spine Labels

The standard options are: ☐ 1/2" ☐ 1" ☐ 1 1/2" ☐ 2"

28. Property Label

Fill in the following as you would like the label to appear. Limit 4 lines and 30 characters/spaces per line. **Use uppercase, lowercase, or both** (must appear exactly how the label should look).

First Line

[illegible]

Second Line

[illegible]

Third Line

[illegible]

Fourth Line

[illegible]

29. Theft detection

- ☐ 3-M
- ☐ Checkpoint
- ☐ Standard (frequency number: _____)
- ☐ Date Due (specify location: _____)

30. Pocket or date due slip location

- ☐ Back flyleaf
- ☐ Inside back cover
- ☐ Front flyleaf
- ☐ Inside front cover

31. Pocket or date due slip message

We will print the name of your library or another message on your book pockets. Fill in the following as you would like the message to appear. Limit of two lines, 30 characters/spaces per line.

Use uppercase, lowercase, or both. A third line is available to print your funding source.

- ☐
- Use the same message as my personalized bar codes.

First Line

[illegible]

Second Line

[illegible]

Optional Third Line for Funding Source

[illegible]

If your order includes audiovisual material, please complete our A/V Processing & Cataloging Specifications Form.

We offer a wide variety of specialized processing and cataloging options.

Call **877.899.8550** or email Customer Service at **customerservice@follettlearning.com** for more information.

Book Cataloging Specifications

- ☐ Use my cataloging options on file at Follett Content Solutions, LLC.
- ☐ Use cataloging options checked below. The default specification (✧) under each classification is used unless another specification is checked.
 - ☐ These are permanent changes to my book cataloging specifications.
 - ☐ These are one-time changes to my book cataloging specifications.

1. Subject Headings

- ✧ ☐ Library of Congress
- ☐ Sears (1)

2. Fiction

- ✧ ☐ F with first three letters of author's surname
- ☐ FIC with first three letters of author's surname (1)
- ☐ First three letters of author's surname (2)
- ☐ F with first two letters of author's surname (5)
- ☐ F with first letter of author's surname (8)

3. Nonfiction

- ✧ ☐ Classification number with first letter of author's surname
- ☐ Classification number with first three letters of author's surname (1)
- ☐ Classification number with first two letters of author's surname (2)
- ☐ Classification number only (4)
- ☐ Classification number with author's surname (5)

4. Individual Biography

- ✧ ☐ 92 with first three letters of biographee's surname
- ☐ B with first three letters of biographee's surname (1)
- ☐ 921 with first three letters of biographee's surname (2)
- ☐ B with biographee's surname (A)
- ☐ 921 with biographee's surname (E)

5. Collective Biography

- ✧ ☐ 920 with first letter of author's surname
- ☐ 920 with first three letters of author's surname (1)
- ☐ 920 with first two letters of author's surname (2)
- ☐ BC with first three letters of author's surname (3)
- ☐ 920 with author's surname (5)

6. Easy Fiction

- ✧ ☐ E with first letter of author's surname
- ☐ E with first three letters of author's surname (2)
- ☐ First three letters of author's surname (4)
- ☐ E with first two letters of author's surname (5)
- ☐ Follow fiction options (8)

7. Special Classification Options

- ✧ ☐ No special classification option
- ☐ J above classification number for all K-8 books (2)
- ☐ J above classification number for all K-3 books except Easy Fiction (3)
- ☐ J above classification number for all K-8 books except Easy Fiction (4)
- ☐ E above classification number for all Easy Nonfiction (5)

8. Short Story Collections

- ✧ ☐ 808.8 with first three letters of author's surname
- ☐ SC with first letter of author's surname (1)
- ☐ SC with first three letters of author's surname (2)
- ☐ SC with first two letters of author's surname (4)
- ☐ Follow fiction options (6)

9. Foreign Language Options

- ✧ ☐ Classification number assigned by subject
- ☐ Language code with first three letters of author's surname (3)
- ☐ Language classification number with first letter of author's surname (6)
- ☐ Language classification number with first three letters of author's surname (8)
- ☐ Language code with classification number assigned by subject (9)

10. Reference

- ✧ ☐ Classification number assigned by subject
- ☐ R above assigned classification number (1)
- ☐ REF above assigned classification number (2)
- ☐ REF above assigned classification number with first three letters of author's surname (4)
- ☐ R above assigned classification number with first three letters of author's surname (9)

11. Professional

- ✧ ☐ No special marking
- ☐ P above classification number of professional books (P)
- ☐ PRO above classification number of professional books (Q)
- ☐ PRF above classification number of professional books (R)
- ☐ PROF above classification number of professional books (Z)

We offer a number of additional cataloging options. Please call for details.

Visit titlewave.com today!

Sample Classroom Label

Institution Name — Washington Elementary School
 City, State, Zip — McHenry, IL 60050
 Department or Classroom — 2nd Grade English
 Book Title — **Where the Wild Things Are**
 Author's Name — **Maurice Sendak**
 Optional Information Lines — RL: 4.4 IL: K-3
 AR RL: 3.4 MG Pts: 0.5 Quiz#5499
 F & P: J

Optional Bar Code
(bar code readable)

Classroom Label Options

- ☐ **Unattached** 22¢ per book
☐ **Attached (front flyleaf)** 70¢ per book

Examples of Label Placement Options



B. STANDARD A/V CATALOGING AND PROCESSING OPTIONS

Please see the following pages for Follett's standard A/V cataloging and processing options.

Please note that supply chain disruptions and labor shortages continue to cause unanticipated delays outside of our control and therefore our processing and cataloging fulfillment may be delayed. We apologize for any inconvenience this may cause.



A/V Processing & Cataloging Specifications

Contact Name _____	<input type="checkbox"/> I am a new Follett customer.
Title _____	Date _____
Phone _____	Purchase Order Number _____
Home Phone (optional) _____	Funding Source _____
Fax Number _____	Do Not Exceed \$ _____
Email (school) _____	Need-By Date (if applicable) _____
Email (home-optional) _____	This order is for: <input type="checkbox"/> Library/Media Center Use <input type="checkbox"/> Classroom Use

What school is this order for? _____

Bill To:	Ship To: (if different from "Bill To")
ATTN: _____	ATTN: _____
School/District _____	School/District _____
Address _____	Address _____
City/State/Zip _____	City/State/Zip _____
Additional Information For International Orders:	Additional Information For International Orders:
Province/Country _____	Province/Country _____
Postal Code _____	Postal Code _____

A/V Processing & Cataloging Information (Please choose 1, 2, or 3.)

1. ☐ No A/V processing & cataloging needed.
2. ☐ Use A/V processing & cataloging options on file at Follett.
 (Complete A-C as appropriate & send in your order).
 - A. ☐ Use next bar code number on file.
 - B. ☐ My starting bar code number for this order is _____.
 - C. ☐ I do not require bar codes.
3. ☐ Use A/V processing & cataloging options indicated on pages 3-6 of this order form.
 - ☐ These are permanent changes to my A/V processing & cataloging specifications.
 - ☐ These are one-time changes to my A/V processing & cataloging specifications.

Set up, review, or change your processing & cataloging specifications at titlewave.com!

Credit/Procurement Cards

☐ Visa ☐ MasterCard ☐ Discover ☐ American Express

Please do not disclose your credit card number. We will contact you by telephone for this information.

Contact name _____ Phone _____

Invoice Information

☐ Sequence (check one): ☐ Title ☐ Author ☐ Same sequence as my order list

Special Instructions/Information:

16. A/V Theft detection

- ☐ 3-M
- ☐ Checkpoint
- ☐ Standard (frequency number: _____)
- ☐ Date Due (specify location: _____)

17. A/V pocket or date due slip location

Compact Discs:

- ☐ Back of jewel case
☐ Other:

Single cassette titles:

- ☐ Unattached
☐ Other:

Multiple cassette titles (e.g. audiobooks):

- ☐ Unattached
- ☐ Other:

Read-alongs:

- ☐ Lower-right front of hanging bag
- ☐ Other:

VHS cassette & DVD titles:

- ☐ Back of case
- ☐ Other:

18. A/V Personalized Pockets

We will print the name of your library or another message on your book pockets. Fill in the following as you would like the message to appear. Limit of two lines, 30 characters/spaces per line. **Use uppercase, lowercase, or both.** A third line is available to print your funding source.

- ☐ Use the same message as my personalized bar codes.

First Line

[illegible]

Second Line

[illegible]

Optional Third Line for Funding Source

[illegible]

If your order includes books, please complete our Book Processing & Cataloging Specifications Form.

We offer a wide variety of specialized processing and cataloging options.

Call **877.899.8550** or
email Customer Service at
customerservice@follettlearning.com
for more information.



Cataloging Specifications

- ☐ Use my cataloging options on file at Follett School Solutions, LLC.
- ☐ Use cataloging options checked below. The default specification (✧) under each classification is used unless another specification is checked.
 - ☐ These are permanent changes to my A/V cataloging specifications.
 - ☐ These are one-time changes to my A/V cataloging specifications.

Classification Prefix

- | | |
|---|--|
| ✧ <input type="checkbox"/> Do not use a classification prefix | <input type="checkbox"/> DVD or _____ for digital video discs |
| <input type="checkbox"/> CD or _____ for compact discs | <input type="checkbox"/> VHS or _____ for videocassettes |
| <input type="checkbox"/> CASS or _____ for cassettes | <input type="checkbox"/> VIEW or _____ for Playaway View |
| <input type="checkbox"/> RAL or _____ for read alongs | <input type="checkbox"/> PLAY or _____ for Playaway audiobooks |
| | <input type="checkbox"/> CD-ROM or _____ for CD-ROMs |
-

1. Subject Headings

- ✧ ☐ Library of Congress
- ☐ Sears (1)

2. Fiction

- ✧ ☐ F with first three letters of Main Entry
 - ☐ FIC with first three letters of Main Entry (1)
 - ☐ First three letters of Main Entry (2)

3. Nonfiction

- ✧ ☐ Classification number with first letter of Main Entry
- ☐ Classification number with first three letters of Main Entry (1)
- ☐ Classification number with first two letters of Main Entry (2)

4. Individual Biography

- ✧ ☐ 92 with first three letters of biographee's surname
 - ☐ B with first three letters of biographee's surname (1)
 - ☐ 921 with first three letters of biographee's surname (2)

5. Collective Biography

- ✧ ☐ 920 with first letter of Main Entry
- ☐ 920 with first three letters of Main Entry (1)
- ☐ 920 with first two letters of Main Entry (2)

6. Easy Fiction

- ✧ ☐ E with first letter of Main Entry
- ☐ E with first three letters of Main Entry (2)
- ☐ Follow fiction options (8)

7. Special Classification Options

- ✧ ☐ No special classification option
- ☐ J above classification number for all K-8 titles except Easy Fiction (4)
- ☐ E above classification number for all Easy Nonfiction (5)

8. Short Story Collections

- ✧ ☐ 808.8 with first three letters of Main Entry
- ☐ SC with first three letters of Main Entry (2)
- ☐ Follow fiction options (6)

9. Foreign Language Options

- ✧ ☐ Classification number assigned by subject
- ☐ Language code with first three letters of Main Entry (3)
- ☐ Language classification number with first three letters of Main Entry (8)

Complete Your Processing & Cataloging Specifications
at **titlewave.com.**

C. TOP 100 PUBLISHERS

- R&R Girardbindery Service
- Random House, Inc.
- Penguin USA
- Scholastic Trade
- HarperCollins
- Hachette Book Group
- Simon & Schuster Adult Trade
- Macmillan Publishing
- Abdo Publishing
- Rosen Publishing Group
- Coughlan Companies, LLC
- Lerner Group Dcs
- Bellwether
- Candlewick
- Ingram Publisher Services
- Findaway World, LLC (Audio)
- The Creative Company
- Referencepoint Press
- Cherry Lake Publishing
- Cengage Learning
- Jump! Inc.
- Crabtree Publishing Company
- Sourcebooks, Inc.
- International Baccalaureate
- Child's World
- Weigl Publishers Inc.
- National Highlights
- North Stareditions
- Bearport Publishing Company
- W.W. Norton & Company, Inc.
- Independentpublishersgroup
- Abc-Clio
- Lectorum Publications
- Sterling Publishing Co. Inc.
- Orca Book Publishers
- Smartbook Media Inc
- Lee & Low Books
- Rourke Educational Media
- Oxford University Press
- Baker & Taylor Publisher
- Norwood House Press
- Shell Educational Publishing
- Albert Whitman & Company
- Lego Education
- Sage Publications, Inc.
- Infobase Publishing
- National Book Network
- Tsai Fong Books
- Saddleback Publishing
- Diamond Book Distributors
- Copernicus Educational Product
- John Wiley & Sons, Inc.
- Spanish Publishers LLC
- Kaleidoscope Publishing, Inc.
- Brilliance Publishing, Inc.
- Workman Publishing
- Grey House Publishing
- Charlesbridge Publishing
- Mitchell-Lane
- Vista Higher Learning
- Taylor & Francis
- Ozo Edu, Inc.
- Deseret Book Co.
- Arte Publico
- Chicago Distribution Center
- 3pi Tech Solutions
- McGraw-Hill Education, Inc.
- Longleaf Services, Inc.
- American Psychological Assoc.
- Wm. B. Eerdmans Publishing Co.
- Distribooks, Inc.
- American Library Association
- Bloomsbury Publishing
- Newmark Learning, LLC
- Herobrine Publishing
- Douglas Stewart Company

- Pearson Education
- Firefly Books Ltd.
- Perfectionlearning Corp.
- Harry N. Abrams, Inc.
- Pronin International
- Cambridge University Press
- Heinemann Educational Books
- Zaner-Bloser, Inc.
- Barefoot Books
- Disney Bookgroup
- Pearson UK
- Speedy Publishing
- Wonder Workshop, Inc.
- Xist Publishing
- Flying Start Books
- 1517 Media
- Solution Tree
- Assoc. Supervision & Curr Dev.
- Diane Alberart Llc
- Learning Resources, Inc.
- Facts On File, Inc.
- Arbordale Publishing
- Merriam-Webster, Inc.
- Dover Publications, Inc.

D. SAMPLE MARC RECORDS

APPENDIX 3

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008      200218s2020    nyua    c 6      000 0dspa d
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020      _a1338601180
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040      _aICrlF_beng_cICrlF_erda_dICrlF
041 1    _aspa_heng
050 4    _aBF723.S75_bT4518 2020
082 04   _a155.4/189/042_223
100 1    _aTelgemeier, Raina.
245 10   _aAgallas /_cRaina Telgemeier ; translated by Juan Pablo Lombana.
264 1    _aNew York, NY :_bGraphix, un sello editorial de Scholastic,_c[2020]
300      _a211 pages :_bchiefly color illustrations ;_c21 cm
336      _atext_astill image_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
500      _aTranslation of: Guts.
520      _aIn graphic novel form, Raina Telgemeier relates her struggles with
stress and anxiety as a child. Presented in Spanish.
546      _aText in Spanish.
650 0    _aStress in children_vComic books, strips, etc.
650 0    _aChildren_xPhysiology_vComic books, strips, etc.
650 0    _aStomach_xDiseases_vComic books, strips, etc.
655 7    _aAutobiographical comics._2lcgft.
655 7    _aNonfiction comics._2lcgft.
655 7    _aComics (Graphic works)_2lcgft.
700 1    _aLombana, Juan Pablo,_d1966-

949      _a468 TEL_i55852022070245_hIMC_tBOOK_lON-SHELF_zNONFICTION_xCOUNTY

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 020 _a1338752472
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 040 _aNJQ/DLC_beng_erda_cDLC_dICrlF
 042 _apcc_alcac
 043 _an-us---
 050 00_aGV1060.2.S75_bS65 2022
 082 04_a796.7/5/092_223/eng/20220204
 100 1_aSmith, Charles R.,_cJr.,_d1969-
 245 10_aBessie the motorcycle queen /_cwritten by Charles R. Smith Jr. ;
 illustrated by Charlot Kristensen.
 250 _aFirst edition.
 264 1_aNew York :_bOrchard Books,_c2022.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c24 x 29 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 504 _aIncludes bibliographical references.
 510 3_aPublishers Weekly, October 2022
 510 3_aBooklist, August 2022
 510 3_aKirkus Review, July 2022
 510 3_aSchool Library Journal starred, August 2022
 520 _a"Hop on the bike with Bessie Stringfield, the motorcycle queen of
 Miami. In 1929, 18-year-old Bessie Stringfield hopped on her motorcycle and
 headed out on an adventure, an unusual choice for a young Black woman at the
 time. Paying her way by winning motorcycle races, she criss-crossed the
 country through small towns, big cities, and wide open spaces. But not
 everyone was happy to see Bessie's brown face peeking out from underneath her
 helmet. And more than once, Bessie found herself making some quick exits on
 the back of her bike to escape Jim Crow. A trailblazer in the world of
 women's racing and motorcycling, Bessie Stringfield was a figure who will
 inspire all children to pursue their dreams"--Provided by publisher.
 600 10_aStringfield, Bessie,_d1911-1993.
 650 0_aWomen motorcyclists_zUnited States.
 650 0_aMotorcyclists_zUnited States.
 650 0_aAfrican American women_vBiography.
 650 0_aAfrican Americans_vBiography.
 655 7_aPicture books._2lcgft.
 700 1_aKristensen, Charlot.
 949 _a796.7 SMI_i55852022070252_hIMC_tBOOK_lON-SHELF_zNONFICTION_xCOUNTY

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008      210219s2022    nyua    b          000 1 eng d
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020      _a9781368072243
020      _a1368072240
035      _a(ICrlF)1620KY
040      _aICrlF_beng_erda_cICrlF_dICrlF
082 04_a[E]_223
100 1 _aWillems, Mo.
245 13_aAn Elephant & Piggie biggie!_nVolume 5 /_cby Mo Willems.
246 14_aElephant & Piggie biggie-biggie-biggie-biggie!
246 3 _aElephant and Piggie biggie!_nVolume 5
246 3 _aElephant and Piggie biggie-biggie-biggie-biggie!
246 30_aBiggie!_nVolume 5
250      _aFirst edition.
264 1 _aNew York :_bHyperion Books for Children,_c2022.
300      _a312 pages :_bcolor illustrations ;_c24 cm.
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
490 1 _aAn Elephant & Piggie
505 00_tI am invited to a party! --_tI will surprise my friend! --_tHappy Pig
Day! --_tWaiting is not easy! --_tThank you book.
510 3 _aSchool Library Journal, November 2022
520      _aCollects five stories about friends Elephant and Piggie.
600 00_aGerald_c(Fictitious character from Willems)_vFiction.
600 00_aPiggie_c(Fictitious character from Willems)_vFiction.
650 0 _aElephants_vFiction.
650 0 _aSwine_vFiction.
650 0 _aFriendship_vFiction.
650 0 _aHumorous stories.
655 7 _aHumorous fiction._2lcgft.
655 7 _aAnimal fiction._2lcgft.
800 1 _aWillems, Mo._tElephant & Piggie book.

949      _aE WIL_i55852022070260_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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LDR 02163pam 2200505 i 4500
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 040 _aICrlF_beng_erda_cICrlF_dICrlF
 043 _an-us-mt
 050 4_aPZ7.7.B323_bIaq 2022
 082 04_a741.5/973_223
 100 1_aBall, Georgia.
 245 10_aI survived the attack of the grizzlies, 1967 / _cadapted by Georgia
 Ball ; with art by Berat Pekmezci.
 246 30_aAttack of the grizzlies, 1967
 250 _aFirst edition.
 264 1_aNew York, NY : _bGraphix, an imprint of Scholastic, _c2022.
 300 _a147 pages : _bchiefly color illustrations, color map ; _c24 cm.
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 490 1_aI survived
 500 _a"Based on the novel in the New York times bestselling series by
 Lauren Tarshis."
 504 _aIncludes bibliographical references.
 510 3_aKirkus Review, May 2022
 520 _a"Eleven-year-old Melody Vega and her family visit Glacier National
 Park every summer, but this year Mel comes face-to-face with a terrifying
 grizzly bear"--OCLC.
 650 0_aBear attacks_zMontana_zGlacier National Park_vComic books, strips,
 etc.
 650 0_aBear attacks_zMontana_zGlacier National Park_vFiction.
 650 0_aHuman-bear encounters_zMontana_zGlacier National Park_vComic books,
 strips, etc.
 650 0_aHuman-bear encounters_zMontana_zGlacier National Park_vFiction.
 650 0_aAdventure stories.
 650 0_aHistorical fiction.
 655 7_aAction and adventure comics._2lcgft.
 655 7_aHistorical comics._2lcgft.
 655 7_aGraphic novel adaptations._2lcgft.
 655 7_aGraphic novels._2lcgft.
 700 1_aPekmezci, Berat, _d1986-
 700 1_iGraphic novelization of:_aTarshis, Lauren._tI survived the attack of
 the grizzlies, 1967.
 830 0_aI survived (Graphic novel series)
 949 _aGN BAL_i55852022070278_hIMC_tBOOK_1ON-SHELF_zGRAPH-NOVL_xCOUNTY

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043      _an-us---
050      4_aPS661_b.R46 2020
082      04_a815_223
245      00_aRepresentative American speeches, 2019-2020.
264      1_aAmenia, New York :_bGrey House Publishing,_c2020.
300      _axii, 215 pages :_billustrations ;_c26 cm.
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
490      1_aThe Reference shelf ;_vVolume 92, number 6
500      _a"H.W. Wilson, a division of EBSCO Information Services, Inc."
504      _aIncludes bibliographical references and index.
520      _a"Selected from a diverse field of speakers and venues, this volume
offers some of the . . . American speeches of the year. Distinguished by its
diversity, covering areas in politics, education, popular culture, as well as
trending topics in the news, these speeches provide a . . . format to explore
some of the year's [2019-2020] . . . stories"--Provided by publisher.
650      0_aSpeeches, addresses, etc., American_y21st century.
650      0_aCOVID-19 (Disease)_zUnited States_vSources.
650      0_aCivil rights_zUnited States_vSources.
650      0_aSocial action_zUnited States_xHistory_y21st century_vSources.
650      0_aPresidents_zUnited States_xElection_vSources.
651      0_aUnited States_xPolitics and government_y2017-_vSources.
655      7_aSpeeches._2lcgft.
710      2_aH.W. Wilson Company.
830      0_aReference shelf ;_vv. 92, no. 6.
949      _aREF. 815 REP_i55852022070286_hIMC_tREFERENCE_lREFERENCE_xCOUNTY

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 020 _a177321375X
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 040 _aICrlF_beng_erda_cICrlF_dICrlF
 050 4_aPZ7.1.R355_bSal 2020
 082 04_a[E]_223
 100 1_aRamadan, Ahmad Danny.
 245 10_aSalma the Syrian chef /_cstory by Danny Ramadan ; art by Anna Bron.
 264 1_aToronto :_bAnnick Press,_c[2020]
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c30 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, April 2020
 510 3_aNotable/Best Books (A.L.A.), January 2021
 510 3_aBooklist starred, March 2020
 510 3_aPublishers Weekly, February 2020
 510 3_aKirkus Starred, February 2020
 520 _a"All Salma wants is to make her mama smile again. Between English classes, job interviews, and missing Papa back in Syria, Mama always seems busy or sad. A homemade Syrian meal might cheer her up, but Salma doesn't know the recipe, or what to call the vegetables in English, or where to find the right spices! Luckily, the staff and other newcomers in her Welcome Center are happy to lend a hand--and a sprinkle of sumac"--Back cover
 650 0_aCooking, Syrian_vFiction.
 650 0_aRefugees, Arab_vFiction.
 650 0_aFamilies_vFiction.
 655 7_aPicture books._2lcgft.
 700 1_aBron, Anna,_d1989-
 949 _aE RAM_i55852022070294_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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 020 _a0593353293
 035 _a(ICrlF)1909AU
 040 _aICrlF_beng_erda_cICrlF_dICrlF
 050 4_aHQ1123_b.C58 2022
 082 04_a920.72_223
 100 1_aClinton, Chelsea.
 245 10_aShe persisted in science :_bbrilliant women who made a difference
 /_cwritten by Chelsea Clinton ; illustrated by Alexandra Boiger.
 264 1_aNew York :_bPhilomel Books,_c2022.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c29 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal, March 2022
 520 _a"An illustrated introduction to women scientists who didn't listen to
 those who told them "no" and who used their smarts, skills and persistence to
 discover, invent, create, and explain"--Adapted from publisher description.
 650 0_aWomen_xHistory.
 650 0_aWomen_vBiography.
 650 0_aWomen in medicine.
 650 0_aWomen in science.
 655 7_aBiographies._2lcgft.
 700 1_aBoiger, Alexandra.
 949 _a920.72 CLI_i55852022070302_hIMC_tBOOK_lON-SHELF_zNONFICTION_xCOUNTY

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 020 _a0325132348
 035 _a(ICrlF)1793EQ
 040 _aICrlF_beng_erda_cICrlF_dICrlF
 050 4_aLB1576_b.S38 2021
 082 04_a808/.042/071_223
 100 1_aSerravallo, Jennifer.
 245 10_aTeaching writing in small groups /_cJennifer Serravallo.
 264 1_aPortsmouth, NH :_bHeinemann,_c[2021]
 300 _axiii, 160 pages :_bcolor illustrations ;_c26 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 500 _a"Grades K-8"--Front cover.
 504 _aIncludes bibliographical references (pages 157-160).
 520 _a"Find out how just a few minutes of purposeful, responsive teaching can have a big impact with your students. [This book] details . . . practices for optimizing groups that help you: value each child's language and literacy practices, develop relationships with your writers, teach with efficiency, increase student engagement, improve independence, develop social support amongst students, [and] provide space to give and receive feedback"--Provided by publisher.
 650 0_aEnglish language_xComposition and exercises_xStudy and teaching.
 655 7_aInstructional and educational works._2lcgft.
 949 _aPROF. 808 SER_i55852022070310_hIMC_tPROF-BOOK_lON-SHELF_xCOUNTY

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 040 _aICrlF_beng_erda_cICrlF_dICrlF
 082 04 _a508/.02 _223
 100 1 _aPaquette, Ammi-Joan.
 245 10 _aTwo truths and a lie._pForces of nature / _cAmmi-Joan Paquette and
 Laurie Ann Thompson ; illustrations by Lisa K. Weber.
 246 3 _a2 truths & a lie._pForces of nature
 246 30 _aForces of nature
 250 _aFirst edition.
 264 1 _aNew York, NY : _bWalden Pond Press, an imprint of
 HarperCollinsPublishers, _c[2019]
 300 _ax, 192 pages : _billustrations (chiefly color), color maps ; _c24 cm
 336 _atext _2rdacontent
 337 _aunmediated _2rdamedia
 338 _avolume _2rdacarrier
 504 _aIncludes bibliographical references (pages 158-177) and index.
 520 _a"You've heard of the game: Every story in this book is strange and
 astounding, but one out of every three is an outright lie. Picking out the
 fakes isn't as easy as you think, however. Some false stories are based on
 truth, and some of the true stories are just plain unbelievable! Don't be
 fooled by the photos that accompany each story--it's going to take all your
 smarts and some clever research to ferret out the truth"--Provided by
 publisher.
 650 0 _aNature _vMiscellanea.
 650 0 _aEarth sciences _vMiscellanea.
 655 7 _aTrivia and miscellanea. _2lcgft.
 700 1 _aThompson, Laurie Ann.
 700 1 _aWeber, Lisa K..
 949 _a508 PAQ _i55852022070328 _hIMC _tBOOK _lON-SHELF _zNONFICTION _xCOUNTY

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 082 04_a[Fic]_223
 100 1_aJackson, Tiffany D..
 245 14_aThe weight of blood /_cTiffany D. Jackson.
 250 _aFirst edition.
 264 1_aNew York, NY :_bKatherine Tegen Books, an imprint of
 HarperCollinsPublishers,_c[2022]
 300 _a406 pages ;_c22 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, August 2022
 510 3_aBulletin of the Center for Children's Books starre, November 2022
 510 3_aPub Weekly, August 2022
 510 3_aKirkus Starred, July 2022
 510 3_aBooklist, September 2022
 510 3_aHorn Book, September 2022
 520 _a"When Springville residents--at least the ones still alive--are
 questioned about what happened on prom night, they all have the same
 explanation--Maddy did it. An outcast at her small-town Georgia high school,
 Madison Washington has always been a teasing target for bullies. And she's
 dealt with it because she has more pressing problems to manage. Until the
 morning a surprise rainstorm reveals her most closely kept secret: Maddy is
 biracial. She has been passing for white her entire life at the behest of her
 fanatical white father, Thomas Washington. After a viral bullying video pulls
 back the curtain on Springville High's racist roots, student leaders come up
 with a plan to change their image: host the school's first integrated prom as
 a show of unity. The popular white class president convinces her Black
 superstar quarterback boyfriend to ask Maddy to be his date, leaving Maddy
 wondering if it's possible to have a normal life. But some of her classmates
 aren't done with her just yet. And what they don't know is that Maddy still
 has another secret--one that will cost them all their lives"--Provided by
 publisher.
 650 0_aBullying_vFiction.
 650 0_aRacially mixed people_vFiction.
 650 0_aHigh schools_vFiction.
 650 0_aProms_vFiction.
 650 0_aRacism_vFiction.
 650 0_aHorror tales.
 651 0_aGeorgia_vFiction.
 655 7_aThrillers (Fiction)_2lcgft.
 655 7_aHorror fiction._2lcgft.
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 245 10_a50 events that shaped American Indian history :_ban encyclopedia of
 the American mosaic._nVolume 1 /_cDonna Martinez and Jennifer L. Williams
 Bordeaux, editors.
 246 3_aFifty events that shaped American Indian history
 264 1_aSanta Barbara, California :_bGreenwood, an imprint of ABC-CLIO,
 LLC,_c[2017]
 300 _axix, 403 pages :_billustrations ;_c27 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 504 _aIncludes bibliographical references.
 520 _aArranged chronologically, this volume captures the past and cultural
 traditions of American Indian people, spanning from 1500 BCE to the 1920s.
 650 0_aIndians of North America_xHistory_vEncyclopedias.
 651 0_aUnited States_xEthnic relations_xHistory_vEncyclopedias.
 655 7_aEncyclopedias._2lcgft.
 700 1_aMartinez, Donna.
 700 1_aBordeaux, Jennifer L. Williams.
 949 _a305.8 FIF_vv.1_i55852022070344_hIMC_tBOOK_lON-
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 245 10_a50 events that shaped American Indian history :_ban encyclopedia of
 the American mosaic._nVolume 2 /_cDonna Martinez and Jennifer L. Williams
 Bordeaux, editors.
 246 3_aFifty events that shaped American Indian history
 264 1_aSanta Barbara, California :_bGreenwood, an imprint of ABC-CLIO,
 LLC,_c[2017]
 300 _aviii, 405-853 pages :_billustrations ;_c27 cm
 336 _atext_2rdacontent
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 338 _avolume_2rdacarrier
 504 _aIncludes bibliographical references and index.
 520 _aArranged chronologically, this volume captures the past and cultural
 traditions of American Indian people, spanning from the 1920s to 2015.
 650 0_aIndians of North America_xHistory_vEncyclopedias.
 651 0_aUnited States_xEthnic relations_xHistory_vEncyclopedias.
 655 7_aEncyclopedias._2lcgft.
 700 1_aMartinez, Donna.
 700 1_aBordeaux, Jennifer L. Williams.
 776 08_iOnline version:_t50 events that shaped American Indian history_dSanta
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 082 04 _a[Fic]_a791.43/72_223
 245 04 _aThe glass castle.
 250 _a[Widescreen format].
 264 1 _aSanta Monica, California :_bLionsgate,_c2017.
 300 _a1 DVD (approximately 127 min.) :_b_sound, color ;_c4 3/4 in.
 336 _atwo-dimensional moving image_2rdacontent
 337 _avideo_2rdamedia
 338 _avideodisc_2rdacarrier
 500 _aTitle from container.
 500 _aBased on the book by Jeannette Walls.
 500 _aOriginally produced as a feature film in 2017.
 500 _aIncludes special features.
 508 _aLionsgate presents ; a Gil Netter/Lionsgate production ; music by
 Joel P. West ; editor, Nat Sanders ; director of photography, Brett Pawlak ;
 produced by Gil Netter, Ken Kao ; screenplay by Destin Daniel Cretton &
 Andrew Lanham ; directed by Destin Daniel Cretton.
 511 1 _aBrie Larson, Woody Harrelson, Naomi Watts, Max Greenfield, Sarah
 Snook.
 520 _a"Jeannette had a poor but wildly adventurous childhood, raised by her
 free-spirited father and her mother, an eccentric artist. But when her
 father's behavior becomes erratic, Jeannette must find the courage to live on
 her own terms"--Container.
 521 2 _aYoung Adult_bFollett School Solutions.
 521 8 _aMPAA rating: PG-13; for mature thematic content involving family
 dysfunction, and for some language and smoking.
 538 _aDVD ; 5.1 Dolby digital ; region 1.
 546 _aSoundtrack in English and Spanish ; subtitles in Spanish.
 546 _aEnglish subtitles for the deaf and hard of hearing.
 546 _aAudio described.
 600 10 _aWalls, Jeannette_vDrama.
 650 0 _aChildren of alcoholics_zWest Virginia_zWelch_vDrama.
 650 0 _aPoor_zWest Virginia_zWelch_vDrama.
 650 0 _aDysfunctional families_zWest Virginia_zWelch_vDrama.
 655 7 _aFeature films._2lcgft.
 655 7 _aFiction films._2lcgft.
 655 7 _aBiographical films._2lcgft.
 655 7 _aFilm adaptations._2lcgft.
 655 7 _aFilms for the hearing impaired._2lcgft.
 655 7 _aFilms for people with visual disabilities._2lcgft.
 700 1 _aLarson, Brie,_d1989-
 700 1 _aHarrelson, Woody.
 700 1 _aWatts, Naomi,_d1968-
 700 1 _aWest, Joel P..
 700 1 _aNetter, Gil.
 700 1 _aKao, Ken_c(Film producer).

700 1 _aCretton, Destin Daniel.
700 1 _aLanham, Andrew_c(Screenwriter).
700 1 _iBased on:_aWalls, Jeannette._tGlass castle.
710 2 _aGil Netter Productions.
710 2 _aLions Gate Entertainment (Firm).
949 _aDVD GLA_i55852022070229_hIMC_tDVD_lON-SHELF_zDVD_xCOUNTY

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 100 1_aSantat, Dan.
 245 14_aThe adventures of Beekle :_bthe unimaginary friend /_cDan Santat.
 246 30_aBeekle
 250 _aFirst edition: April 2014.
 264 1_aNew York :_bLittle, Brown and Company,_c2014.
 300 _a40 unnumbered pages :_bcolor illustrations ;_c29 cm
 336 _atext_2rdacontent
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 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, April 2014
 510 3_aNotable/Best Books (A.L.A.), January 2015
 510 3_aNew York Times, April 2014
 510 3_aHorn Book, October 2014
 510 3_aBulletin (Center for Children's Books), June 2014
 510 3_aKirkus Review, March 2014
 510 3_aLibrary Media Connection, November 2014
 510 3_aChristian Library, September 2015
 520 _aAn imaginary friend waits a long time to be imagined by a child and given a special name, and finally does the unimaginable--he sets out on a quest to find his perfect match in the real world.
 586 _aCaldecott Medal/Honor, 2015
 650 0_aImaginary companions_vFiction.
 650 0_aFriendship_vFiction.
 655 7_aPicture books for children._2lcsh.
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245      10_aAin't burned all the bright /_cby Reynolds & Griffin.
246      3_aHas not burned all the bright
264      1_aNew York :_bAtheneum,_c[2022]
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510      3_aSchool Library Journal starred, May 2022
510      3_aBooklist starred, December 2021
510      3_aHorn Book Starred, March 2022
510      3_aBulletin of the Center for Children's Books starre, January 2022
510      3_aPub Weekly, November 2021
510      3_aKirkus Starred, November 2021
520      _a"A smash up of art and text that viscerally captures what it is to be
Black. In America. Right Now"--Provided by publisher.
586      _aCaldecott Medal/Honor, 2023
650      0_aAfrican Americans.
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655      7_aPoetry._2lcgft.
700      1_aGriffin, Jason.
776      08_iOnline version:_aReynolds, Jason_tOxygen mask._bFirst edition_dNew
York : Atheneum, 2022._z9781534439474_w(DLC) 2021024411.
949      _a811 REY_i55852022070567_hIMC_tBOOK_1ON-SHELF_zNONFICTION_xCOUNTY

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 246 3_aHas not burned all the bright
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 510 3_aSchool Library Journal starred, May 2022
 510 3_aBooklist starred, December 2021
 510 3_aHorn Book Starred, March 2022
 510 3_aBulletin of the Center for Children's Books starre, January 2022
 510 3_aPub Weekly, November 2021
 510 3_aKirkus Starred, November 2021
 520 _a"A smash up of art and text that viscerally captures what it is to be
 Black. In America. Right Now"--Provided by publisher.
 586 _aCaldecott Medal/Honor, 2023
 650 0_aAfrican Americans.
 650 0_aAmerican poetry_y21st century.
 650 0_aChildren's poetry, American.
 655 7_aPoetry._2lcgft.
 700 1_aGriffin, Jason.
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 082 04_a323/.092_aB_223/eng/20220422
 100 1_aJoy, Angela,_d1975-
 245 10_aChoosing brave :_bhow Mamie Till-Mobley and Emmett Till sparked the
 civil rights movement /_cAngela Joy ; illustrated by Janelle Washington.
 250 _aFirst edition.
 264 1_aNew York :_bRoaring Brook Press,_c2022.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c24 x 29 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 504 _aIncludes bibliographical references.
 510 3_aSchool Library Journal starred, January 2023
 510 3_aHorn Book Starred, September 2022
 510 3_aBulletin of the Center for Children's Books starre, October 2022
 510 3_aPub Weekly, October 2022
 510 3_aKirkus Starred, June 2022
 520 _a"The story of the mother of Emmett Till, and how she channeled grief
 over her son's death into a call to action for the civil rights movement"--
 Provided by publisher.
 586 _aCaldecott Medal/Honor, 2023
 586 _aRobert F. Sibert Informational Book Award/Honors, 2023
 600 10_aTill-Mobley, Mamie,_d1921-2003.
 600 10_aTill, Emmett,_d1941-1955.
 650 0_aAfrican American women civil rights workers_zUnited
 States_vBiography.
 650 0_aAfrican American mothers_zUnited States_vBiography.
 650 0_aMothers of murder victims_zUnited States_vBiography.
 650 0_aAfrican Americans_xCivil rights_xHistory_y20th century.
 655 7_aBiographies._2lcgft.
 700 1_aWashington, Janelle.
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 082 00_a[E]_223
 100 1_aMattick, Lindsay.
 245 10_aFinding Winnie :_bthe true story of the world's most famous bear
 /_cby Lindsay Mattick ; illustrated by Sophie Blackall.
 250 _aFirst edition: October 2015.
 264 1_aNew York :_bLittle, Brown and Company,_c2015.
 300 _a1 volume (unpaged) :_billustrations (chiefly color) ;_c27 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, August 2015
 510 3_aBooklist starred, September 2015
 510 3_aHorn Book Starred, September 2015
 510 3_aPub Weekly, July 2015
 510 3_aNew York Times, November 2015
 510 3_aBulletin (Center for Children's Books), January 2016
 510 3_aLibrary Media Connection, February 2016
 510 3_aResource Links, December 2015
 520 _aA fictionalized account of Captain Harry Coleburn's relationship with
 a bear cub in 1914, which he rescued while on his way to care for soldiers'
 horses during World War I and became the inspiration for A.A. Milne's Winnie-
 the-Pooh.
 586 _aCaldecott Medal/Honor, 2016
 600 00_aWinnie-the-Pooh_c(Fictitious character)_vFiction.
 600 10_aColebourn, Harry,_d1887-1947_vFiction.
 600 10_aMilne, A. A._q(Alan Alexander),_d1882-1956_vFiction.
 650 0_aWinnipeg (Bear)_vFiction.
 650 0_aBears_vFiction.
 650 0_aSoldiers_vFiction.
 700 1_aBlackall, Sophie.
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100 1 _aDiCamillo, Kate.
245 10 _aFlora & Ulysses : _bthe illuminated adventures / _cKate DiCamillo ;
illustrated by K.G. Campbell.
246 3 _aFlora and Ulysses
250      _aFirst movie tie-in edition.
264 1 _aSomerville, Massachusetts : _bCandlewick Press, _c2020.
264 4 _cÅ2013
300      _a231 pages : _billustrations ; _c20 cm
336      _atext _2rdacontent
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338      _avolume _2rdacarrier
510 3 _aSchool Library Journal starred, August 2013
510 3 _aBooklist starred, June 2013
510 3 _aPub Weekly, June 2013
510 3 _aKirkus Starred, July 2013
510 3 _aNew York Times, September 2013
510 3 _aHorn Book, September 2013
510 3 _aLibrary Media Connection, March 2014
510 3 _aChristian Library, November 2014
520      _aA girl named Flora and a squirrel named Ulysses, whose life was saved
by Flora after he was involved in an incident with a vacuum cleaner, team up
to use Ulysses' superpowers to conquer villains and protect the weak.
586      _aNewbery Medal/Honor, 2014
650 0 _aSquirrels_vFiction.
650 0 _aGirls_vFiction.
650 0 _aSuperheroes_vFiction.
655 7 _aFantasy fiction. _2lcgft.
700 1 _aCampbell, K. G. _q(Keith Gordon), _d1966-
949      _aDIC_i55852022070609_hIMC_tBOOK_lON-SHELF_zFICTION_xCOUNTY

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 100 1_aLuqman-Dawson, Amina.
 245 10_aFreewater /_cAmina Luqman Dawson.
 250 _aFirst edition.
 264 1_aNew York :_bLittle, Brown and Company,_c2022.
 300 _aviii, 403 pages ;_c21 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 490 1_aJames Patterson presents novel
 510 3_aSchool Library Journal, March 2022
 510 3_aBooklist starred, January 2022
 510 3_aHorn Book Starred, May 2022
 510 3_aLibrary Media Connection starred, May 2022
 510 3_aKirkus Starred, December 2021
 510 3_aPublishers Weekly Annex, February 2022
 520 _aAfter fleeing the plantation where they were enslaved, siblings Ada and Homer discover the secret community of Freewater, and work with freeborn Sanzi to protect their new home from the encroaching dangers of the outside world.
 586 _aNewbery Medal/Honor, 2023
 586 _aCoretta Scott King Award, 2023
 650 0_aAfrican Americans_vFiction.
 650 0_aSlavery_vFiction.
 650 0_aSiblings_vFiction.
 650 0_aCommunities_vFiction.
 830 0_aJames Patterson presents.
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082      04_a[Fic]_223
100      1_aBarnhill, Kelly Regan.
245      14_aThe girl who drank the moon /_cKelly Barnhill.
250      _aFirst Gift edition.
264      1_aChapel Hill, North Carolina :_bAlgonquin Young Readers,_c2019.
264      4_cÅ2016
300      _a386 pages :_bmap ;_c22 cm
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
500      _aMap on endpapers.
510      3_aSchool Library Journal starred, July 2016
510      3_aBooklist starred, July 2016
510      3_aBulletin of the Center for Children's Books starre, September 2016
510      3_aPub Weekly, June 2016
510      3_aKirkus Starred, June 2016
510      3_aNew York Times, October 2016
510      3_aHorn Book, September 2016
510      3_aVoice of Youth Advocates (V.O.Y.A.), October 2016
510      3_aTeacher Librarian, October 2016
520      _a"An epic fantasy about a young girl raised by a witch, a swamp
monster, and a Perfectly Tiny Dragon, who must unlock the powerful magic
buried deep inside her."--Provided by publisher.
650      0_aWitches_vFiction.
650      0_aMagic_vFiction.
650      0_aFriendship in children_vFiction.
655      7_aFantasy fiction._2lcgft.
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 050 00_aPZ7.B5319_bHel 2018
 082 00_a[E]_223
 100 1_aBlackall, Sophie.
 245 10_aHello lighthouse /_cSophie Blackall.
 250 _aFirst Edition: April 2018.
 264 1_aNew York :_bLittle, Brown and Company,_c2018.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c31 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 500 _aIncludes one fold-out page.
 510 3_aSchool Library Journal starred, January 2018
 510 3_aNotable/Best Books (A.L.A.), January 2019
 510 3_aBooklist starred, February 2018
 510 3_aBulletin of the Center for Children's Books starre, April 2018
 510 3_aPub Weekly, January 2018
 510 3_aKirkus Starred, February 2018
 510 3_aNew York Times, April 2018
 510 3_aHorn Book, November 2018
 520 _a"Explores the life of one lighthouse as it beams its message out to sea through shifting seasons, changeable weather, and the tenure of its final keeper"--Provided by publisher.
 586 _aCaldecott Medal/Honor, 2019
 650 0_aLighthouses_vFiction.
 655 7_aPicture books._2lcgft.
 949 _aE BLA_i55852022070633_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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 050 4 _aPZ7.1.K45_bHel 2018
 082 04 _a[Fic] _223
 100 1 _aKelly, Erin Entrada.
 245 10 _aHello universe / _cErin Entrada Kelly.
 250 _aFirst paperback edition.
 264 1 _aNew York, NY : _bGreenwillow Books, an imprint of HarperCollins
 Publishers, _c2020.
 264 4 _cÅ2017
 300 _a345 pages : _billustrations ; _c21 cm
 336 _atext _2rdacontent
 337 _aunmediated _2rdamedia
 338 _avolume _2rdacarrier
 510 3 _aSchool Library Journal starred, January 2017
 510 3 _aBooklist starred, December 2016
 510 3 _aPub Weekly, December 2016
 510 3 _aKirkus Starred, December 2016
 510 3 _aHorn Book, October 2017
 510 3 _aBulletin (Center for Children's Books), March 2017
 510 3 _aCatholic Library World, June 2017
 520 _aThe lives of four misfits are intertwined when a bully's prank lands
 shy Virgil at the bottom of a well and Valencia, Kaori, and Gen band together
 in an epic quest to find and rescue him.
 586 _aNewbery Medal/Honor, 2018
 586 _aTexas Bluebonnet Award, 2018
 650 0 _aFriendship _vFiction.
 650 0 _aMissing children _vFiction.
 650 0 _aBullying _vFiction.
 650 0 _aHearing impaired _vFiction.
 650 0 _aPsychic ability _vFiction.
 650 0 _aSisters _vFiction.
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082      00_a[E]_223
100      1_aSalati, Doug.
245      10_aHot dog /_cDoug Salati.
250      _aFirst edition.
264      1_aNew York :_bAlfred A. Knopf,_c2022.
300      _a1 volume (unpaged) :_bcolor illustrations ;_c27 cm
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
500      _a"This is a Borzoi book"--Title page verso.
510      3_aHorn Book Starred, November 2022
510      3_aPub Weekly, February 2022
510      3_aKirkus Starred, September 2022
520      _a"A summery picture book about mindfulness, featuring an overheated--
and overwhelmed--canine in need of sea, sand, and fresh air"--Provided by
publisher.
586      _aCaldecott Medal/Honor, 2023
650      0_aSenses and sensation_vFiction.
650      0_aDogs_vFiction.
655      7_aAnimal fiction._2lcgft.
655      7_aPicture books._2lcgft.
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 082 00_a[E]_223
 100 1_aDenise, Christopher.
 245 10_aKnight Owl /_cChristopher Denise.
 250 _aFirst edition.
 264 1_aNew York :_bLittle, Brown and Company,_c2022.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c29 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 500 _a"Christy Ottaviano Books."
 510 3_aBooklist starred, March 2022
 510 3_aPublishers Weekly, January 2022
 510 3_aKirkus Review, January 2022
 520 _aAfter achieving his dream of becoming a knight, a small owl protects
 the castle from a hungry dragon.
 586 _aCaldecott Medal/Honor, 2023
 650 0_aKnights and knighthood_vFiction.
 650 0_aOwls_vFiction.
 655 7_aPicture books._2lcgft.
 949 _aE DEN_i55852022070666_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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100      1_aDenise, Christopher.
245      10_aKnight Owl /_cChristopher Denise.
250      _aFirst edition.
264      1_aNew York :_bLittle, Brown and Company,_c2022.
300      _a1 volume (unpaged) :_bcolor illustrations ;_c29 cm
336      _atext_2rdacontent
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337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
500      _a"Christy Ottaviano Books."
510      3_aBooklist starred, March 2022
510      3_aPublishers Weekly, January 2022
510      3_aKirkus Review, January 2022
520      _aAfter achieving his dream of becoming a knight, a small owl protects
the castle from a hungry dragon.
586      _aCaldecott Medal/Honor, 2023
650      0_aKnights and knighthood_vFiction.
650      0_aOwls_vFiction.
655      7_aPicture books._2lcgft.
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100 1 _aHiguera, Donna Barba.
245 14 _aThe last cuentista /_cDonna Barba Higuera.
264 1 _aMontclair [California] :_bLevine Querido,_c2021.
300      _a320 pages ;_c22 cm
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
510 3 _aSchool Library Journal starred, September 2021
510 3 _aNotable/Best Books (A.L.A.), January 2022
510 3 _aPub Weekly, June 2021
510 3 _aKirkus Starred, July 2021
510 3 _aHorn Book, September 2021
520      _a"A girl named Petra Pena, who wanted nothing more than to be a
storyteller, like her abuelita. But Petra's world is ending. Earth has been
destroyed by a comet, and only a few hundred scientists and their children -
among them Petra and her family - have been chosen to journey to a new
planet. They are the ones who must carry on the human race. Hundreds of years
later, Petra wakes to this new planet - and the discovery that she is the
only person who remembers Earth. A sinister Collective has taken over the
ship during its journey, bent on erasing the sins of humanity's past. They
have systematically purged the memories of all aboard - or purged them
altogether. Petra alone now carries the stories of our past, and with them,
any hope for our future. Can she make them live again? "--Jacket flap.
586      _aNewbery Medal/Honor, 2022
586      _aPura Belpre Award/Honors, 2022
586      _aTexas Lone Star Reading List, 2023
650 0 _aGirls_vFiction.
650 0 _aMemory_vFiction.
650 0 _aLife on other planets_vFiction.
655 7 _aScience fiction._2lcgft.
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 082 04_a[Fic]_223
 100 1_aHiguera, Donna Barba.
 245 14_aThe last cuentista /_cDonna Barba Higuera.
 250 _aLarge print edition.
 264 1_aWaterville, ME :_bThorndike Press, a part of Gale, a Cengage
 company,_c2022.
 264 4_cA2021
 300 _a441 pages (large print) ;_c23 cm.
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 490 1_aThorndike Press youth large print middle reader
 510 3_aSchool Library Journal starred, September 2021
 510 3_aPub Weekly, June 2021
 510 3_aKirkus Starred, July 2021
 510 3_aHorn Book, September 2021
 520 _aA girl named Petra Pena wanted nothing more than to be a storyteller,
 like her abuelita. But Petra's world is ending. Earth has been destroyed by a
 comet, and only a few hundred scientists and their children--among them Petra
 and her family--have been chosen to journey to a new planet. They are the
 ones who must carry on the human race. Hundreds of years later, Petra wakes
 to this new planet--and the discovery that she is the only person who
 remembers Earth. A sinister Collective has taken over the ship during its
 journey, bent on erasing the sins of humanity's past. They have
 systematically purged the memories of all aboard--or purged them altogether.
 Petra alone now carries the stories of our past, and with them, any hope for
 our future. Can she make them live again?
 586 _aNewbery Medal/Honor, 2022
 586 _aPura Belpre Award/Honors, 2022
 650 0_aGirls_vFiction.
 650 0_aMemory_vFiction.
 650 0_aLife on other planets_vFiction.
 655 7_aScience fiction._2lcgft.
 655 7_aLarge print books._2lcgft.
 830 0_aThorndike Press youth large print middle reader.
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 082 00_a[E]_223
 100 1_aade la Peăna, Matt.
 245 10_aLast stop on Market Street /_cwords by Matt de la Peăna ; pictures by Christian Robinson.
 264 1_aNew York, NY :_bG.P. Putnam's Sons, an imprint of Penguin Group (USA),_c[2015]
 300 _a32 unnumbered pages :_bcolor illustrations ;_c28 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal, November 2014
 510 3_aHorn Book Starred, March 2015
 510 3_aPub Weekly, October 2014
 510 3_aKirkus Starred, November 2014
 510 3_aBooklist, February 2015
 510 3_aNew York Times, January 2015
 510 3_aHorn Book, October 2015
 510 3_aBulletin (Center for Children's Books), February 2015
 510 3_aLibrary Media Connection, September 2015
 520 _aA young boy rides the bus across town with his grandmother and learns to appreciate the beauty in everyday things.
 650 0_aBuses_vFiction.
 650 0_aGrandmothers_vFiction.
 650 0_aCity and town life_vFiction.
 650 0_aAfrican Americans_vFiction.
 655 7_aPicture books for children._2lcsh.
 700 1_aRobinson, Christian.
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 082 04_a385/.0973_223
 100 1_aFloca, Brian.
 245 10_aLocomotive /_cBrian Floca.
 250 _aFirst edition.
 264 1_aNew York :_bAtheneum Books for Young Readers,_c[2013]
 300 _a56 unnumbered pages :_bcolor illustrations, color map ;_c31 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 500 _a"A Richard Jackson book"--Title page.
 500 _aMap on endpaper.
 504 _aIncludes bibliographical references.
 510 3_aSchool Library Journal starred, July 2013
 510 3_aBooklist starred, July 2013
 510 3_aHorn Book Starred, September 2013
 510 3_aBulletin of the Center for Children's Books starre, September 2013
 510 3_aPub Weekly, July 2013
 510 3_aKirkus Starred, April 2013
 510 3_aNew York Times, November 2013
 510 3_aHorn Book, April 2014
 520 _aDetails what the first passengers experienced as they traveled West
 on the transcontinental railroad in the summer of 1869.
 586 _aCaldecott Medal/Honor, 2014
 586 _aRobert F. Sibert Informational Book Award/Honors, 2014
 650 0_aLocomotives_zUnited States_xHistory_y19th century.
 650 0_aRailroads_zUnited States_xHistory_y19th century.
 655 7_aPicture books for children._2lcsh.
 949 _a385 FLO_i55852022070716_hIMC_tBOOK_lON-SHELF_zNONFICTION_xCOUNTY

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 082 04_a[E]_223
 100 1_aTabor, Corey R..
 245 10_aMel fell /_cby Corey R. Tabor.
 250 _aFirst edition.
 264 1_aNew York, NY :_bBalzer + Bray, an imprint of
 HarperCollinsPublishers,_c[2021]
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c27 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aNotable/Best Books (A.L.A.), January 2022
 510 3_aHorn Book Starred, March 2021
 510 3_aPub Weekly, November 2020
 510 3_aKirkus Starred, December 2020
 510 3_aBulletin (Center for Children's Books), January 2021
 520 _a"Follow Mel on her journey from downward fall to triumphant flight in
 this tale of self-confidence and taking a leap of faith"--Provided by
 publisher.
 586 _aCaldecott Medal/Honor, 2022
 650 0_aKingfishers_vFiction.
 650 0_aBirds_vFiction.
 650 0_aFlight_vFiction.
 650 0_aSelf-confidence_vFiction.
 655 7_aAnimal fiction._2lcgft.
 655 7_aPicture books._2lcgft.
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 082 04_a[E]_223
 100 1_aTabor, Corey R..
 245 10_aMel fell /_cby Corey R. Tabor.
 250 _aFirst edition.
 264 1_aNew York, NY :_bBalzer + Bray, an imprint of
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 300 _a1 volume (unpaged) :_bcolor illustrations ;_c27 cm
 336 _atext_2rdacontent
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 338 _avolume_2rdacarrier
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 510 3_aPub Weekly, November 2020
 510 3_aKirkus Starred, December 2020
 510 3_aBulletin (Center for Children's Books), January 2021
 520 _a"Follow Mel on her journey from downward fall to triumphant flight in
 this tale of self-confidence and taking a leap of faith"--Provided by
 publisher.
 586 _aCaldecott Medal/Honor, 2022
 650 0_aKingfishers_vFiction.
 650 0_aBirds_vFiction.
 650 0_aFlight_vFiction.
 650 0_aSelf-confidence_vFiction.
 655 7_aAnimal fiction._2lcgft.
 655 7_aPicture books._2lcgft.
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 082 04_a741.5/973_223
 100 1_aCraft, Jerry.
 245 10_aNew kid /_cJerry Craft.
 250 _aFirst edition.
 264 1_aNew York, NY :_bHarper, an imprint of
 HarperCollinsPublishers,_c[2019]
 300 _a249 pages :_bchiefly color illustrations ;_c24 cm
 336 _atext_astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, November 2018
 510 3_aBooklist starred, November 2018
 510 3_aPub Weekly, November 2018
 510 3_aKirkus Starred, November 2018
 510 3_aNew York Times, March 2019
 510 3_aHorn Book, January 2019
 520 _a"Seventh grader Jordan Banks loves nothing more than drawing cartoons
 about his life. But instead of sending him to the art school of his dreams,
 his parents enroll him in a prestigious private school known for its
 academics, where Jordan is one of the few kids of color in his entire grade.
 As he makes the daily trip from his Washington Heights apartment to the
 upscale Riverdale Academy Day School, Jordan soon finds himself torn between
 two worlds--and not really fitting into either one. Can Jordan learn to
 navigate his new school culture while keeping his friends and staying true to
 himself?"--Provided by publisher.
 586 _aNewbery Medal/Honor, 2020
 586 _aCoretta Scott King Award, 2020
 586 _aTexas Bluebonnet Award, 2020
 650 0_aAfrican Americans_vComic books, strips, etc._vFiction.
 650 0_aMiddle school boys_vComic books, strips, etc._vFiction.
 655 7_aGraphic novels._2lcgft.
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 082 00 _a740/.92 _aB_223
 100 1 _aSteptoe, Javaka, _d1971-
 245 10 _aRadiant child : _bthe story of young artist Jean-Michel Basquiat
 / _cJavaka Steptoe.
 250 _aFirst edition: October 2016.
 264 1 _aNew York : _bLittle, Brown and Company, _c2016.
 300 _a1 volume (unpaged) : _bcolor illustrations ; _c29 cm
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 338 _avolume_2rdacarrier
 504 _aIncludes bibliographical references.
 510 3 _aSchool Library Journal starred, August 2016
 510 3 _aHorn Book Starred, November 2016
 510 3 _aLibrary Media Connection starred, January 2017
 510 3 _aPub Weekly, August 2016
 510 3 _aKirkus Starred, August 2016
 510 3 _aBooklist, September 2016
 510 3 _aNew York Times, February 2017
 520 _aA biography of Jean-Michel Basquiat, an artist in New York City who
 rose to fame in the 1980s.
 586 _aCaldecott Medal/Honor, 2017
 586 _aCoretta Scott King Award, 2017
 600 10 _aBasquiat, Jean-Michel, _d1960-1988.
 650 0 _aAfrican American artists _zNew York (State) _zNew York _vBiography.
 655 7 _aBiographies. _2lcgft.
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 042 _apcc
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 082 00_a811/.6_223
 100 1_aAlexander, Kwame.
 245 14_aThe undefeated /_cby Kwame Alexander ; illustrated by Kadir Nelson.
 264 1_aBoston :_bVersify, Houghton Mifflin Harcourt,_c[2019]
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c28 x 29 cm
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 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, April 2019
 510 3_aBooklist starred, February 2019
 510 3_aHorn Book Starred, March 2019
 510 3_aPub Weekly, February 2019
 510 3_aKirkus Starred, February 2019
 510 3_aNew York Times, April 2019
 520 _a". . . an ode to black American triumph and tribulation"--Provided by publisher.
 586 _aCaldecott Medal/Honor, 2020
 586 _aNewbery Medal/Honor, 2020
 586 _aCoretta Scott King Award, 2020
 650 0_aAfrican Americans.
 650 0_aChildren's poetry, American.
 655 7_aPoetry._2lcgft.
 655 7_aPicture books._2lcgft.
 700 1_aNelson, Kadir.
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 100 1 _aWang, Andrea.
 245 10_aWatercress /_cAndrea Wang ; pictures by Jason Chin.
 250 _aFirst edition.
 264 1 _aNew York :_bNeal Porter Books, Holiday House,_c[2021]
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c23 x 29 cm
 336 _atext_2rdacontent
 336 _astill image_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3 _aSchool Library Journal starred, February 2021
 510 3 _aNotable/Best Books (A.L.A.), January 2022
 510 3 _aHorn Book Starred, March 2021
 510 3 _aBulletin of the Center for Children's Books starre, March 2021
 510 3 _aPub Weekly, February 2021
 510 3 _aKirkus Starred, January 2021
 520 _aEmbarrassed about gathering watercress from a roadside ditch, a girl learns to appreciate her Chinese heritage after learning why the plant is so important to her parents.
 586 _aCaldecott Medal/Honor, 2022
 586 _aNewbery Medal/Honor, 2022
 650 0_aWatercress_vFiction.
 650 0_aHarvesting_vFiction.
 650 0_aChinese Americans_vFiction.
 650 0_aFamilies_zOhio_vFiction.
 651 0_aOhio_vFiction.
 655 7_aPicture books._2lcgft.
 700 1 _aChin, Jason,_d1978-
 949 _aE WAN_i55852022070773_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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 050 4_aPZ7.L6623_bWe 2020
 082 04_a[E]_223
 100 1_aLindstrom, Carole,_d1964-
 245 10_aWe are water protectors /_cwritten by Carole Lindstrom ; illustrated
 by Michaela Goade.
 250 _aFirst edition.
 264 1_aNew York :_bRoaring Brook Press,_c2020.
 300 _a1 volume (unpaged) :_bcolor illustrations ;_c27 cm
 336 _atext_2rdacontent
 337 _aunmediated_2rdamedia
 338 _avolume_2rdacarrier
 510 3_aSchool Library Journal starred, April 2020
 510 3_aNotable/Best Books (A.L.A.), January 2021
 510 3_aBooklist starred, February 2020
 510 3_aPub Weekly, January 2020
 510 3_aKirkus Starred, January 2020
 510 3_aHorn Book, July 2020
 520 _a"Water is the first medicine. It affects and connects us all . . .
 When a black snake threatens to destroy the Earth and poison her people's
 water, one young water protector takes a stand to defend Earth's most sacred
 resource"--OCLC.
 586 _aCaldecott Medal/Honor, 2021
 650 0_aWater conservation_vFiction.
 655 7_aEcofiction._2lcgft.
 655 7_aPicture books._2lcgft.
 700 1_aGoade, Michaela.
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050 10 _aPZ7.1.K418_bWhe 2020b
082 00 _a[Fic]_223
100 1 _aKeller, Tae.
245 10 _aWhen you trap a tiger / _cTae Keller.
250      _aLarge print edition.
264 1 _aWaterville, ME : _bThorndike Press, a part of Gale, a Cengage
Company, _c2020.
300      _a361 pages (large print) ; _c23 cm.
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
490 1 _aThorndike press large print striving reader collection
520      _a"When Lily and her family move in with her sick grandmother, a
magical tiger straight out of her halmoni's Korean folktales arrives. The
tiger offers Lily a deal--if Lily will open her grandmother's star jars and
return what she stole, the tiger will heal her grandmother. But deals with
tigers are never what they seem! With the help of her sister and her new
friend Ricky, Lily must find her voice . . . and the courage to face a
tiger"--Provided by publisher.
650 0 _aSisters_vFiction.
650 0 _aGrandmothers_vFiction.
650 0 _aStorytelling_vFiction.
650 0 _aSick_vFiction.
650 0 _aTiger_vFiction.
650 0 _aKorean Americans_vFiction.
650 0 _aLarge type books.
655 7 _aAnimal fiction._2lcgft.
830 0 _aThorndike Press large print striving reader collection.
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082      04_a[E]_223
100      1_aCordell, Matthew,_d1975-
245      10_aWolf in the snow /_cMatthew Cordell.
250      _aFirst edition: 2017.
264      1_aNew York :_bFeiwel and Friends,_c2017.
300      _a1 volume (unpaged) :_bcolor illustrations ;_c23 x 26 cm
336      _atext_2rdacontent
337      _aunmediated_2rdamedia
338      _avolume_2rdacarrier
510      3_aSchool Library Journal starred, January 2017
510      3_aBooklist starred, December 2016
510      3_aHorn Book Starred, November 2016
510      3_aPub Weekly, October 2016
510      3_aKirkus Starred, October 2016
510      3_aHorn Book, October 2017
510      3_aBulletin (Center for Children's Books), January 2017
510      3_aLibrary Media Connection, August 2017
520      _aThis wordless story tells of a girl and a wolf pup lost in a snow
storm. The girl helps the pup find its family and the wolves return the
favor.
586      _aCaldecott Medal/Honor, 2018
650      0_aWolves_vFiction.
650      0_aMissing children_vFiction.
650      0_aStories without words.
949      _aE COR_i55852022070807_hIMC_tBOOK_lON-SHELF_zEASY_xCOUNTY

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